



Appeal - NS Power Dispute Resolution Officer (DRO)

Reference Number: 260702002

Submitted on: Thursday, July 02 2026 at 03:14:46 PM (ADT)

Contact Information

Name on account: Anne-Louise Dauphinee

Account number: *****

Business contact: NA

Account address: Address 1: *****
Address 2: *****
City: *****
Province: *****
Postal code: *****
Country: *****

Email Address: *****

Mailing address: Address 1: *****
Address 2: *****
City: *****
Province: *****
Postal code: *****
Country: *****

Telephone number: *****

Alternate phone number: *****

Complaint Information

DRO made decision on: June 24, 2026

Type of complaint: Metering Issues

Additional details: The meter (2157373) which is assigned to our house is not the correct meter.

How do they want the complaint resolved?

The correct meter (2505704) needs to be connected to our house. Power bills paid by us have been another household usage which needs to be retroactively reconciled.

Supporting documents uploaded:

- Exchange of Emails re- meter-to-account mismatched.pdf
- Meter Assignment - Email to NS Power May 4, 2026.pdf
- Meter 2505704 (assigned to 6301), meter 2157373 (assigned to 6303 & account 1213733-7).jpg
- meter_discrepancy_analysis.xlsx