

NOVA SCOTIA ENERGY BOARD

IN THE MATTER OF: *The Public Utilities Act*

– and –

IN THE MATTER OF: 2025 Storm Restoration Cost Report, NS Power Inc.

INFORMATION REQUESTS

To: **Muhammad Syfuddin Tamim**
Manager, Regulatory Affairs
Nova Scotia Power Inc. (NS Power)
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From: The Consumer Advocate

Responses Due: **May 21, 2026**

Copies: 1 electronic copy (PDF searchable)

Contact Person: **David J. Roberts**
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1 **Request IR-1:**

2
3 Reference: Figure 9 – Comparison of 2025 Actual Operating Storm Costs to Base Rates by Level

4
5 Question:

- 6
7 a) Please confirm the 2025 underspending on level 3 and level 4 storm costs was \$7.2
8 million. If not confirmed, please provide a detailed explanation.
9
10 b) Please provide a continuity schedule showing the balance and charges/credits to the
11 Storm Cost Recovery Rider Customer Account for each of the past 3 actual years
12 assuming the recovery rider was symmetrical (i.e. charges to customers in years when
13 actual spending exceeded forecasts included in rates and refunds to customers in years
14 when actual spending was lower than forecasts included in rates).
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16

17 **Request IR-2:**

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19 Reference: Section 6.0 CONTROL AND PERFORMANCE MANAGEMENT FOR EXTERNAL
20 CONTRACTORS

21
22 Quote:

23
24 Members of NS Power's Continuous Improvement Team have identified the opportunity
25 to, and begun to implement, standardized reporting and provision of mid-storm updates on
26 contractor deployment during storm response.
27

28 Question:

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30 a) Please provide examples of the mid-storm update reporting NSP has implemented.
31
32 b) Please discuss how NSP anticipates using this information to inform future operational
33 and contracting standards.
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36 **Request IR-3:**

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38 Reference: Figure 10

39
40 The actual customer impact of the Level 3 event of December 19/20 was more than three times
41 the predicted customer impact.
42

- 43 a) What was the reason for the difference between the actual customer impact of this Level
44 3 event and the predicted customer impact?
45

- 1 b) What lessons has Nova Scotia Power learned from the difference that was experienced
2 between the actual and predicted customer impacts of this event?
3
4 c) What changes, if any, has Nova Scotia Power applied to the manner in which it predicts
5 customer impacts for Level 3 and Level 4 events as a result of the event of December
6 19/20?
7
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