

NOVA SCOTIA ENERGY BOARD

IN THE MATTER OF: *The Public Utilities Act*

– and –

IN THE MATTER OF: A REVIEW of NOVA SCOTIA POWER INCORPORATED's
2025 Annual Report for the Commercial Net Metering Program in
accordance with the *Electricity Act* and Section 37C(1) of the
Renewable Electricity Regulations

INFORMATION REQUESTS

To: **Karynne Munroe**
Manager, Regulatory Affairs
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From: Consumer Advocate

Responses Due: May 26, 2026

Copies: 1 electronic copy (PDF searchable)

Contact Person: **David J. Roberts**
Consumer Advocate
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1 **Request IR-1:**

2
3 Reference: Report, p. 6
4

5 ... Revisions to Regulation 3.6 are pending; as noted in the Company's January 17, 2025
6 reply submission under M10905, "the NSPSO will provide a draft regulation for the
7 NSUARB's review and approval subject to acceptance of the cost allocation proposal [...]."
8

9 NS Power has commenced a comprehensive review of its Regulations. As part of this
10 broader effort, the Company is reviewing Regulation 3.6 and considering appropriate
11 updates, including to address considerations arising from M10905. Any changes would be
12 considered within the context of this ongoing review.
13

14 (a) What is the expected date of completion for NS Power's review of its Regulations?
15

16 (b) What is the rationale for reviewing Regulation 3.6 as part of the broader review, instead
17 of conducting a more targeted review in a more timely way?
18

19 (c) What involvement, if any, will IESO NS have in reviewing Regulation 3.6?
20
21

22 **Request IR-2:**

23
24 Reference: Report, p. 7
25

26 As a result of the cybersecurity incident, NS Power was unable to fully recover the time
27 and date information for when CNMP Participant Agreements were received and executed
28 by NS Power in 2024. As this information is required to re-calculate the average service
29 levels for 2024 using the scenarios requested in NSEB IR-1 and Synapse IR-2 (a) and (b),
30 NS Power is unable to provide responses to these information requests.
31

32 (a) Does NS Power anticipate ever being able to recover the time and date information?
33

34 (b) Has NS Power considered whether other methodologies to calculate average service
35 levels for 2024 may apply?
36
37

38 **Request IR-3:**

39
40 Reference: Report, p. 9-10
41

42 In the 2025 calendar year, NS Power met four of the six Class 1 service standards. The
43 Class 1 service levels for 2025 are summarized in Table 1. In accordance with the Board's
44 direction in the 2024 Report (M12164), the service standard for the 'Execution of CNMP
45 Participant Agreements' has been revised, as reflected in Table 1.11
46

- 1 (a) With respect to the two service standards that were not met, please advise if failure to
2 meet these standards resulted in any additional costs to the system, or to customers. If so,
3 please quantify.
4
- 5 (b) NS Power indicates that the cyber security incident may have prevented NS Power from
6 meeting two of the five service standards:
7
- 8 a. Please identify the “administrative challenges introduced by the cyber security
9 incident.”
10
- 11 b. Please identify whether these challenges also impacted NS Power’s ability to
12 meet the other service standards; if so, please identify how, and please also
13 explain why NS Power was nevertheless still able to meet the service standards. If
14 these challenges did not impact NS Power’s ability to meet other service
15 standards, then please explain why not.
16
17

18 **Request IR-4:**
19

20 Reference: Report, p. 12
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22 The timing of restoration for the hosting capacity data and map is dependent on the GIS
23 recovery timeline and the associated integrations between GIS and CYME software. GIS
24 service restoration work continues with the necessary integrations required to restore
25 hosting capacity targeted for restoration toward the end of Q2 2026, at which point, the
26 Company will be in a position to assess the timing for completion of planned
27 enhancements.
28

29 Please confirm whether the loss of hosting capacity data and map has created any costs for the
30 system or customers. If so, please quantify.
31