

From: Murray, Kathleen <kathleen.murray@nspower.ca>

Sent: October 8, 2026 10:14 AM

To: Wallace, Lisa <Lisa.Wallace@novascotia.ca>; Miguel Adam [REDACTED] >

Cc: Williams, Blake <Blake.Williams@nspower.ca>; Carley Freeman <Carley.Freeman@nspower.ca>; Chris Lanteigne <Chris.Lanteigne@nspower.ca>; Ross, Jennifer <Jennifer.Ross@nspower.ca>; Forsey, Lisa <Lisa.Forsey@nspower.ca>; Morris, Mollie <Mollie.Morris@nspower.ca>; Regulatory Customer Proceedings <RegulatoryCustomerProceedings@nspower.ca>; Nguyen, Anh <Anh.Nguyen@novascotia.ca>; Lawson, Hollie <Hollie.Lawson@novascotia.ca>; Penney, Nicole <Nicole.Penney@novascotia.ca>

Subject: RE: M12777 - NSPI to NSEB Adam DRO Appeal IR Responses 5-6

**** EXTERNAL EMAIL / COURRIEL EXTERNE ****

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Good morning,

NS Power confirms that Mr. Adam's meter ([REDACTED]) remains in NS Power's possession and is currently being held at its testing facilities. If Mr. Adam wishes to have the meter independently tested, he may submit a request directly to Measurement Canada through the following online portal: [File a measurement-related complaint](#).

As noted in the meter test results letter dated July 24, 2026, a customer may request independent testing by Measurement Canada within six months of the date of the letter. Instructions for initiating the request were provided in that correspondence. The applicable fee for a Measurement Canada test is \$55.00. If the meter is confirmed to be accurate, the customer is responsible for the fee. If the meter is found to be outside the allowable limits, the fee will be credited to the customer's account.

Regards,

Kathleen Murray (she/her) | Regulatory Counsel, Regulatory Affairs | **Nova Scotia Power**

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