

From: Miguel Adam <[REDACTED]>
Sent: Tuesday, July 28, 2026 10:48 AM
To: Carley Freeman <Carley.Freeman@nspower.ca>
Cc: Forsey, Lisa <Lisa.Forsey@nspower.ca>; Reiner, Sofia <Sofia.Reiner@nspower.ca>; Ross, Jennifer <Jennifer.Ross@nspower.ca>; Murray, Kathleen <Kathleen.Murray@nspower.ca>; Jecyka Arseneault <[REDACTED]>
Subject: Re: M12777 - NSPI to NSEB Adam DRO Appeal IR Responses 5-6

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Good day,

I am writing in response to Nova Scotia Power's July 28, 2026 responses to IR-5 and IR-6 in Matter No. M12777.

I acknowledge Nova Scotia Power's explanation that the July 2025 estimate was manually generated and therefore was not recognized by the automated "return estimated" process that reconciled the August and October 2025 CIS-generated estimates on the December 2025 bill.

This explanation raises an important remaining concern.

If the July 2025 manual estimate was not included in the December reconciliation, I respectfully request confirmation of exactly when and how that estimate was ultimately reconciled against an actual meter reading.

I ask that Nova Scotia Power provide a clear numerical calculation showing:

- the July 2025 manual estimated reading and usage;
- the actual meter reading later used to correct it;
- the bill on which the July estimate was reconciled;
- the exact kWh and dollar adjustment associated with that reconciliation; and
- confirmation that the July manual estimate was not left unreconciled or counted twice in the final amount billed.

Nova Scotia Power's latest response explains why the July estimate was not captured by the December automated process, but it does not clearly demonstrate how that manual estimate was later corrected in the account calculation.

I also acknowledge the meter test result and note that Nova Scotia Power reports that the meter operated within prescribed accuracy limits. I reserve my right to request independent testing by Measurement Canada within the permitted six-month period.

I respectfully ask the Board to consider the unresolved reconciliation question before deciding the appeal.

Sincerely,

Miguel Adam