

NOVA SCOTIA ENERGY BOARD

**IN THE MATTER OF:**     *The Public Utilities Act*, R.S.N.S. 1989, c.380, as amended

**IN THE MATTER OF:**     **Nova Scotia Power Incorporated – 2025 Storm Restoration  
Cost Report**

**INFORMATION REQUESTS**  
**(NON-CONFIDENTIAL)**

**To:**                     **Muhammad Syfuddin Tamim**  
                              **Manager, Regulatory Finance**  
                              **Nova Scotia Power, Inc. (NS Power)**

**From:**                 Small Business Advocate

**Responses Due:**     May 21, 2026

**Copies:**             1 electronic copy (PDF searchable)

**Contact Person:**   **Melissa P. MacAdam**  
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Issued at Bedford, Nova Scotia on this 30<sup>th</sup> day of April, 2026

1 **Request IR-1:**

2 Refer to M12786, Exhibit N-1, NS Power's 2025 Storm Restoration Cost Report dated April 1,  
3 2026, (the "2025 Report"), Section 6.0 Cost Control and Performance Management for External  
4 Contractors, at page 11 of 15, at lines 15 – 29, and page 12 of 15, at lines 1 – 11:

- 5
- 6 a) Please provide an organizational chart that identifies each of the positions described in the  
7 noted section and indicate the reporting relationship among them and which of these  
8 positions are new as of 2025 versus 2026.
- 9 b) What are the conditions required to be met to trigger the decision to release the External  
10 Contractor Crews?
- 11 c) What are some examples of the performance metrics used to hold external contractors  
12 accountable for cost control? How does this approach maximize productivity?  
13

14 **Request IR-2:**

15 Refer to M12786, Exhibit N-1, the 2025 Report, Section 6.0 Cost Control and Performance  
16 Management for External Contractors, on page 14 of 15, at lines 1-7, which states:

17  
18 Further to these efforts, NS Power is planning to implement a software platform in 2026 to  
19 further monitor and control contractor costs. While NS Power has extensive experience  
20 developing and utilizing internally developed tools to manage storm events, commercially  
21 available software can be leveraged that will:

- 22
- 23 • Reliably predict the impact of high impact weather events for all weather hazards  
24 on NS Power distribution assets and its downstream impact to customers through  
25 AI-driven predictive storm impact modeling.
- 26
- 27 a) When in 2026 will NS Power implement this new software platform?
- 28 b) Please explain what NS Power means when it states that it intends to use this model to  
29 reliably predict the impact on customers through an AI-driven model?  
30