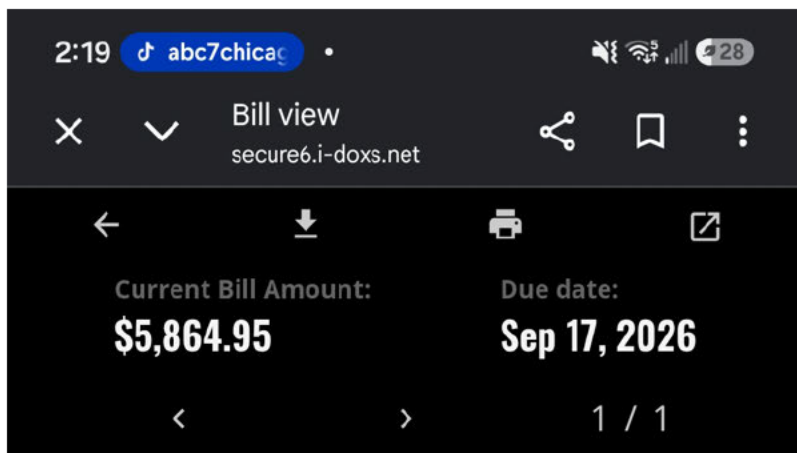


**** EXTERNAL EMAIL / COURRIEL EXTERNE ****

Exercise caution when opening attachments or clicking on links / Faites preuve de prudence si vous ouvrez une pièce jointe ou cliquez sur un lien

I am also providing my current Nova Scotia Power bill along with a current photograph of my meter. The bill records a meter reading of 15,118 and 0 kWh for the period, while the physical meter currently displays 24,280 kWh. Please add these documents to my file as evidence for the current billing period.

Since NSP personnel are already attending the property, I would also like to know why arrangements cannot be made for them to access the meter while they are here. Someone is always home and access can be provided. Given the ongoing concerns regarding the meter readings and billing, I believe it would be appropriate for the current meter to be physically inspected and the actual reading documented.



 Nova Scotia Power Inc.
PO Box 848, Halifax Nova Scotia B3J 2V7
Any questions? Please call us at 1-800-428-6230
Weekdays 8am-6pm
www.nspower.ca

Account Number [REDACTED] Amount due Sep 17 \$5,864.95

LORALINDE TRACHSEL
Service address [REDACTED]

Domestic
Service from Jun 15 to Aug 18, 2026

Meter number	Rate code	No. of days	New meter read	Last meter read	Multiplier	kWh used
[REDACTED]	02B	64	15118.00	15118.00	1	0

Your bill was estimated for this period - Dog Present
Billing date Aug 18 Includes payments received by Aug 18

Amount owing from last bill 6,475.32
Payment received Jul 17 - Thank you -675.00
Balance owing after last payment \$5,800.32

Energy charges:
Base Charge \$20.06/month 40.16
Total energy charges 40.16

Other charges
1 55W LED Street Light 19.70
Tax: HST (11931 4938 RT) 8.38
Provincial Rebate -3.61
Total other charges 24.47

Total amount due \$5,864.95
Amount due Sep 17, 2026 \$5,864.95

IMPORTANT: We are not applying late fees or penalties on outstanding balances. Learn more nspower.ca/billing

1
Web Access #
[REDACTED]

Understanding
your bill
nspower.ca/
billing

Your average cost of
electricity during this
period was \$0.63
per day before taxes.

Past electric use:

Bill date	Energy used	No. of days	kWh per day
Aug 26	64		
Jun 26	60		
Apr 26	15118	160	94.5
Dec 25	643	212	3.0
Oct 25	5367	62	86.0
Aug 25	6290	63	99.8
Jun 25	5777	65	88.9

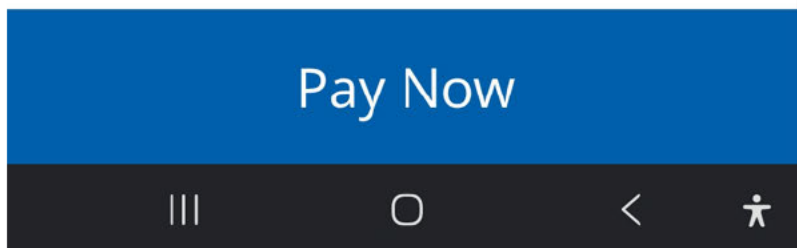
 Nova Scotia Power Inc.
PO Box 848, Halifax Nova Scotia B3J 2V7
www.nspower.ca

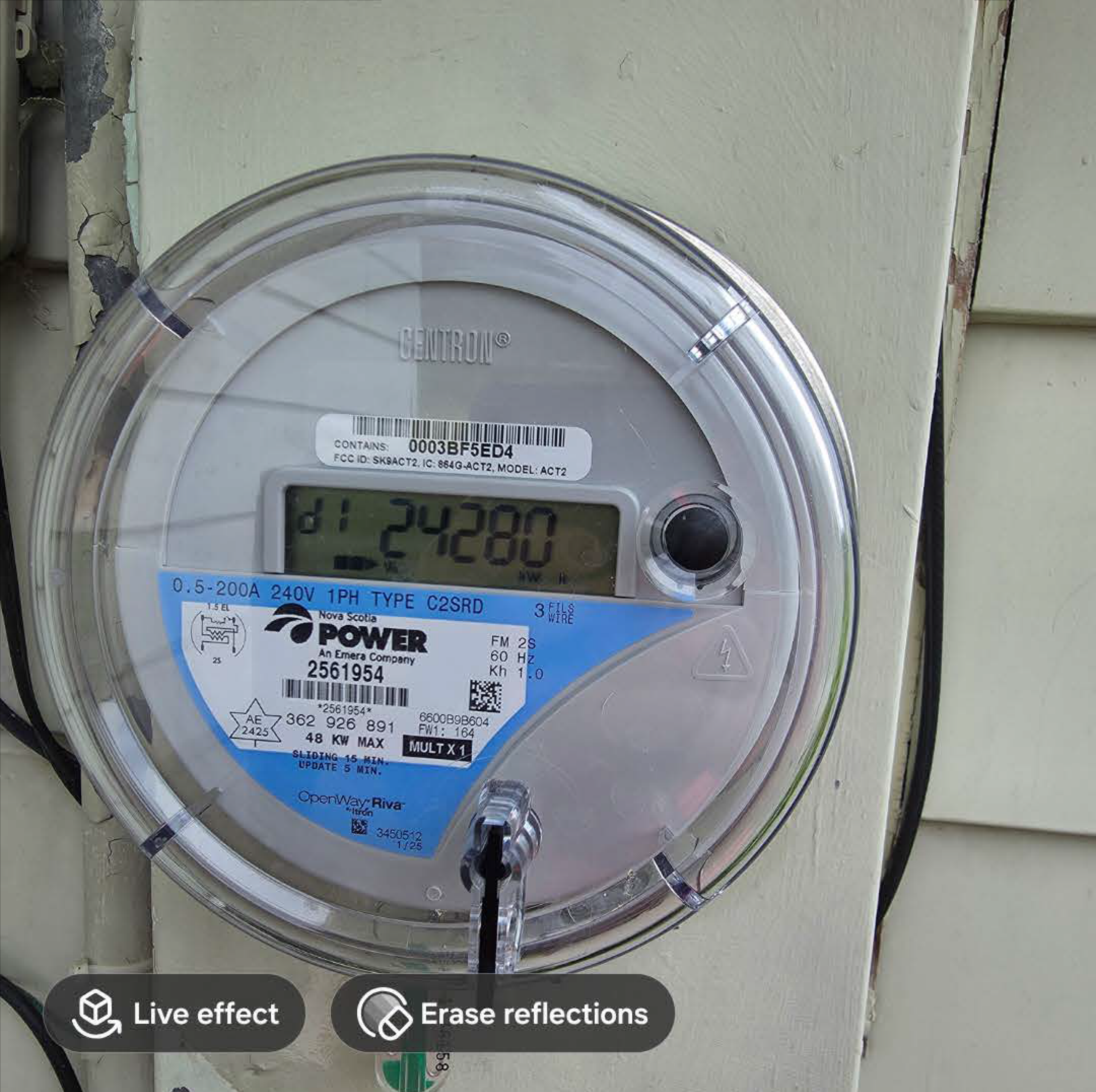
Account Number [REDACTED] Amount due Sep 17 \$5,864.95

Enter payment amount [REDACTED]

LORALINDE TRACHSEL
[REDACTED]

For Electronic
Payments Only





Wednesday, August 19, 2026 · 1:34 p.m.

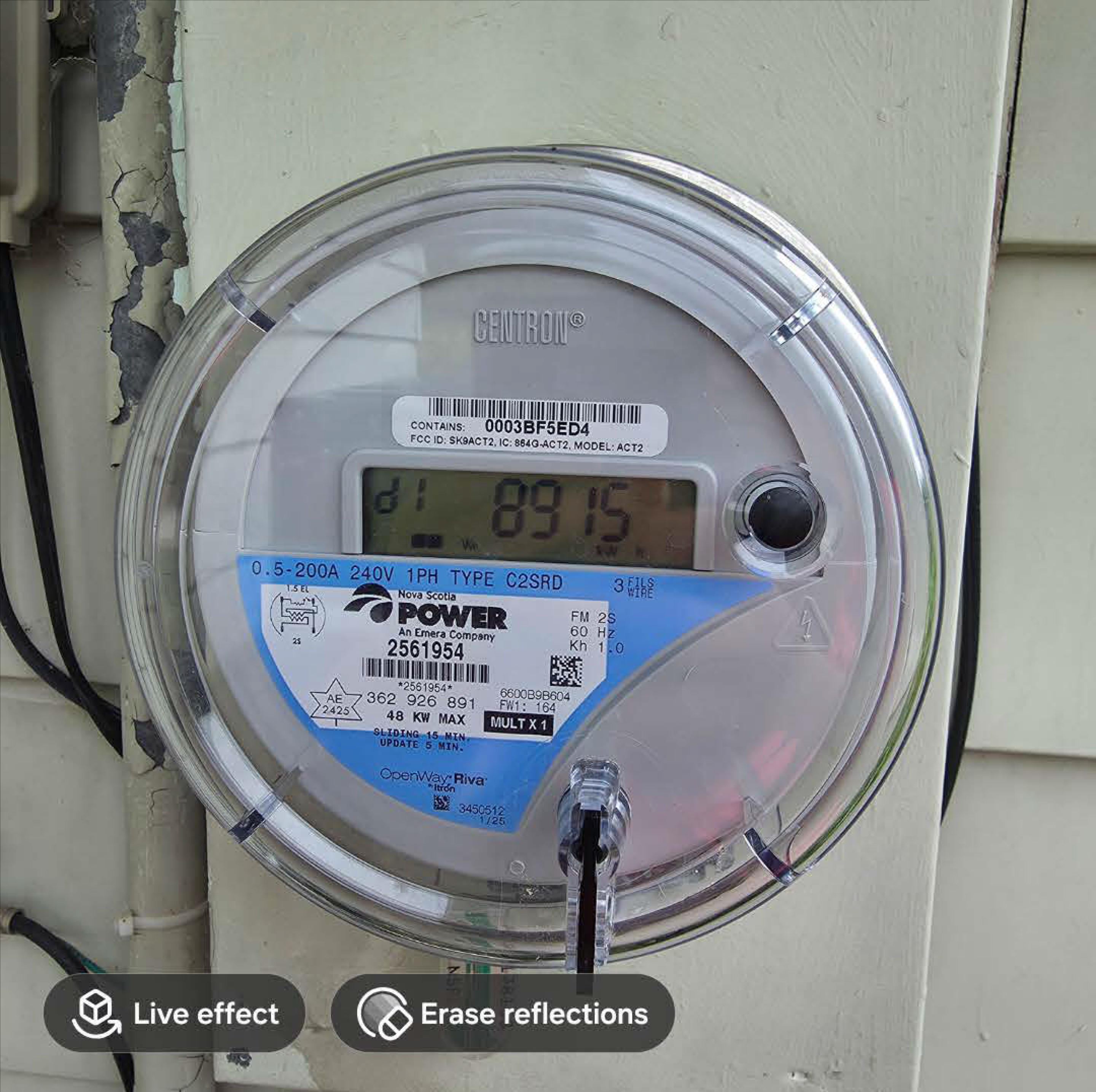
Edit

20260819_133420.jpg
/Internal storage/DCIM/Camera

Galaxy S25 Edge

Ultra wide lens - 13mm
2.81 MB | 3000x4000 | 12MP
ISO 50 | 23mm | 0.0ev | F2.2 | 1/1038 s

Add tag



Wednesday, August 19, 2026 · 1:34 p.m.

Edit

20260819_133432.jpg

/Internal storage/DCIM/Camera

Galaxy S25 Edge

Ultra wide lens - 13mm

2.77 MB | 3000x4000 | 12MP

ISO 50 | 23mm | 0.0ev | F2.2 | 1/955 s

Add tag

