

NOVA SCOTIA ENERGY BOARD

IN THE MATTER OF: THE PUBLIC UTILITIES ACT

- and -

**IN THE MATTER OF: An Appeal of the Dispute Resolution Officer's Decision by a
customer of NOVA SCOTIA POWER INC. (NS Power) – Miguel
Adam**

3RD INFORMATION REQUESTS – Non-Confidential

To: **Nova Scotia Power Inc.**
Kathleen Murray
Regulatory Counsel
By email: Kathleen.Murray@nspower.ca

From: **Nova Scotia Energy Board**
Board Staff

Responses Due: **Tuesday, July 28, 2026**

Contact Person: **Anh Nguyen**
Analyst
Nova Scotia Energy Board
Tel: (902) 424-9285
anh.nguyen@novascotia.ca

Issued at Halifax, Nova Scotia, this 14th day of July 2026.



Lisa Wallace, Chief Clerk of the Board

1 **Request IR-5:**

2 NS Power responded to the Board's IR-3 that the bill dated July 11, 2025, included an estimated
3 read and not a true read as previously indicated in its response to IR-2(a).

4 (a) Please explain how NS Power estimated the usage in this estimated bill.

5 (b) Why did the December 2025 bill reconcile the August and October 2025 bills but not the
6 July 2025 bill?

7
8 **Request IR-6:**

9 On June 27, 2026, Mr. Adam wished to have the meter tested by NS Power's testing facility first,
10 reserving the option to have it later tested by Measurement Canada. NS Power confirmed on July
11 13, 2026, that it will arrange for the meter to be removed and tested by Mr. Adam's disconnection
12 date of July 16, 2026.

13
14 (a) Please provide the meter test result when available.

15 (b) Please include instructions for Mr. Adam to have the meter tested by Measurement
16 Canada, if he chooses to proceed with this option, including a working phone number for
17 the local Measurement Canada office.