



General Complaint - NS Power and municipal electric utilities

Reference Number: 260629001

Submitted on: Monday, June 29 2026 at 09:19:34 AM (ADT)

Contact Information

Name on account: Winton Porter

Account number: *****

Business contact:

Account address: Address 1: *****
Address 2: *****
City: *****
Province: *****
Postal code: *****
Country: *****

Email Address: *****

Mailing address: Address 1: *****
Address 2: *****
City: *****
Province: *****
Postal code: *****
Country: *****

Telephone number: *****

Alternate phone number: *****

Complaint Information

Type of complaint: Billing Issues

Additional details: This is part of an ongoing appeal. I had an IR that was late being delivered to me by your clerk lisa wallace and she delivered it today. The answers to those 2 questions from the IR (information request) are 1. Yes i request an independent meter test and read. 2. I do receive heating rebates though every year they get lower and lower hard to even call it a rebate anymore. Been living here for over 3 decades and never saw power tripple my bill in all that time until the last 2 years.

Did they contact the utility? Yes

How did the utility respond?

How do they want the complaint resolved? This is a follow up to an already ongoing investigation i have open with NS ENERGY BOARD.

Supporting documents uploaded: