

July 16, 2026

Lisa Wallace
Chief Clerk of the Board
Nova Scotia Energy Board
1601 Lower Water Street, 3rd Floor
Halifax, NS B3J 3S3

Re: M12947 – DRO Appeal – Anne-Louise Dauphinee – Extension Request

Dear Ms. Wallace:

On July 3, 2026, the Nova Scotia Energy Board (NSEB, Board) directed Nova Scotia Power Inc. (NS Power, Company) to file a response to a DRO Appeal submitted by Ms. Anne-Louise Dauphinee. The Board established a due date of July 17, 2026 for the Reply.

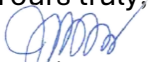
Ms. Dauphinee lives in a duplex and believes that the meter connected to her account is actually attached to the unit next door to her. To date no one has attended the premises to verify which meter is attached to which house. That piece of information will conclude the DRO appeal as that is the basis of Ms. Dauphinee's complaint.

NS Power has not yet been able to reach Ms. Dauphinee to arrange for an in-person site visit. NS Power originally hoped that this site visit would be completed in time to include the information in the formal response due on July 17, 2026.

NS Power is therefore asking for a one-week extension (to Friday July 24, 2026) to file the reply on the assumption that it will have the information verifying which meter is connected to which premises. If the meter inspection has not taken place by July 24, NS Power will file the reply on that date with the caveat that it will provide the meter validation as soon as it is able.

If you have any questions or require any additional information with respect to this request, please contact me.

Yours truly,



Jennifer Ross
Director, Regulatory Planning & Compliance