



General Complaint - NS Power and municipal electric utilities

Reference Number: 260512001

Submitted on: Tuesday, May 12 2026 at 11:03:34 AM (ADT)

Contact Information

Name on account: Winton Porter

Account number: [REDACTED]

Business contact:

Account address: Address 1:

Address 2:

City:

Province:

Postal code:

Country:

Email Address: [REDACTED]

Mailing address:

Address 1:

Address 2:

City:

Province:

Postal code:

Country:

Telephone number: [REDACTED]

**Alternate phone
number:**

Complaint Information

Type of complaint: Billing Issues

Additional details: Still awaiting on my appeal to NS ENERGY BOARD it has been 2 weeks and my bills still haven't been corrected. How long does it take people to do a simple task? I provided evidence i am being overcharged and it shouldn't take more than a day or two to figure this out. You must be scamming lots of people for it to take this long. Almost 2 years of this i have had enough. So have a lot of other people we aren't stupid. I have been living at this residence and use the same power for 30 years. Now my bills are double no way i am paying 2 times as much. You guys better get to fixing your mistakes and i deserve compensation for uncomfotable living conditions the past 2 years 100% caused by NS POWER.

Did they contact the utility? Yes

How did the utility respond?

How do they want the complaint resolved? I want them to admit they are overcharging me as the email i provided proves and lower my bill back to normal. I can't afford to eat paying more for power than rent. This will stop soon there will be nobody alive to pay the bill because of starvation.

Supporting documents uploaded: