

From: Greg Hammond [REDACTED]
Sent: August 17, 2026 7:22 AM
To: Wallace, Lisa <Lisa.Wallace@novascotia.ca>
Cc: MacDonell, Rianne <Rianne.MacDonell@novascotia.ca>; Cavanaugh, Marina <Marina.Cavanaugh@novascotia.ca>; Penney, Nicole <Nicole.Penney@novascotia.ca>; Blake Williams <Blake.Williams@nspower.ca>; Carley Freeman <carley.freeman@nspower.ca>; Chris Lanteigne <chris.lanteigne@nspower.ca>; Jennifer Ross <jennifer.ross@nspower.ca>; Kathleen Murray <kathleen.murray@nspower.ca>; Lisa Forsey <lisa.forsey@nspower.ca>; Sofia Reiner <sofia.reiner@nspower.ca>
Subject: M12876 - NSPI DRO Appeal - Billing - Greg Hammond : DOCUMENT COMPLETED.

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Dear Ms. Wallace,

I will need more time to complete document M12876 from NSEB you requested due by August 19, 2026.

I recently (Friday August 14, 2026) had to undergo cancer-related surgery and am in recovery.

I will be submitting the documents at my earliest via this way, as a backup to your secure document submission site, Titan Submit Server.

I trust the delayed completion of said document - once submitted - is all required for my appeal to DRO (Don Farmer) decision and for a resolution to NS Powers' egregious double-billing, overbilling, and 'guesstimating' practices against me. Comparison to my previous years' billing (2020 - 2025 pre-breach) for same billing periods clearly shows this.

Moreover, I believe Mr. Farmer's Consulting company - not IN his name directly - is paid by NS Power for said services, therefore I found him in conflict of interest in his decision-making ability, and subsequently biased and in error. I request also an investigation opened into his practices as he almost always (statistically >98%) sides against NS Power customers in their appeals.

Thank you,

Kind regards,

Greg Hammond

[REDACTED]

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