

NOVA SCOTIA ENERGY BOARD

IN THE MATTER OF: *The Public Utilities Act, as amended.*

IN THE MATTER OF: An Application by EfficiencyOne for Approval of the 2027–2031 Demand-Side Management (DSM) Purchase Agreement between EfficiencyOne and Nova Scotia Power Incorporated, the establishment of a final agreement between the parties, and approval of a 2027–2031 Demand Side Management (DSM) Resource Plan.

INFORMATION REQUESTS FOR INTERVENOR EVIDENCE
(NON-CONFIDENTIAL)

To: **Alice Napoleon**
 Synapse Energy Economics, Inc.

From: Small Business Advocate

Responses Due: July 17, 2026

Copies: 1 electronic copy (PDF searchable)

Contact Person: **Melissa P. MacAdam**
 Blackburn Law Inc.
 Small Business Advocate
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Issued at Bedford, Nova Scotia on this 6th day of July, 2026

1 **Request IR-1:**

2 Refer to M12780, Exhibit E-23, Evidence of Alice Napoleon, Synapse Energy Economics, Inc.,
3 (“Synapse Evidence”) Page 23 of 47, Lines 22-25 and Page 24 of 47, Lines 1-2.
4

- 5 a) In this section you state that neither the Board nor the statute is specific about a number of
6 things related to the assessment of “electricity costs”, such as the level of assessment, the
7 time period for the assessment, and whether the assessment should look at the perspective
8 of the rates or bills.

9 What do you recommend regarding:

- 10 i. the level of assessment (customer, measure, program, resource or portfolio) and
11 why?
12 ii. the time period over which the impacts are assessed and why?
13 iii. the assessment perspective: rates or bills, and why?
14
15

16 **Request IR-2:**

17 Refer to M12780, Exhibit E-23, Synapse Evidence, Page 27 of 47, Lines 11-21, and M12780,
18 Exhibit E-16, E1 (Synapse) RIR 46(b), pages 1-4.
19

20 In response to Synapse IR-46(b), E1 states that it has not assumed the funding that had been
21 previously provided by the government for primarily non-electrically heated homes and that the
22 proposed 2027-2031 DSM Plan includes financial support only for customers with 80% or more
23 electric space heating.
24

- 25 a) Do you have any concern with E1 providing financial support for customers that are not
26 primarily heating with electric space heating?
27 b) You state, at Lines 20-21, “Any solutions that focus on reducing the reliance of customers
28 on oil for home heating will help with affordability.” Please explain what are you referring
29 to in terms of “affordability”, do you mean the affordability for the individual home owner,
30 the affordability of the E1 DSM Plan, or something else?
31 c) Have you assessed the cost-effectiveness of E1 ‘filling the gap¹’ due to the end of the
32 federal funding?
33
34

35 **Request IR-3:**

36 Refer to M12780, Exhibit E-23, Synapse Evidence, Page 44 of 47, Lines 17-26.
37

- 38 a) In this section you refer to local air-quality and fine particulate matter and recommend
39 additional scrutiny should be given to initiatives (in this case, the BNI Back Up Generator
40 demand response program) that will increase fine particulate concentrations. Please clarify
41 what you mean by ‘additional scrutiny’ and also how that scrutiny would be assessed by
42 the Board, either through the PAC, modified-PAC or another test?
43

¹ M12780 – Exhibit E-23, Synapse Evidence, Page 28, Lines 11-12.