

NOVA SCOTIA ENERGY BOARD

IN THE MATTER OF: THE PUBLIC UTILITIES ACT

- and -

**IN THE MATTER OF: An Appeal of the Dispute Resolution Officer's Decision by a
customer of NOVA SCOTIA POWER INC. (NS Power) – Centre
for Adults in Progressive Employment (CAPE) Society**

2ND INFORMATION REQUESTS – Non-Confidential

To: **Nova Scotia Power Inc.**
Kathleen Murray
Regulatory Counsel
By email: Kathleen.Murray@nspower.ca

From: **Nova Scotia Energy Board**
Board Staff

Responses Due: **Thursday, October 8, 2026**

Contact Person: **Anh Nguyen**
Analyst
Nova Scotia Energy Board
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Issued at Halifax, Nova Scotia, this 23rd day of September 2026.



Lisa Wallace, Chief Clerk of the Board

Request IR-3:

On August 21, 2026, Ms. Wiseman responded to the Board's information requests that she wishes to have the meter tested, and that CAPE Society has only added a refrigerator to the building since 2008 and had 5 heat pumps installed on the property since May 23, 2026.

Please provide a copy of all the bills NS Power issued for CAPE Society's account since the March 2026 bill.

Request IR-4:

On April 21, 2026, NS Power said it can offer CAPE Society flexible, interest-free payment plans.

Considering the over \$13,000 account balance in the March 2026 bill and possibly even larger balance in the latest bill, please provide details of the payment plan(s) NS Power offers CAPE Society at this stage of the appeal.