

From: Murray, Kathleen <kathleen.murray@nspower.ca>

Sent: June 19, 2026 9:31 AM

To: Penney, Nicole <Nicole.Penney@novascotia.ca>; Jillian Atwell Coxhead

Cc: Wallace, Lisa <Lisa.Wallace@novascotia.ca>; Williams, Blake <Blake.Williams@nspower.ca>; Carley Freeman <Carley.Freeman@nspower.ca>; Chris Lanteigne <Chris.Lanteigne@nspower.ca>; Ross, Jennifer <Jennifer.Ross@nspower.ca>; Forsey, Lisa <Lisa.Forsey@nspower.ca>; Portela Reiner, Sofia <Sofia.Reiner@nspower.ca>; Gregg, Teri <Teri.Gregg@nspower.ca>

Subject: RE: M12804 NSPI DRO Appeal - Billing Issues - Jillian Coxhead

**** EXTERNAL EMAIL / COURRIEL EXTERNE ****

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Good morning,

NS Power will proceed with arranging for Ms. Coxhead's meter to be tested. As noted, this process will require removing the existing meter and replacing it with a digital meter. Once the test results are available, NS Power will provide both the results and the supporting documentation to the Board and to Ms. Coxhead.

Regards,

Kathleen Murray (she/her) | Regulatory Counsel, Regulatory Affairs | **Nova Scotia Power**

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