



June 9, 2026

REDACTED

Lisa Wallace
Chief Clerk of the Board
Nova Scotia Energy Board
1601 Lower Water Street, 3rd Floor
Halifax, NS B3J 3S3

Re: M12876 – DRO Appeal – Greg Hammond

Dear Ms. Wallace:

In the Nova Scotia Energy Board's (Board, NSEB) letter dated May 26, 2026, the Board directed as follows:

By copy of this letter, the Board directs Nova Scotia Power Inc. (NS Power, the Company) to file a response with the Board to the enclosed appeal on or before **2:00 PM on Tuesday, June 9, 2026**, and to provide a copy of the complete file reviewed by the DRO in reaching its decision, including any supporting information and comments NS Power wishes the Board to consider. NS Power must also provide a copy of their response to [Mr. Hammond].

Greg Hammond is appealing a decision by the Dispute Resolution Officer (DRO) dated May 19, 2026. This response contains the following attachments:

- **Confidential Attachment 1** is the complete DRO file as provided by the DRO pertaining to this decision.
- **Confidential Attachment 2** are the relevant customer account and communication notes from NS Power's CIS database.
- **Confidential Attachment 3** are copies of Mr. Hammond's bills.
- **Confidential Attachment 4** is a copy of the meter test results.
- **Confidential Attachment 5** is a detailed spreadsheet of Mr. Hammond's charges and readings and payments dating back to 2021.

Please accept the following summary of activities and communications pertaining to the May 19, 2026 DRO decision being appealed by Mr. Hammond:

June 9, 2026
L. Wallace

- In November 2020, Mr. Hammond connected service at his home located at [REDACTED]. Mr. Hammond is a Time-of-Day (TOD) customer, so he pays different energy rates for his consumption depending on the time of day. On January 26, 2021, Mr. Hammond contacted NS Power about his high bill and requested that someone attend his house to investigate. The customer service representative spoke with someone in TOD product support and calculated the budget for Mr. Hammond's premises. The customer service advisor noted that the bill reflected regular usage at the address of roughly \$266/month. This is referenced on page 3 of 19 in **Confidential Attachment 2**.

According to NS Power's system information, Mr. Hammond was advised that his bills were consistent with those at his previous address, and his usage was lower than that of the previous occupant at the premises. This is referenced on page 4 of 19 in **Confidential Attachment 2**.

- In September 2021, Mr. Hammond again contacted NS Power advising that he felt his bills were too high. This is referenced at page 5 of 19 in **Confidential Attachment 2**.
- On March 25, 2022, Mr. Hammond again raised his concerns about his bill with NS Power, and advised that his ETS (electric thermal storage) unit was off and his baseboard heaters were set at 0. Mr. Hammond requested a meter test and the customer care associate advised that he would be sent a letter with the results once the testing was complete. On April 8, the testing was completed and the meter was shown to be operating within reasonable limits. Mr. Hammond was sent a letter to that effect. This is referenced on page 6 of 19 in **Confidential Attachment 2**. The meter test results for meter #2300017 are referenced on pages 1-4 of 16 of **Confidential Attachment 4**.
- On January 27, 2023 Mr. Hammond again contacted NS Power about his bill and disputed his meter usage. The current meter reads were consistent with what was on his invoice, but Mr. Hammond refused to believe the reading was correct and requested another meter test. This is referred to as a disputed meter change (DMCHG). This is referenced on pages 7-8 of 19 in **Confidential Attachment 2**. Mr. Hammond's meter #2510963 was removed for testing and the results again confirmed that the meter was operating within prescribed accuracy limits. This is referenced on pages 5-8 of 16 in **Confidential Attachment 4**.
- On March 26, 2025, Mr. Hammond again contacted NS Power to say that his TOD meter was not working properly and that he was being over-billed. This is referenced at pages 9-11 of **Confidential Attachment 2**.

June 9, 2026
L. Wallace

- In July 2025 the Customer Information notes indicate that Mr. Hammond went to the DRO regarding his bill, but was advised to attempt to resolve his concerns with NS Power's Customer Care team first. Mr. Hammond did not pursue a DRO complaint at that point. This is referenced on pages 11-12 of 19 in **Confidential Attachment 4**.
- In September 2025 Mr. Hammond again contacted NS Power about his bills and asked to have his meter replaced. This is referenced on pages 13-14 of 19 in **Confidential Attachment 2**. The meter testing again showed that the meter #2311235 was operating within prescribed limits. This is referenced at pages 9-12 of **Confidential Attachment 4**.
- On October 29, 2025 a Customer Care representative again spoke with Mr. Hammond about his September bill and the outstanding balance. Mr. Hammond was of the view that his meters were not reading correctly as a result of the April 2025 cyber incident and he wanted his meter changed again, saying he would not pay his bill until he gets the test results. This is referenced at pages 15-17 of 19 in **Confidential Attachment 2**. The meter test showed that meter #2547271 was operating within prescribed accuracy limits. The meter test results are referenced at pages 13-16 of **Confidential Attachment 4**.
- On May 6, 2026 Mr. Hammond again contacted NS Power about his billing following receipt of his May bill. This is referenced on page 18 of 19 in **Confidential Attachment 2**.
- Mr. Hammond's final contact with NS Power before he contacted the DRO was on May 7, 2026, at which time he continued to dispute the accuracy of his bills. This is referenced on page 19 of 19 in **Confidential Attachment 2**.
- As noted in **Confidential Attachment 5**, Mr. Hammond has had 6 different meters at his premises since he assumed service in November 2020. He has disputed the accuracy of each AMI meter, although each of the five AMI meters installed at his premises was a brand new meter with no previous usage.

Meter Number	Meter Type	Installation Date	Reading on Installation
1132914	Analog	(pre-November 2020)	91494
2300017	AMI	January 2022	0.00
2510963	AMI	March 2022	0.00
2311235	AMI	February 2023	0.00
2547271	AMI	March 2025	0.00
2561900	AMI	November 2025	0.00

June 9, 2026
L. Wallace

- On May 12, 2026 Mr. Hammond contacted the DRO to formally dispute his NS Power bills. This is referenced on page 1 of 33 in the DRO file attached as **Confidential Attachment 1**.
- On May 12, 2026 the DRO responded to Mr. Hammond and NS Power. He summarized his role and asked NS Power to provide its position in the matter as well as relevant account documentation. This is referenced on page 10 of 13 the DRO Decision filed as **Exhibit H-2** (Redacted) in this matter.
- On May 12, 2026 Mr. Hammond confirmed his consent to release his account information to the DRO. This is referenced on page 2 of 33 in the DRO file attached as **Confidential Attachment 1**.
- On May 15, 2026 NS Power provided its position to DRO, stating the following:

Meter connections to our billing system have been restored and customer billing has returned to normal. Once the meter is read, either remotely or in person, the bill is reconciled automatically to reflect actual usage.

On November 4, 2025 NS Power changed meter #2547271 and sent [it] for testing as the customer was disputing his high bills. Meter #2547271 was found to be operating within prescribed accuracy limits.

When meter #2547271 was replaced with meter # 2561900, an error occurred in NS Power's Customer Information System, and the customer [was not billed] for usage with meter #2561900 until March 2026. NS Power apologizes for any inconvenience this has caused. When the March bill printed, it was for usage between November 4, 2025 (when the meter was replaced) and March 20, 2026, or 136 days.

NS Power confirms meter #2561900 was installed and the reading was 0 for all categories of the Time of Use Meter. NS Power also verifies the reads obtained, via remote read, on March 20, 2026 are correct.

2561900	3/20/2026	TOD Mid-Peak kWh	1736.189
		TOD Off-Peak kWh	10053.952
		TOD On-Peak kWh	872.932

June 9, 2026
L. Wallace

It is NS Power's Position that the customer has been billed appropriately.

NS Power attached the account ledger and meter reads for the subject account [REDACTED]. This is referenced on page 4 of 33 in the DRO file attached as **Confidential Attachment 1**.

- On May 19, 2026 the DRO issued his Final Written Decision pertaining to this appeal, finding as follows:

Your dispute is a "consumption dispute." A fundamental point I must make in such disputes is that NS Power's responsibility is to deliver power to the metering point. They have no role or responsibility with respect to how that energy is consumed on the premise[s]. On-premise[s] usage is a function of lifestyle, heating systems, appliances and other equipment used, as well as a range of other factors well beyond NS Power's ability to address or control (outside temperatures, faulty wiring, ground faults, theft of power). Meter accuracy thus becomes the "acid test" in determining if appropriate usage is being billed. The test to confirm meter accuracy is an "as found" meter accuracy test, performed by NS Power in their Measurement Canada accredited meter sop, followed by a meter test by Measurement Canada if the Customer wishes to have an independent meter test performed.

NS Power tested your serving meter #2547271 for accuracy and found that [sic] it to be operating within prescribed accuracy limits.

Final Written Decision: In the context of Board approved Regulation 5.5 and the Electricity and Gas Inspection Act Regulations, NS Power has appropriately billed the Customer for on-premise[s] consumption at [REDACTED]. (Account [REDACTED]).

This is referenced on pages 15 to 16 of 33 in the DRO file attached as **Confidential Attachment 1**.

- On May 19, 2026 Mr. Hammond appealed the DRO's decision with the NSEB.

NS Power agrees with the DRO's decision that Mr. Hammond has been billed appropriately.

June 9, 2026
L. Wallace

First, NS Power apologizes for the frustration which Mr. Hammond has experienced as a result of his November 2025 meter change and the fact that the CIS system did not accurately reflect his usage on his January bill.

A review of Mr. Hammond's invoices shows that he has not been double-billed or overcharged.

Mr. Hammond's November 21, 2025 bill was for the period from September 16, 2025 to November 4, 2025. It was an actual bill. During that two-month period, Mr. Hammond consumed 2648 kWh of energy. His previous balance at the start of the billing period was \$1009.76 and he made a payment of \$490, bringing down the balance before new charges to \$519.76. The off-peak charges were \$245.94 and the mid-peak charges were \$128.49. The base charge for that period was only \$31.31 as it was for a 49-day period rather than a 60-day period (because of the meter change). The new energy charges were \$405.74 and there was 5 percent HST applied, bringing the amount up to \$426.03. When this was added to the previous balance of \$519.76, the new total owing was \$945.79.

On December 8, 2025 there was a (\$4.52) late charge adjustment (credit) which was applied to Mr. Hammond's balance, bringing it down from \$945.79 to \$941.27. This is referenced at page 54 of 59 in **Confidential Attachment 3**.

Mr. Hammond then made a payment of \$269.00 on December 30. The new energy charges incurred between November 4, 2025 and January 23, 2026 were not applied to Mr. Hammond's January bill (found at page 55 of 59 in **Confidential Attachment 3**), so the total energy charges and other charges were listed as \$0.00 and \$0.00. As noted, NS Power apologizes for this error. On that January 2026 bill, the previous balance owing of \$941.27 was reduced by the \$269.00 payment and another (\$4.52) late fee adjustment, bringing the new balance to \$672.27. The balance shown on the January bill was for arrears, not for any new charges.

The next invoice was the March 26, 2026 bill. All charges on this bill were recorded on the new meter which was installed on November 4, 2025. As there were no energy charges on the January bill, the March 26 bill was for the service period from November 4, 2025 to March 20, 2026, a period of 136 days.

Mr. Hammond made a \$250.00 payment on January 30, 2026 and a \$222.27 payment on March 9, 2026. This reduced his balance owing from \$672.27 to \$200.00.

Mr. Hammond's energy charges from November 4, 2025 to March 20, 2026 were included on the March 26, 2026 invoice.

The base charge is \$19.17 based on a 30-day period. That amounts to \$0.639 per day. For a service period of 136 days, Mr. Hammond was charged \$86.90 (136 x \$0.639).

June 9, 2026
L. Wallace

The base charge was divided between 2025 (57 days in the billing period) and 2026 (79 days in the billing period). The amount of the base charge did not change during that time.

However, the amount of the TOD energy charges changed as of January 1, 2026. The off-peak charges changed from \$0.12340/kWh in 2025 to \$0.11966/kWh in 2026. The mid-peak charges changed from \$0.19617/kWh in 2025 to \$0.19243/kWh in 2026. The on-peak charges changed from \$0.24195/kWh in 2025 to \$0.23821/kWh in 2026.

Between November 4 and March 20, Mr. Hammond used 10054 kWh during the off-peak period (73.93 kWh/day), 1736 kWh during the mid-peak period (12.76 kWh/day), and 873 kWh during the on-peak period (6.42 kWh/day). Using the 57/79-day split, Mr. Hammond consumed 4214 off-peak kWh in 2025 (charged at \$0.12340 /kWh) and 5840 off-peak kWh in 2026 (charged at \$0.11966 / kWh), 727.6 mid-peak kWh (at \$0.19617 / kWh) in 2025 and 1008.4 kWh in 2026 (at \$0.19243), and 366 on-peak kWh in 2025 (at \$0.24195 / kWh) and 507 on-peak kWh in 2026 (at \$0.23821 / kWh). That resulted in a total of \$1,851.82 in energy charges for the approximately four-and-a-half- month period between November 4, 2025 and March 20, 2026.

The HST payable on the \$1,851.82 at 14% is \$259.25; there is a 9% Provincial Rebate which is \$166.67. The HST payable is therefore 5% of the total, which is \$92.59. From this was deducted \$1.38 for the September Holiday Credit, \$0.19 for the HST adjustment, and a charge of \$.12 for the Provincial Rebate adjustment, bringing the total HST to \$91.13.

Mr. Hammond's March bill is comprised of his previous balance of \$200.00, the new energy charges of \$1851.82, and HST of \$91.13. This amount totals \$2,142.95.

That was the amount owing from the March 2026 bill.

The May 22, 2026 bill started with the balance of \$2,142.95 owing, and Mr. Hammond made a \$200.00 payment on March 31 and a \$400.00 payment on April 10. That reduced his balance owing to \$1,542.95.

Between March 20 and May 20, a period of 61 days, Mr. Hammond incurred 3267 off-peak kWh, and 851 mid-peak kWh. The on-peak kWh charges do not apply outside the winter period.

The base charge increased from \$19.17 to \$20.08 / month as of May 1, 2026, which represents \$0.669 per day. Mr. Hammond's base charge from March 20 to April 30 was \$25.77 and his base charge from May 1 to May 30 at the new rate was \$13.17. Mr. Hammond's off-peak kWh usage from March 20 to April 30 was 2196 (at \$0.11966 / kWh = \$262.77); his off-peak kWh usage from May 1 to May 20 was 1071 (at \$0.12436 / kWh = \$133.19); his mid-peak kWh usage from March 20 to April 30 was 572 (at

June 9, 2026
L. Wallace

\$0.19243 / kWh); his mid-peak kWh usage from May 1 to May 20 was 279 (at \$0.20263 = \$56.53). Mr. Hammond's new total energy charges from March 20 to May 20 amount to \$601.50. To that is added the 14% HST (\$84.22), less the 9% Provincial Rebate (\$54.14), for a total HST charge of \$30.08. Adding these new charges (\$631.58) to the previous balance (\$1,542.95) leaves a new balance of \$2,174.53.

All the amounts charged to Mr. Hammond since he began service at his current address are set out in **Confidential Attachment 5**, and copies of all the bills are included in **Confidential Attachment 3**.

Mr. Hammond has not been double-billed or overcharged; in January he was under-billed, resulting in an unfortunate larger bill in March 2026.

NS Power has interest-free flexible payment plans available and encourages Mr. Hammond to contact the Customer Care Centre to review his options for paying his balance.

Please consider the enclosed information confidential due to the personal nature of the information that has been provided. NS Power has forwarded a copy of this correspondence to Mr. Hammond by e-mail.

Yours truly,



Jennifer Ross
Director, Regulatory Planning & Compliance

Encl.

c. Greg Hammond

Hammond DRO Appeal Confidential Attachment 1 has been removed due to confidentiality.

REDACTED (CONFIDENTIAL INFORMATION REMOVED)

Hammond DRO Appeal Confidential Attachment 2 has been removed due to confidentiality.

REDACTED (CONFIDENTIAL INFORMATION REMOVED)

Hammond DRO Appeal Confidential Attachment 3 has been removed due to confidentiality.

Meter #2300017

Comments Screen Inquiry Mode - -

File Edit Functions Help

Comments Screen Inquiry Mode

Equip Type MTRE Equip ID 2300017

Date 2022/04/08 17 Op Code TEST

HISTORY RECORD ADDED ; METER TESTED OK

OK Cancel

Electric Meter Test Results - Screen One - MTR01 - * * * NOVA SCOTIA POWER IN...

File Edit Functions Help

Electric Meter Test Results - Screen One

Equip Type	MTRE	Date	2022/04/08 17
Equip ID	2300017	Op Code	TEST

Tester's User ID	AG431
Standard Code	
As Found kWh	5138.00
Lot Number	
Damage Code	
Firmware Version	
OTHER	

Next Screen Delete

OK Cancel

Electric Meter Test Results - Screen Two - MTR02 - * * * NOVA SCOTIA POWER IN...

File Edit Functions Help

Electric Meter Test Results - Screen Two

Equip Type	MTRE	Date	2022/04/08 17
Equip ID	2300017	Op Code	TEST
FLSASFKWH	+0.12	FLSASFKQH	
FLAASFKWH		FLAASFKQH	
FLCASFKWH		FLCASFKQH	
FLBASFKWH		FLBASFKQH	
LLSASFKWH	+0.19	LLSASFKQH	
LLAASFKWH		LLAASFKQH	
LLCASFKWH		LLCASFKQH	
LLBASFKWH		LLBASFKQH	
PFSASFKWH	+0.14	PFSASFKQH	+0.15
PFAASFKWH		PFAASFKQH	
PFCASFKWH		PFCASFKQH	
PFBASFKWH		PFBASFKQH	

Next Screen Delete

OK Cancel

Electric Meter Test Results - Screen Four - - *** NOVA SCOTIA POWER INC. ***

File Edit Functions Help

Electric Meter Test Results - Screen Four

Equip Type	MTRE	Date	2022/04/08 17
Equip ID	2300017	Op Code	TEST

Creep Test Performed	☒	Replaced Base	☐
Dial Check Performed	☒	Replaced Cover	☐
Phase Test Performed	☐	Replaced Register	☐
Short Test Performed	☐	Replaced Idle Pointe	☐
Hand Test Performed	☒	Replaced Battery	☐
Replace Up Bearing	☐	Replaced Thermal elm	☐
Replace Lower Bearin	☐	As Left kWh	5141.00
Replaced Disk	☐		

Delete

OK Cancel

Meter #2510963

Comments Screen Inquiry Mode - -

File Edit Functions Help

Comments Screen Inquiry Mode

Equip Type MTRE Equip ID 2510963

Date 2023/03/02 Op Code TEST

HISTORY RECORD ADDED ; METER TESTED OK

OK Cancel

Electric Meter Test Results - Screen One - MTR01 - * * * NOVA SCOTIA POWER IN...

File Edit Functions Help

Electric Meter Test Results - Screen One

Equip Type	MTRE	Date	2023/03/02 17
Equip ID	2510963	Op Code	TEST

Tester's User ID	AG431
Standard Code	
As Found kWh	12783.00
Lot Number	
Damage Code	
Firmware Version	
OTHER	

Next Screen Delete

OK Cancel

Electric Meter Test Results - Screen Two - MTR02 - * * * NOVA SCOTIA POWER IN...

File Edit Functions Help

Electric Meter Test Results - Screen Two

Equip Type	MTRE	Date	2023/03/02 17
Equip ID	2510963	Op Code	TEST
FLSASFKWH	+0.07	FLSASFKQH	
FLAASFKWH		FLAASFKQH	
FLCASFKWH		FLCASFKQH	
FLBASFKWH		FLBASFKQH	
LLSASFKWH	+0.08	LLSASFKQH	
LLAASFKWH		LLAASFKQH	
LLCASFKWH		LLCASFKQH	
LLBASFKWH		LLBASFKQH	
PFSASFKWH	0	PFSASFKQH	+0.03
PFAASFKWH		PFAASFKQH	
PFCASFKWH		PFCASFKQH	
PFBASFKWH		PFBASFKQH	

Next Screen Delete

OK Cancel

Electric Meter Test Results - Screen Four - - *** NOVA SCOTIA POWER INC. ***

File Edit Functions Help

Electric Meter Test Results - Screen Four

Equip Type	MTRE	Date	2023/03/02 17
Equip ID	2510963	Op Code	TEST

Creep Test Performed	☒	Replaced Base	☐
Dial Check Performed	☒	Replaced Cover	☐
Phase Test Performed	☐	Replaced Register	☐
Short Test Performed	☐	Replaced Idle Pointe	☐
Hand Test Performed	☒	Replaced Battery	☐
Replace Up Bearing	☐	Replaced Thermal elm	☐
Replace Lower Bearin	☐	As Left kWh	12783.00
Replaced Disk	☐		

Delete

OK Cancel

Meter #2311235

The screenshot shows a software window titled "Comments Screen Inquiry Mode - -". It has a menu bar with "File", "Edit", "Functions", and "Help". Below the menu bar, the window title "Comments Screen Inquiry Mode" is repeated. The main area contains four input fields: "Equip Type" with the value "MTRE", "Equip ID" with the value "2311235", "Date" with the value "2025/04/02" and a small calendar icon, and "Op Code" with the value "TEST" and a dropdown arrow. Below these fields is a large text area containing the text "HISTORY RECORD ADDED ; METER TESTED OK". At the bottom right of the window are "OK" and "Cancel" buttons.

Equip Type	MTRE	Equip ID	2311235
Date	2025/04/02	Op Code	TEST

HISTORY RECORD ADDED ; METER TESTED OK

OK Cancel

Electric Meter Test Results - Screen One - MTR01 - * * * NOVA SCOTIA POWER IN...

File Edit Functions Help

Electric Meter Test Results - Screen One

Equip Type	MTRE	Date	2025/04/02 17
Equip ID	2311235	Op Code	TEST
Tester's User ID	AG431		
Standard Code			
As Found kWh	26560.00		
Lot Number			
Damage Code			
Firmware Version			
OTHER			

Next Screen Delete

OK Cancel

Electric Meter Test Results - Screen Two - MTR02 - * * * NOVA SCOTIA POWER IN...

File Edit Functions Help

Electric Meter Test Results - Screen Two

Equip Type	MTRE	Date	2025/04/02 17
Equip ID	2311235	Op Code	TEST
FLSASFKWH	+0.08	FLSASFKQH	
FLAASFKWH		FLAASFKQH	
FLCASFKWH		FLCASFKQH	
FLBASFKWH		FLBASFKQH	
LLSASFKWH	+0.07	LLSASFKQH	
LLAASFKWH		LLAASFKQH	
LLCASFKWH		LLCASFKQH	
LLBASFKWH		LLBASFKQH	
PFSASFKWH	+0.02	PFSASFKQH	+0.04
PFAASFKWH		PFAASFKQH	
PFCASFKWH		PFCASFKQH	
PFBASFKWH		PFBASFKQH	

Next Screen Delete

OK Cancel

Electric Meter Test Results - Screen Four - - *** NOVA SCOTIA POWER INC. ***

File Edit Functions Help

Electric Meter Test Results - Screen Four

Equip Type	MTRE	Date	2025/04/02 17
Equip ID	2311235	Op Code	TEST

Creep Test Performed	☒	Replaced Base	☐
Dial Check Performed	☒	Replaced Cover	☐
Phase Test Performed	☐	Replaced Register	☐
Short Test Performed	☐	Replaced Idle Pointe	☐
Hand Test Performed	☒	Replaced Battery	☐
Replace Up Bearing	☐	Replaced Thermal elm	☐
Replace Lower Bearin	☐	As Left kWh	26561.00
Replaced Disk	☐		

Delete

OK Cancel

Meter #2547271

The screenshot shows a software window titled "Comments Screen Inquiry Mode - -". It has a menu bar with "File", "Edit", "Functions", and "Help". Below the menu bar, the window title "Comments Screen Inquiry Mode" is repeated. The main area contains four input fields: "Equip Type" with the value "MTRE", "Equip ID" with the value "2547271", "Date" with the value "2025/11/13" and a small calendar icon, and "Op Code" with the value "TEST" and a dropdown arrow. Below these fields is a large text area containing the text "HISTORY RECORD ADDED ; METER TESTED OK". At the bottom right of the window are "OK" and "Cancel" buttons.

Equip Type	MTRE	Equip ID	2547271
Date	2025/11/13	Op Code	TEST

HISTORY RECORD ADDED ; METER TESTED OK

OK Cancel

Electric Meter Test Results - Screen One - MTR01 - * * * NOVA SCOTIA POWER IN... — □ ×

File Edit Functions Help

Electric Meter Test Results - Screen One

Equip Type	MTRE	Date	2025/11/13 17
Equip ID	2547271	Op Code	TEST
Tester's User ID	AG431		
Standard Code			
As Found kWh	11543.00		
Lot Number			
Damage Code			
Firmware Version			
OTHER			

Next Screen Delte

OK Cancel

Electric Meter Test Results - Screen Two - MTR02 - * * * NOVA SCOTIA POWER IN...

File Edit Functions Help

Electric Meter Test Results - Screen Two

Equip Type	MTRE	Date	2025/11/13 17
Equip ID	2547271	Op Code	TEST
FLSASFKWH	-0.02	FLSASFKQH	
FLAASFKWH		FLAASFKQH	
FLCASFKWH		FLCASFKQH	
FLBASFKWH		FLBASFKQH	
LLSASFKWH	-0.04	LLSASFKQH	
LLAASFKWH		LLAASFKQH	
LLCASFKWH		LLCASFKQH	
LLBASFKWH		LLBASFKQH	
PFSASFKWH	-0.08	PFSASFKQH	-0.05
PFAASFKWH		PFAASFKQH	
PFCASFKWH		PFCASFKQH	
PFBASFKWH		PFBASFKQH	

Next Screen Delete

OK Cancel

Electric Meter Test Results - Screen Four - - *** NOVA SCOTIA POWER INC. ***

File Edit Functions Help

Electric Meter Test Results - Screen Four

Equip Type	MTRE	Date	2025/11/13 17
Equip ID	2547271	Op Code	TEST

Creep Test Performed	☒	Replaced Base	☐
Dial Check Performed	☒	Replaced Cover	☐
Phase Test Performed	☐	Replaced Register	☐
Short Test Performed	☐	Replaced Idle Pointe	☐
Hand Test Performed	☒	Replaced Battery	☐
Replace Up Bearing	☐	Replaced Thermal elm	☐
Replace Lower Bearin	☐	As Left kWh	11545.00
Replaced Disk	☐		

Delete

OK Cancel

Hammond DRO Appeal Confidential Attachment 5 has been removed due to confidentiality.