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**From:** Anne-Louise Dauphinee [REDACTED] >

**Sent:** June 30, 2026 8:14 AM

**To:** Customer Relations <customerrelations@nspower.ca>; nspdisputeresolution@gmail.com;  
Energy and Regulatory Boards Tribunal <Board@novascotia.ca>; Kelly Walker  
[REDACTED]

**Subject:** Fwd: DRO Final Written Decision re Anne-Louise Dauphinee consumption dispute

[REDACTED] often get email from [REDACTED]

**\*\* EXTERNAL EMAIL / COURRIEL EXTERNE \*\***

Exercise caution when opening attachments or clicking on links / Faites preuve de prudence si vous ouvrez une pièce jointe ou cliquez sur un lien

Re-sending with corrected email: [board@novascotia.ca](mailto:board@novascotia.ca)

Begin forwarded message:

**From:** Anne-Louise Dauphinee [REDACTED]

**Subject:** Fwd: DRO Final Written Decision re Anne-Louise Dauphinee consumption dispute

**Date:** June 30, 2026 at 8:10:21 am GMT-3

**To:** Customer Relations <[customerrelations@nspower.ca](mailto:customerrelations@nspower.ca)>,  
[nspdisputeresolution@gmail.com](mailto:nspdisputeresolution@gmail.com), [board@novascotia.com](mailto:board@novascotia.com), Kelly Walker  
[REDACTED]

[REDACTED]

Please see the attached and below correspondence. The complaint was NOT a consumption dispute however was investigated as one and could not be re-directed.

Thank you,

Anne-Louise

Begin forwarded message:

**From:** Kelly Walker [REDACTED]  
**Subject:** Fwd: DRO Final Written Decision re Anne-Louise Dauphinee consumption dispute  
**Date:** June 29, 2026 at 2:15:01 pm GMT-3  
**To:** Anne-Louise Dauphinee [REDACTED] >

We have received the attached written decision from DRO, which speaks to a “consumption dispute”.

Based on the concern about consumption, it appears, that there are no issues with the meter or billing.

We have no dispute with these findings, however, it does not adequately address the fact that **the meters between** [REDACTED]  
[REDACTED]

The only consideration given to this aspect in the investigation and decision by DRO, is the following:

“...N.S.Power indicate “In 2021, NS Power completed an investigation of switched meter for [REDACTED]  
[REDACTED] The investigation in 2021 found the meters were switched. The premises were updated with then correct meters at that time.”

Not sure why this investigation was conducted in 2021, or who initiated it, or why the DRO felt that referencing this 2021 investigation was sufficient to address our current concerns that the meters are switched. No one checked to see if the meters were assigned correctly.

**NS Power needs to confirm which meter is assigned to which unit, and remedy the situation as required.**

Please advise as to how we proceed with raising this specific issue: the meters are switched between [REDACTED]

----- Forwarded message -----

**From:** Anne-Louise Dauphinee [REDACTED] >  
**Date:** Mon, Jun 29, 2026 at 7:44 AM  
**Subject:** Fwd: DRO Final Written Decision re Anne-Louise Dauphinee consumption dispute  
**To:** Kelly Walker [REDACTED]

Begin forwarded message:

**From:** Customer Relations  
<[customerrelations@nspower.ca](mailto:customerrelations@nspower.ca)>  
**Date:** June 25, 2026 at 08:29:14 ADT  
**To:** [nspdisputeresolution@gmail.com](mailto:nspdisputeresolution@gmail.com)  
**Cc:** [REDACTED] Relations  
<[customerrelations@nspower.ca](mailto:customerrelations@nspower.ca)>  
**Subject:** RE: DRO Final Written Decision re Anne-Louise Dauphinee consumption dispute

Mr. Farmer,

NS Power has noted the DRO's Final Written Decision on the subject account.

Teri

---

**From:** [nspdisputeresolution@gmail.com](mailto:nspdisputeresolution@gmail.com)  
<[nspdisputeresolution@gmail.com](mailto:nspdisputeresolution@gmail.com)>  
**Sent:** June 24, 2026 2:29 PM  
**To:** [REDACTED]  
**Cc:** Customer Relations <[customerrelations@nspower.ca](mailto:customerrelations@nspower.ca)>  
**Subject:** DRO Final Written Decision re Anne-Louise  
Dauphinee consumption dispute

**\*\*Exercise Caution** - This is an external email from:  
[nspdisputeresolution@gmail.com](mailto:nspdisputeresolution@gmail.com).  
**Beware** of links or attachments from external sources. If  
you are unsure, click "Report Email" to submit for  
review.\*\*

**Don Farmer, P. Eng., Dispute Resolution  
Officer (D.R.O.)**

***Telephone (902) 428-6202, Toll-free 1-877-  
428-6202, Fax (902) 835-7744***

**[nspdisputeresolution@gmail.com](mailto:nspdisputeresolution@gmail.com)**

**Anne-Louise Dauphinee**

After review and consideration of all of the  
following and attached, my Final Written Decision  
in the matter follows.

I will begin with my Role Statement as Dispute  
Resolution Officer (DRO) in matters of dispute

between N.S.Power and their Customers : **I am not an employee of Nova Scotia Power** or the Nova Scotia Energy Board. I am appointed by Nova Scotia Power to satisfy the Regulations of the Board with respect to dispute resolution. My role is to address, and hopefully resolve, disputes with Nova Scotia Power that cannot be resolved through normal Customer channels. In my role I investigate N.S.Power's interpretation, and application, of Board approved Regulations. I do not have any jurisdiction over N.S.Power's day-to-day operations. My Decisions are binding on Nova Scotia Power but not on the Customer. Customers may appeal my Decisions (within 12 days of receipt of Final Written Decision) to the Board.

Your Dispute in summary is: that you have service from N.S.Power at [REDACTED] [REDACTED] [REDACTED] that you indicate (attached Meter Assignment...pdf) that you are "requesting a review of the electricity usage at my property, as the recorded consumption does not align with actual"; that the home was built in 2022 and is less than 1000 sq ft; that you heat with propane; that you indicate "we conducted a controlled test by turning off power using our breaker for 3 hours. During that period, our meter continued to record usage, while the adjacent meter (labelled [REDACTED] [REDACTED] no increase"; that N.S.Power indicate "In 2021, NS Power completed an investigation of switched meter for 6303 and [REDACTED] The investigation in 2021 found the meters were switched. The premises were updated with then correct meters at that time. It was confirmed that the meter serving [REDACTED] [REDACTED] was meter #2157373; that meter #2157373 served your premise for billing purposes over the dispute period; that your Sept and Nov 2025 and Jan 2026 bills were based on estimated

meter readings; that your March 2026 bill is based on an actual meter reading; that once an actual meter reading is obtained following estimated meter readings, all estimation error is reconciled (see more detailed explanation below); that I Instructed N.S.Power to test your serving meter for accuracy; and test results indicate that meter #2157373 is operating within prescribed accuracy limits,

Board approved Regulations relevant to this matter are 5.1, .5, 6.4 and 6.7 – copy attached. Also relevant and attached are the Electricity and Gas Inspection Act Regulations.

Specific bills can be other than expected if they are based on estimated – as opposed to actual – meter readings. Once an actual meter reading is obtained, following an estimated reading for billing purposes, any estimation error is fully reconciled in following bills, that are based on actual readings, as a result off the cumulative, and self-reconciling nature, of the meter reading process. The self-reconciling process is more fully explained in the immediately following paragraph.

The “Cumulative Nature” of power meters is similar to the odometer in a car. They are not reset to zero after a reading is taken from them. The meter (when brand new) starts at, and displays, the number zero and that number increases as energy - measured in kilowatt-hours (kWh) - is delivered through it. It stops registering energy usage when no power is being delivered and resumes when power starts to be delivered again. When power starts again the meter does not return to zero but adds to the

previous number indication. The displayed number increases proportional to the rate at which energy (kWh) is being delivered. It performs much like the odometer in a car which accumulates miles in proportion to how far one drives and at what speed, as well as how often, one starts and stops. If an error is made in reading a meter on one occasion, it will not affect the number displayed on a subsequent reading. If for example a reading of 1000 is reported as 100, the next time a reading is taken it will still be something in excess of 1000 – so if a Customer was billed for 100 Kwh when it should have been 1000, the Customer gets a short term “break” on being billed for 900 Kwh that were actually consumed, however if the next reading taken is 1500, that Customer will be billed for 1400 Kwh at that time. The net is that the Customer has been billed for 1500 Kwh consumption over a two-bill period even though there was a meter reading error.  $(100 + 1400 = 1000 + 500)$ . The same effect occurs if the meter reading is estimated, or erroneously reported, either higher or lower than the fact.

Your dispute is a “consumption dispute”. A fundamental point I must make in such disputes is that N.S.Power's responsibility is to deliver power to the metering point. They have no role or responsibility with respect to how that energy is consumed on the premise. On-premise usage is a function of lifestyle, heating systems, appliances and other equipment used, as well as a range of other factors well beyond N.S.Power's ability to address or control (outside temperatures, faulty wiring, ground faults, theft of power). Meter accuracy thus becomes the "acid test" in determining if

appropriate usage is being billed. The test to confirm meter accuracy is an “as found” meter accuracy test, performed by N.S.Power in their Measurement Canada accredited meter shop, followed by a meter test by Measurement Canada if the Customer wishes to have an independent meter test performed

Once an actual meter reading is obtained following estimated meter readings, all estimation error is reconciled.

Meter test results indicate that meter #2157373 is operating within prescribed accuracy limits,

Final Written DRO Decision: In the context of Board approved Regulation 5.1, N.S.Power has appropriately billed the Customer for service to

[REDACTED]

This Decision can be issued in conventional letter form, via regular mail, upon request.

You may appeal this decision to the Nova Scotia Energy Board (NSEB) if you wish; their contact information is: P.O. Box 1692, Unit M, Suite 300, [1601 Lower Water St. Halifax, N.S., B3J 2S3](#); Email - [board@novascotia.ca](mailto:board@novascotia.ca); Telephone - 902-424-1332 ,Toll Free in NS: 1-833-809-0040 ; Fax - 902-424-3919

Don Farmer, P.Eng.

Dispute Resolution Officer

PS

You may not accept the results of the N.S. Power meter test, as I have accepted them, and wish to have the meter tested by Measurement Canada.

Regulation 5.5 of the Regulations that govern N.S. Power's operations, as approved by the Board., stipulates that if a customer disputes the amount of electricity consumed from the meter, the following shall occur:

- a) Initiate a check on the meter reading to ensure the original reading was correct and advise the customer.
- b) If the customer is not satisfied, the Company shall do an "As found Meter Test" on the meter in the Company's Measurement Canada certified facility to verify the reading is within the allowed tolerances, and advise the customer of the results..
- c) If the customer is still not satisfied, the customer may request an independent meter test be performed by Industry Canada (Measurement Canada).

Steps (a) and (b), as well as a review of the matter by the DRO per Regulation 6.4, is hereby complete. Regulation 5.5 (c) indicates you may request the meter be tested by Measurement Canada. The N.S.U.A.R.B. may require you to complete the Measurement Canada test before considering or ruling on your appeal to this decision.

The local office of Measurement Canada can be contacted via : [File a measurement-related complaint](#) If you elect to proceed to Measurement Canada, they will upon receipt of your request, formalize a written process of

notification to both you and N.S. Power to arrange to retrieve the disputed meter from N.S. Power for an official test. NSPI Regulation 6.7 titled Dispute Test, indicates that upon notice from Measurement Canada, N.S. Power will arrange to ship the disputed meter to Measurement Canada for testing. When testing is complete, a written report on findings will be provided by Measurement Canada to both N.S. Power and you - their Customer. If the meter is found to be accurate, N.S. Power will charge you a fee as outlined in the Board approved Schedule of Charges Section 7.1. The current fee is \$55.00 for a satisfactory meter test result. If the meter is found to be outside the allowable limits, Measurement Canada will provide details as to the level of inaccuracy for required account adjustment. In the latter case, the \$55.00 fee would not be charged.

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**From:** Customer Relations  
<[customerrelations@nspower.ca](mailto:customerrelations@nspower.ca)>  
**Sent:** Wednesday, June 17, 2026 9:05 AM  
**To:** '[nspdisputeresolution@gmail.com](mailto:nspdisputeresolution@gmail.com)'  
<[nspdisputeresolution@gmail.com](mailto:nspdisputeresolution@gmail.com)>  
**Cc:** [REDACTED] Relations  
<[customerrelations@nspower.ca](mailto:customerrelations@nspower.ca)>  
**Subject:** RE: DRO 15 June re Anne-Louise Dauphinee  
consumption dispute

Mr. Farmer,

The first attachment is a copy of the tests results on the meter that previously serviced the subject premises, Meter #2157373.

The second attachment is a letter to the customer advising of the results of the meter test.

Teri

---

**From:** [nspdisputeresolution@gmail.com](mailto:nspdisputeresolution@gmail.com)  
<[nspdisputeresolution@gmail.com](mailto:nspdisputeresolution@gmail.com)>  
**Sent:** June 15, 2026 11:11 AM  
**To:** [REDACTED]  
**Cc:** Customer Relations <[customerrelations@nspower.ca](mailto:customerrelations@nspower.ca)>  
**Subject:** DRO 15 June re Anne-Louise Dauphinee  
consumption dispute

**\*\*Exercise Caution** - This is an external email from:  
[nspdisputeresolution@gmail.com](mailto:nspdisputeresolution@gmail.com).  
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you are unsure, click "Report Email" to submit for  
review.\*\*

**Don Farmer, P. Eng., Dispute Resolution  
Officer (D.R.O.)**

[nspdispute\\_resolution@gmail.com](mailto:nspdispute_resolution@gmail.com)

Anne-Louise Dauphinee

NS Power indicate (following 8 May email) that in 2021 they completed an investigation of switched meters for [REDACTED]. The investigation in 2021 found the meters were switched. The premises were updated with the correct meters at that time. It was confirmed that the meter serving your [REDACTED] [REDACTED] premise was meter #2157373. This is the meter that the customer is billing for.

I have Instructed NS.Power to test your serving meter # 2157373 for accuracy and await test results before issuing a Decision in the matter.

Some of your past billings (Sept, Nov, Jan) were based on estimated meter readings. Your March 2026 bill was based on an actual meter reading. Once an actual meter reading is obtained following estimated meter readings, all estimation error is reconciled.

If you doubt N.S.Power's finding re switched meters, you may wish to again confirm that there are no other areas (outside lights, common areas etc shared with 6301) served via your meter. To be certain, you may wish to have an electrician review the matter – however, you could also simply throw your main switch to OFF and check to see if other areas of the building are impacted.

Don Farmer, P.Eng.

## Dispute Resolution Officer

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**From:** Anne-Louise Dauphinee <[REDACTED]>  
**Sent:** Saturday, June 13, 2026 5:23 PM  
**To:** Customer Relations <[customerrelations@nspower.ca](mailto:customerrelations@nspower.ca)>  
**Cc:** [nspdisputeresolution@gmail.com](mailto:nspdisputeresolution@gmail.com)  
**Subject:** Re: DRO 23 May re Anne-Louise Dauphinee re Meter Assignment

Don,

Please let me know next steps to resolve the issue of our meter not being tied to our house. I understand NSPWR has tested a meter late May which I am unsure how this relates to the issue but perhaps this is a standard approach for all disputes? In any case, I have received a NSPwr bill which is due June 26th and does not related to our usage and I am hopeful this gets resolved beforehand.

Thank you,

Anne-Louise

On May 25, 2026, at 13:52, Customer Relations

<[customerrelations@nspower.ca](mailto:customerrelations@nspower.ca)> wrote:

Mr. Farmer,

NS Power has not scheduled a time to meet onsite with a NS Power representative to verify the meter for the address. With the controlled test performed by the customer and when the main switch was turned off, the power to the unit also turned off. This would be an indication the customer is billing to the correct meter. If this was not the case, and power to the unit did not turn off, NS Power would have scheduled a time to meet onsite.

NS Power has ordered Meter #2157373 for removal and accuracy testing. Once complete, test results will be provided to both the DRO and the Customer.

Teri

---

**From:** [nspdisputeresolution@gmail.com](mailto:nspdisputeresolution@gmail.com)  
<[nspdisputeresolution@gmail.com](mailto:nspdisputeresolution@gmail.com)>  
**Sent:** May 23, 2026 11:07 AM  
**To:** [REDACTED] Customer Relations <[customerrelations@nspower.ca](mailto:customerrelations@nspower.ca)>  
**Subject:** DRO 23 May re Anne-Louise Dauphinee re Meter Assignment

**\*\*Exercise Caution - This is an external email from:**

[nspdisputeresolution@gmail.com](mailto:nspdisputeresolution@gmail.com).

**Beware** of links or attachments from external sources. If you are unsure, click "Report Email" to submit for review.\*\*

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**Don Farmer, P. Eng., Dispute  
Resolution Officer (D.R.O.)**

[nspdispute\\_resolution@gmail.com](mailto:nspdispute_resolution@gmail.com)

Anne-Louise Dauphinee; N.S.Power  
Customer Relations

Anne-Louise

N.S.Power has indicated in a following email " In 2021, NS Power completed an investigation of switched meters for [REDACTED] [REDACTED] The investigation in 2021 found the meters were switched. The premises were updated with then correct meters at that time. It was confirmed that the meter serving [REDACTED] meter #2157373. This is the meter that the customer is billing for"

**N.S.Power's responsibility is to  
deliver power to the metering**

**point. They have no role or responsibility with respect to how that energy is distributed, or consumed, on the premise.**

On-premise usage is a function of lifestyle, heating systems, appliances and other equipment used, as well as a range of other factors well beyond N.S.Power's ability to address or control (outside temperatures, faulty wiring, ground faults, theft of power). Meter accuracy thus becomes the "acid test " in determining if appropriate usage is being billed. The test to confirm meter accuracy is an "as found" meter accuracy test, performed by N.S.Power in their Measurement Canada accredited meter shop, followed by a meter test by Measurement Canada if the Customer wishes to have an independent meter test performed.

I will Instruct N.S.Power to test your serving meter for accuracy,

You may wish to ask your landlord to confirm that there are no other units or areas (halls, common areas , etc.) served via your service. She/he may have to have an electrician review the matter to absolutely confirm that point – however, you could also throw your main switch to OFF and check to see if other areas of the building are impacted.

N.S.Power

Has a time been set, after 26 May, for

a N.S.Power representative to “meet onsite with a NS Power representative to verify the meter for the address”.

N. S. Power is Instructed to test the meter serving the subject account for accuracy , per Board approved Regulation 5.5, and report test results to the Customer and the DRO,

Don Farmer, P.Eng.

Dispute  
Resolution Officer

---

**From:** Anne-Louise Dauphinee  
[REDACTED]

**Sent:** Saturday, May 16, 2026 6:26 AM

**To:** Customer Relations

[<customerrelations@nspower.ca>](mailto:customerrelations@nspower.ca)

**Cc:** [nspdissputeresolution@gmail.com](mailto:nspdissputeresolution@gmail.com)

**Subject:** Re: DRO 14 May re Anne-Louise Dauphinee re Meter Assignment

Please see my embedded response.

On May 14, 2026, at 17:25,  
Customer Relations  
[<customerrelations@nspower.ca>](mailto:customerrelations@nspower.ca) wrote:

Mr. Farmer,

NS Power would like to inquire when the customer performed a controlled test on April 27, 2026 **between 5-8pm**, did the power to their unit also turn off ? **Yes**  
Do they know if their neighbour lost power? **Unknown**

The power to the unit should turn off when the main breaker is turned to the off position. If this is not the case, if the customer could provide NS Power a date and time that someone could meet onsite with a NS Power representative to verify the meter for the address. **Anytime after May 26th**

Teri

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**From:** Anne-Louise Dauphinee  
[REDACTED]  
**Sent:** May 14, 2026 11:59 AM  
**To:**  
[nspdisputeresolution@gmail.com](mailto:nspdisputeresolution@gmail.com)  
**Cc:** Customer Relations  
<[customerrelations@nspower.ca](mailto:customerrelations@nspower.ca)>  
**Subject:** Re: DRO 14 May re Anne-Louise Dauphinee re Meter Assignment

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[REDACTED]  
[REDACTED]  
from external sources. If you are unsure, click "Report Email" to submit for review. **\*\***

Hi Don,

Yes, April 27, 2026.

Thank you,

On May 14, 2026,  
at 13:35,  
[nspdputeresolution@gmail.com](mailto:nspdputeresolution@gmail.com)  
wrote:

**Don Farmer, P.  
Eng., Dispute  
Resolution  
Officer  
(D.R.O.)**

***Telephone  
(902) 428-6202,  
Toll-free 1-877-  
428-6202, Fax***

**(902) 835-7744**

**[nspdisputeresolution@gmail.com](mailto:nspdisputeresolution@gmail.com)**

**Anne-Louise**  
**Dauphinee**

I assume you  
mean 27 April  
2026. Correct ?

**N.S.Power**  
**Customer**  
**Relations**

Given the  
following  
information,  
what is  
N.S.Power's  
position in the  
matter as well as  
Appropriate  
next steps ?

Don Farmer,  
P.Eng.

Dispute  
Resolution  
Officer

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**From:** Anne-Louise  
Dauphinee

[REDACTED]  
[REDACTED]

**Sent:** Wednesday,  
May 13, 2026 4:05  
PM

**To:**  
[nspdisputeresolution@gmail.com](mailto:nspdisputeresolution@gmail.com)

**Cc:**  
[customerrelations@nspower.ca](mailto:customerrelations@nspower.ca)

**Subject:** Re: DRO 12  
May re Anne-Louise  
Dauphinee re Meter  
Assignment

Hi Don,

Test date: April  
27th for turning off  
power. 5pm-8pm

Yes, I am able to  
repeat any date  
May 26 or later.

Kind regards,

Anne-Louise

On  
May  
12,  
2026,  
at  
19:59,  
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2026  
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**Subject**

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customer's meter reads for September and November 2025 and January 2026 were estimated. Our customers will never pay for power they do not use. Once the meter is read, either remotely or in-person, the bill is reconciled automatically to reflect

actual  
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Teri

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**From:**  
Anne-  
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nee

<[lou.dauphine@gmail.com](mailto:lou.dauphine@gmail.com)>

**Sent:**

May 7,  
2026  
2:43  
AM

**To:**

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<[customrelations@nspower.ca](mailto:customrelations@nspower.ca)>

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Assignment

**\*\*Exercise Caution** - This is  
an external email from:

**Beware** of links or  
attachments from external  
sources. If you are unsure,  
click "Report Email" to  
submit for review.\*\*

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If you have a business need to send such an email, please contact the recipient for instructions.

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**From:** Anne-Louise Dauphinee [REDACTED]  
**Subject:** Meter Assignment  
**Date:** May 4, 2026 at 2:23 pm  
**To:** home@nspower.ca  
**Cc:** Kelly Walker [REDACTED]



Attn: Customer Service

I am requesting a review of the electricity usage at my property, as the recorded consumption does not align with actual usage or our meter.

Address: [REDACTED]  
Account: [REDACTED]

We sent an email to our builder - the following is their reply:

Hi Kelly, all,

NSP, when they inspect and hook up power, they put an inspection sticker on the meter, the label reads, which is filled out by the inspector; date, inspection number, and the unit/address - then in their system they assign an account number and send it to the meter install team, at this point they could mix up these numbers - the next step is the NSP meter base install team, who also could mix up these numbers - and then the client calls to set up the account which gets associated to those serial numbers... at no point does MRB have any control or involvement in this process. Your issue is with NSP, not MRB.

I don't remember if smart meters were installed originally, but if they swapped you over to smart meters at any point, it could have happened at that point as well.

Mike Burns | President  
**MRB CONTRACTING INC.**  
c. 902.456.3210

Key points:

- \* Home square footage is less than 1000 sq. ft
- \* New build in 2022
- \* The home does not have electric baseboard heating or other high-load electric systems
- \* Primary heating is propane
- \* Load has been reduced (including adjusting and unplugging equipment), with no meaningful change reflected/correspondence in meter readings

Finally, we conducted a controlled test by turning off power using our breaker for 3 hours. During that period, our meter continued to record usage, while the adjacent meter (labelled 6301 Yale Street) showed no increase.

Please:

- \* Review the meter readings and billing history
- \* Confirm the correct meter is assigned to the correct unit
- \* Arrange for a meter test/inspection
- \* Advise on any additional steps required to isolate the issue

Given the above, I also request that billing be reviewed and adjusted as appropriate pending the outcome of your investigation.

Provide confirmation of next steps and timeline for resolution.

Anne-Louise Dauphinee  
Kelly Walker  
[REDACTED]



| Detailed Meter Reading Analysis |                  |                     |              |               |                   |                          |
|---------------------------------|------------------|---------------------|--------------|---------------|-------------------|--------------------------|
| Meter                           | Date & Time      | Meter Reading (kWh) | Change (kWh) | Hours Elapsed | Average Load (kW) | Test Condition / Notes   |
| 6303                            | 2026-04-21 10:00 | 73,191              |              |               |                   | Baseline                 |
| 6303                            | 2026-04-21 14:00 | 73,199              | 8            | 4.00          | 2.00              | Normal use               |
| 6303                            | 2026-04-23 15:00 | 73,305              | 106          | 49.00         | 2.16              | Normal use               |
| 6303                            | 2026-04-26 13:00 | 73,422              | 117          | 70.00         | 1.67              | HRV reduced setting      |
| 6303                            | 2026-04-27 12:00 | 73,446              | 24           | 23.00         | 1.04              | HRV unplugged            |
| 6303                            | 2026-04-27 17:00 | 73,450              | 4            | 5.00          | 0.80              | Before house breaker off |
| 6303                            | 2026-04-27 20:00 | 73,456              | 6            | 3.00          | 2.00              | House breaker off        |
|                                 |                  |                     |              |               |                   |                          |
| 6301                            | 2026-04-21 10:00 | 19,576              |              |               |                   | Baseline                 |
| 6301                            | 2026-04-21 14:00 | 19,577              | 1            | 4.00          | 0.25              | Normal use               |
| 6301                            | 2026-04-23 15:00 | 19,601              | 24           | 49.00         | 0.49              | Normal use               |
| 6301                            | 2026-04-26 13:00 | 19,635              | 34           | 70.00         | 0.49              | HRV reduced setting      |
| 6301                            | 2026-04-27 12:00 | 19,649              | 14           | 23.00         | 0.61              | HRV unplugged            |
| 6301                            | 2026-04-27 17:00 | 19,650              | 1            | 5.00          | 0.20              | Before house breaker off |
| 6301                            | 2026-04-27 20:00 | 19,650              | 0            | 3.00          | 0.00              | House breaker off        |

