

----- Forwarded Message -----

From: Bernard Wentzell [REDACTED]

To: Carley Freeman <carley.freeman@nspower.ca>

Cc: Ross, Jennifer <jennifer.ross@nspower.ca>; Forsey, Lisa <lisa.forsey@nspower.ca>; Murray, Kathleen <kathleen.murray@nspower.ca>; Reiner, Sofia <sofia.reiner@nspower.ca>

Sent: Tuesday, August 4, 2026 at 11:19:00 a.m. ADT

Subject: Re: M12947 - NSPI to NSEB Wentzell DRO Appeal Response

Good Morning

During the billing period in question I would like to draw your attention to the following points.

According to the NSP generation spreadsheets provided (attached), under the "meter usage" column the added up generation numbers (above consumption) are indicated as 752.68 Kw/hrs. Using the same spreadsheet if the "Meter Read" numbers are calculated the generation number is 797.44 Kw/hrs. These are both in conflict and I have no idea why. However, both numbers also conflict with the the credited amount of 817hrs as listed on the bill. My interpretation is that the NSP records are not accurate and this is having an impact on my actual indicated generation numbers. Also included for reference is a handwritten spreadsheet which shows Solar Edge generation numbers.

Based on the Solar Edge total generation numbers and the billing information the property was averaging 109.4 Kw/ hrs per day. A number that I am still having difficulty accepting. Looking at the NSP provided generation spreadsheets (above daily consumption) you will see that I have penciled in the indicated Solar Edge total generation for each day.

If any particular day is scrutinized it is difficult to understand how the NSP numbers are justified. Below are a few arbitrary examples for interpretation:

Jan 24th - 36.92 Kw/hrs credited above consumption. Indicated total Solar Edge generation being 70.5 Kw/hrs leaving 33.58 as being consumed that day.

Jan 25th - 0.12 Kw/hrs credited above consumption. Indicated total Solar Edge generation being 4.63 Kw/hrs leaving 4.51 Kw/hrs as being consumed that day.

Feb 12th - 0.76 Kw/hrs credited above consumption. Indicated total Solar Edge generation being 9.56 Kw/hrs leaving 8.8 as being consumed that day.

Feb 22nd - 63.12 Kw/hrs credited above consumption. Indicated total Solar Edge generation being 94.9 Kw/hrs leaving 31.78 as being consumed that day.

Mar 13th - 38.36 Kw/hrs credited above consumption. Indicated total Solar Edge generation being 57.7 Kw/hrs leaving 19.34 as being consumed that day.

Looking at the above it is difficult to understand how the the NSP bill can indicate a daily average consumption of 109.4 Kw/ hrs. Daily Solar Edge generation screenshots of generation for any particular day in question can be provided if need be. I did include any specific days so as to not overload everyone with many attachments. The numbers as calculated do not provide a lot of confidence in the accuracy of this bill with respect to usage and generation and I look forward to an explanation that can justify them.

Bernard

Captain Bernard Wentzell

Master Mariner

Anyone can hold the helm when the sea is calm.

Account Number [REDACTED] Automatic Withdrawal, Apr 27 \$738.61

BERNARD T WENTZELL
Service address

Domestic
Service from Jan 24 to Mar 24, 2026

Billing process
update:
nspower.ca/billing

Meter number	Rate code	No. of days	New meter read	Last meter read	Multiplier	kWh used
2291261	03BC2	59	2221.86	2110.00	40	4474
2291261	03BG2	59	1126.43	1106.01	40	817-

Your meter was read on Mar 24, 2026

Billing date Mar 26 Includes payments received by Mar 26

Amount owing from last bill 425.33
Payment received Feb 26 - Thank you -425.33
Balance owing after last payment \$.00

Energy charges:

Base Charge \$19.17/month 38.34
Energy 4474 kWh x \$0.18187 813.69
Energy 817 kWh -148.59

Total energy charges 703.44

Other charges

Tax: HST (11931 4938 RT) 98.48
Provincial Rebate -63.31
Total other charges 35.17

Total amount due \$738.61

Amount due Apr 27, 2026 \$738.61

PaySmart Plan : Automatic Withdrawal. Please do not pay.

IMPORTANT: We are not applying late fees or penalties on outstanding balances. Learn more nspower.ca/billing

Your average cost of
electricity during this
period was \$11.92
per day before taxes.

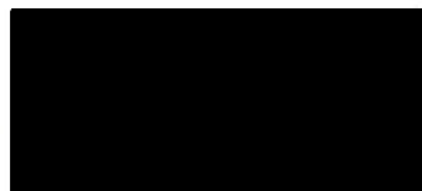
Past electric use:

Bill date	Energy used	No. of days	kWh per day
Mar 26	3657	59	62.0
Jan 26	2358	66	35.7
Nov 25		61	
Sep 25		59	
Aug 25		122	
Mar 25	3943	57	69.2
Jan 25	3102	63	49.2

Keep this portion for your
records. Please see reverse
for important information.

Please return this portion
with your payment

Account Number [REDACTED] Automatic Withdrawal, Apr 27 \$738.61





Nova Scotia Power Inc.
PO Box 848, Halifax Nova Scotia B3J 2V7
Any questions? Please call us at 1-800-428-6230
Weekdays 8am-6pm
www.nspower.ca

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Account Number [REDACTED] Automatic Withdrawal, Apr 27 \$738.61

BERNARD T WENTZELL

Domestic

Service from Jan 24 to Mar 24, 2026

Metered Generation this billing period was 817 kWhs

NB26032702-2509-000004469



N.S POWER INDICATED CONSUMPTION
BILLING PERIOD JAN 24th - MAR 24th

2/25/2026 0:00	--	--	No AMI Read Available
2/24/2026 0:00	--	--	No AMI Read Available
2/23/2026 0:00	2194.144	--	kWh Consumption
2/22/2026 0:00	2192.143	80.04	kWh Consumption
2/21/2026 0:00	2189.639	100.16	kWh Consumption
2/20/2026 0:00	2186.914	109	kWh Consumption
2/19/2026 0:00	--	--	No AMI Read Available
2/18/2026 0:00	--	--	No AMI Read Available
2/17/2026 0:00	--	--	No AMI Read Available
2/16/2026 0:00	2183.727	--	kWh Consumption
2/15/2026 0:00	2181.759	78.72	kWh Consumption
2/14/2026 0:00	2179.014	109.8	kWh Consumption
2/13/2026 0:00	2176.887	85.08	kWh Consumption
2/12/2026 0:00	2174.599	91.52	kWh Consumption
2/11/2026 0:00	2171.524	123	kWh Consumption
2/10/2026 0:00	2169.09	97.36	kWh Consumption
2/9/2026 0:00	2166.504	103.44	kWh Consumption
2/8/2026 0:00	2164.197	92.28	kWh Consumption
2/7/2026 0:00	2161.221	119.04	kWh Consumption
2/6/2026 0:00	2157.937	131.36	kWh Consumption
2/5/2026 0:00	2154.978	118.36	kWh Consumption
2/4/2026 0:00	2152.604	94.96	kWh Consumption
2/3/2026 0:00	2150.107	99.88	kWh Consumption
2/2/2026 0:00	2146.817	131.6	kWh Consumption
2/1/2026 0:00	2142.194	184.92	kWh Consumption
1/31/2026 0:00	2138.738	138.24	kWh Consumption
1/30/2026 0:00	2133.899	193.56	kWh Consumption
1/29/2026 0:00	2128.968	197.24	kWh Consumption
1/28/2026 0:00	2124.386	183.28	kWh Consumption
1/27/2026 0:00	2120.601	151.4	kWh Consumption
1/26/2026 0:00	2115.309	211.68	kWh Consumption
1/25/2026 0:00	2111.674	145.4	kWh Consumption
1/24/2026 0:00	2108.328	133.84	kWh Consumption

BILL START DATE

N.S POWER METER READ JAN 24th 2108.328

N.S POWER METER READ MAR 24th 2221.865

DIFFERENCE 113.538 X 40 = 4541.48 kWh/NRS

N.S POWER INDICATED CONSUMPTION
BILLING PERIOD JAN 24H - MAR 24H

Read Date	Meter Read	Meter Usage	Read Type
4/9/2026 0:00	2244.91	null	kWh Consumption
4/8/2026 0:00	2243.599	52.44	kWh Consumption
4/7/2026 0:00	2242.121	59.12	kWh Consumption
4/6/2026 0:00	2241.201	36.8	kWh Consumption
4/5/2026 0:00	2239.042	86.36	kWh Consumption
4/4/2026 0:00	2237.961	43.24	kWh Consumption
4/3/2026 0:00	2234.903	122.32	kWh Consumption
4/2/2026 0:00	2233.118	71.4	kWh Consumption
4/1/2026 0:00	2231.189	77.16	kWh Consumption
3/31/2026 0:00	2229.284	76.2	kWh Consumption
3/30/2026 0:00	--	--	No AMI Read Available
3/29/2026 0:00	--	--	No AMI Read Available
3/28/2026 0:00	--	--	No AMI Read Available
3/27/2026 0:00	2227.599	--	kWh Consumption
3/26/2026 0:00	2225.678	76.84	kWh Consumption
3/25/2026 0:00	2224.051	65.08	kWh Consumption
3/24/2026 0:00	2221.865	87.44	kWh Consumption
3/23/2026 0:00	--	--	No AMI Read Available
3/22/2026 0:00	--	--	No AMI Read Available
3/21/2026 0:00	--	--	No AMI Read Available
3/20/2026 0:00	2218.292	--	kWh Consumption
3/19/2026 0:00	2216.021	90.84	kWh Consumption
3/18/2026 0:00	2214.263	70.32	kWh Consumption
3/17/2026 0:00	--	--	No AMI Read Available
3/16/2026 0:00	--	--	No AMI Read Available
3/15/2026 0:00	--	--	No AMI Read Available
3/14/2026 0:00	2212.441	--	kWh Consumption
3/13/2026 0:00	2210.369	82.88	kWh Consumption
3/12/2026 0:00	2208.743	65.04	kWh Consumption
3/11/2026 0:00	2207.624	44.76	kWh Consumption
3/10/2026 0:00	--	--	No AMI Read Available
3/9/2026 0:00	--	--	No AMI Read Available
3/8/2026 0:00	--	--	No AMI Read Available
3/7/2026 0:00	--	--	No AMI Read Available
3/6/2026 0:00	--	--	No AMI Read Available
3/5/2026 0:00	--	--	No AMI Read Available
3/4/2026 0:00	--	--	No AMI Read Available
3/3/2026 0:00	--	--	No AMI Read Available
3/2/2026 0:00	2204.053	--	kWh Consumption
3/1/2026 0:00	2202.241	72.48	kWh Consumption
2/28/2026 0:00	2199.887	94.16	kWh Consumption
2/27/2026 0:00	2197.905	79.28	kWh Consumption
2/26/2026 0:00	--	--	No AMI Read Available

BILL PERIOD END
DATE

N.S INDICATED POWER GENERATION

BILLING PERIOD JAN 24TH - MAR 24TH

2/25/2026 0:00	--	--	17.1	No AMI Read Available
2/24/2026 0:00	--	--	4.44	No AMI Read Available
2/23/2026 0:00	1117.75	--	3.17	kWh Generation
2/22/2026 0:00	1116.172	94.9	63.12	kWh Generation
2/21/2026 0:00	1115.82	47.5	14.08	kWh Generation
2/20/2026 0:00	1114.529	87.5	51.64	kWh Generation
2/19/2026 0:00	--	--	79	No AMI Read Available
2/18/2026 0:00	--	--	77.3	No AMI Read Available
2/17/2026 0:00	--	--	83.2	No AMI Read Available
2/16/2026 0:00	1114.009	--	60	kWh Generation
2/15/2026 0:00	1113.634	58.7	15	kWh Generation
2/14/2026 0:00	1112.289	82.8	53.8	kWh Generation
2/13/2026 0:00	1111.196	70.5	43.72	kWh Generation
2/12/2026 0:00	1111.177	9.56	0.76	kWh Generation
2/11/2026 0:00	1111.177	5.13	0	kWh Generation
2/10/2026 0:00	1110.002	84.5	47	kWh Generation
2/9/2026 0:00	1109.415	63.9	23.48	kWh Generation
2/8/2026 0:00	1108.761	70.1	26.16	kWh Generation
2/7/2026 0:00	1108.752	18.3	0.36	kWh Generation
2/6/2026 0:00	1108.166	61.6	23.44	kWh Generation
2/5/2026 0:00	1107.916	27.8	10	kWh Generation
2/4/2026 0:00	1107.886	16.4	1.2	kWh Generation
2/3/2026 0:00	1107.476	43.1	16.4	kWh Generation
2/2/2026 0:00	1107.475	9.33	0.04	kWh Generation
2/1/2026 0:00	1107.475	2.29	0	kWh Generation
1/31/2026 0:00	1107.473	6.29	0.08	kWh Generation
1/30/2026 0:00	1107.473	0.52	0	kWh Generation
1/29/2026 0:00	1107.473	0.51	0	kWh Generation
1/28/2026 0:00	1107.473	0.18	0	kWh Generation
1/27/2026 0:00	1107.473	0.1	0	kWh Generation
1/26/2026 0:00	1107.473	0	0	kWh Generation
1/25/2026 0:00	1107.47	4.63	0.12	kWh Generation
1/24/2026 0:00	1106.547	70.5	36.92	kWh Generation

BILL START
DATE

N.S POWER METER READ JAN 24TH 1106.547

N.S POWER METER READ MAR 24TH 1126.438

DIFFERENCE X 40 19.891 X 40 = 795.64 KW/HRS

SOLAR EDGE GENERATION SOFTWARE INDICATES 2,573.2 KW/HRS

TOTAL GENERATION DISCREPANCY 1,777.56 KW/HRS

N/S POWER INDICATED SOLAR GENERATION

Meter Number	Read Date	Meter Read	Meter Usage	Read Type
	4/9/2026 0:00	1135.388	null	kWh Generation
	4/8/2026 0:00	1133.439	77.96	kWh Generation
	4/7/2026 0:00	1131.9	61.56	kWh Generation
	4/6/2026 0:00	1130.97	37.2	kWh Generation
	4/5/2026 0:00	1130.955	0.6	kWh Generation
	4/4/2026 0:00	1129.784	46.84	kWh Generation
	4/3/2026 0:00	1129.782	0.08	kWh Generation
	4/2/2026 0:00	1129.463	12.76	kWh Generation
	4/1/2026 0:00	1129.392	2.84	kWh Generation
	3/31/2026 0:00	1129.352	1.6	kWh Generation
	3/30/2026 0:00	--	--	No AMI Read Available
	3/29/2026 0:00	--	--	No AMI Read Available
	3/28/2026 0:00	--	--	No AMI Read Available
	3/27/2026 0:00	1128.642	--	kWh Generation
	3/26/2026 0:00	1128.632	0.4	kWh Generation
	3/25/2026 0:00	1127.403	49.16	kWh Generation
	3/24/2026 0:00	1126.438	64.6 38.6	kWh Generation
	3/23/2026 0:00	--	-- 0	No AMI Read Available
	3/22/2026 0:00	--	-- 60.8	No AMI Read Available
	3/21/2026 0:00	--	-- 15.9	No AMI Read Available
	3/20/2026 0:00	1126.307	-- 45.4	kWh Generation
	3/19/2026 0:00	1126.111	44.2 7.84	kWh Generation
	3/18/2026 0:00	1124.355	113 70.24	kWh Generation
	3/17/2026 0:00	--	-- 16.8	No AMI Read Available
	3/16/2026 0:00	--	-- 20.6	No AMI Read Available
	3/15/2026 0:00	--	-- 87.4	No AMI Read Available
	3/14/2026 0:00	1124.252	-- 15.9	kWh Generation
	3/13/2026 0:00	1123.293	57.7 38.36	kWh Generation
	3/12/2026 0:00	1123.266	11.1 1.08	kWh Generation
	3/11/2026 0:00	1122.104	78 46.48	kWh Generation
	3/10/2026 0:00	--	-- 104	No AMI Read Available
	3/9/2026 0:00	--	-- 103	No AMI Read Available
	3/8/2026 0:00	--	-- 14.7	No AMI Read Available
	3/7/2026 0:00	--	-- 30.2	No AMI Read Available
	3/6/2026 0:00	--	-- 101	No AMI Read Available
	3/5/2026 0:00	--	-- 51.6	No AMI Read Available
	3/4/2026 0:00	--	-- 86.9	No AMI Read Available
	3/3/2026 0:00	--	-- 99.9	No AMI Read Available
	3/2/2026 0:00	1120.819	-- 100	kWh Generation
	3/1/2026 0:00	1120.247	53.7 22.88	kWh Generation
	2/28/2026 0:00	1119.107	94.7 45.6	kWh Generation
	2/27/2026 0:00	1117.75	91.5 54.28	kWh Generation
	2/26/2026 0:00	--	-- 39.7	No AMI Read Available

END
OF BILLING
PERIOD

2/25/2026 0:00	--	--	No AMI Read Available	17.1
2/24/2026 0:00	--	--	No AMI Read Available	4.44
2/23/2026 0:00	1117.75	--	kWh Generation	3.14
2/22/2026 0:00	1116.172	63.12	kWh Generation	94.9
2/21/2026 0:00	1115.82	14.08	kWh Generation	47.5
2/20/2026 0:00	1114.529	51.64	kWh Generation	87.5
2/19/2026 0:00	--	--	No AMI Read Available	79
2/18/2026 0:00	--	--	No AMI Read Available	72.3
2/17/2026 0:00	--	--	No AMI Read Available	83.2
2/16/2026 0:00	1114.009	--	kWh Generation	60
2/15/2026 0:00	1113.634	15	kWh Generation	58.7
2/14/2026 0:00	1112.289	53.8	kWh Generation	82.8
2/13/2026 0:00	1111.196	43.72	kWh Generation	70.5
2/12/2026 0:00	1111.177	0.76	kWh Generation	9.56
2/11/2026 0:00	1111.177	0	kWh Generation	5.13
2/10/2026 0:00	1110.002	47	kWh Generation	84.5
2/9/2026 0:00	1109.415	23.48	kWh Generation	63.9
2/8/2026 0:00	1108.761	26.16	kWh Generation	70.1
2/7/2026 0:00	1108.752	0.36	kWh Generation	18.3
2/6/2026 0:00	1108.166	23.44	kWh Generation	61.6
2/5/2026 0:00	1107.916	10	kWh Generation	27.8
2/4/2026 0:00	1107.886	1.2	kWh Generation	16.4
2/3/2026 0:00	1107.476	16.4	kWh Generation	43.1
2/2/2026 0:00	1107.475	0.04	kWh Generation	9.33
2/1/2026 0:00	1107.475	0	kWh Generation	2.29
1/31/2026 0:00	1107.473	0.08	kWh Generation	6.29
1/30/2026 0:00	1107.473	0	kWh Generation	0.52
1/29/2026 0:00	1107.473	0	kWh Generation	0.51
1/28/2026 0:00	1107.473	0	kWh Generation	0.18
1/27/2026 0:00	1107.473	0	kWh Generation	0.1
1/26/2026 0:00	1107.473	0	kWh Generation	0
1/25/2026 0:00	1107.47	0.12	kWh Generation	4.63
1/24/2026 0:00	1106.547	36.92	kWh Generation	70.5

Meter Number	Read Date	Meter Read	Meter Usage	Read Type
	4/9/2026 0:00	1135.388	null	kWh Generation
	4/8/2026 0:00	1133.439	77.96	kWh Generation
	4/7/2026 0:00	1131.9	61.56	kWh Generation
	4/6/2026 0:00	1130.97	37.2	kWh Generation
	4/5/2026 0:00	1130.955	0.6	kWh Generation
	4/4/2026 0:00	1129.784	46.84	kWh Generation
	4/3/2026 0:00	1129.782	0.08	kWh Generation
	4/2/2026 0:00	1129.463	12.76	kWh Generation
	4/1/2026 0:00	1129.392	2.84	kWh Generation
	3/31/2026 0:00	1129.352	1.6	kWh Generation
	3/30/2026 0:00	--	--	No AMI Read Available
	3/29/2026 0:00	--	--	No AMI Read Available
	3/28/2026 0:00	--	--	No AMI Read Available
	3/27/2026 0:00	1128.642	--	kWh Generation
	3/26/2026 0:00	1128.632	0.4	kWh Generation
	3/25/2026 0:00	1127.403	49.16	kWh Generation
	3/24/2026 0:00	1126.438	38.6	kWh Generation
	3/23/2026 0:00	--	--	No AMI Read Available 0
	3/22/2026 0:00	--	--	No AMI Read Available 60.8
	3/21/2026 0:00	--	--	No AMI Read Available 15.9
	3/20/2026 0:00	1126.307	--	kWh Generation 45.4
	3/19/2026 0:00	1126.111	7.84	kWh Generation 44.2
	3/18/2026 0:00	1124.355	70.24	kWh Generation 113
	3/17/2026 0:00	--	--	No AMI Read Available 16.8
	3/16/2026 0:00	--	--	No AMI Read Available 20.6
	3/15/2026 0:00	--	--	No AMI Read Available 87.4
	3/14/2026 0:00	1124.252	--	kWh Generation 15.9
	3/13/2026 0:00	1123.293	38.36	kWh Generation 57.4
	3/12/2026 0:00	1123.266	1.08	kWh Generation 11.1
	3/11/2026 0:00	1122.104	46.48	kWh Generation 78
	3/10/2026 0:00	--	--	No AMI Read Available 104
	3/9/2026 0:00	--	--	No AMI Read Available 103
	3/8/2026 0:00	--	--	No AMI Read Available 14.7
	3/7/2026 0:00	--	--	No AMI Read Available 30.2
	3/6/2026 0:00	--	--	No AMI Read Available 101
	3/5/2026 0:00	--	--	No AMI Read Available 51.6
	3/4/2026 0:00	--	--	No AMI Read Available 86.9
	3/3/2026 0:00	--	--	No AMI Read Available 99.9
	3/2/2026 0:00	1120.819	--	kWh Generation 100
	3/1/2026 0:00	1120.247	22.88	kWh Generation 53.7
	2/28/2026 0:00	1119.107	45.6	kWh Generation 94.7
	2/27/2026 0:00	1117.75	54.28	kWh Generation 91.5
	2/26/2026 0:00	--	--	No AMI Read Available 39.7

N.S POWER BILLING PERIOD JAN 24R - MARCH 2ND 2026

SOLAR EDGE INDICATED GENERATED POWER DURING THIS PERIOD AS FOLLOWS.

JAN 24	40.5	82.73 KW/HRS	MARCH 1	53.7	1311.8 KW/HRS
25	4.63		2	100	
26	0		3	99.9	
27	0.1		4	86.9	
28	0.18		5	51.6	
29	0.51		6	101	
30	0.52		7	30.2	
31	6.29		8	14.4	
FEB 1	2.29	1404.2 KW/HRS	9	103	
2	9.33		10	104	
3	43.1		11	98	
4	16.4		12	11.1	
5	27.8		13	57.7	
6	61.6		14	15.9	
7	18.3		15	87.4	
8	70.1		16	20.6	
9	63.9		17	16.8	
10	84.5		18	113	
11	5.13		19	44.2	
12	9.56		20	45.4	
13	70.5		21	15.9	
14	82.8		22	60.8	
15	58.7		23	0	
16	60				
17	83.2				
18	77.3				
19	79.0				
20	87.5				
21	47.5				
22	94.9				
23	3.17				
24	4.44				
25	17.1				
26	39.7				
27	91.5				
28	94.7				

TOTAL INDICATED
POWER GENERATED
DURING BILLING
PERIOD: JAN 82.73
FEB 1404.2
MAR 1311.8
2798.73
KW HRS.

1404.2 KW/HRS

ACCORDINGLY NSP BILL INDICATES THAT MY RESIDENCE GENERATED 817 KW/HRS ABOVE DAILY CONSUMPTION WHICH WAS CREDITED DURING THIS BILLING PERIOD.

THIS LEAVES 1981.73 KW HRS.

$2798.73 - 817 = 1981.73$ KW HRS

THEREFORE THIS NUMBER IS ADDED TO THE 4474 KW/HRS TO INDICATE I CONSUMED 6,455.73 KW/HRS DURING THE BILLING PERIOD. (59 DAYS)

AVERAGE DAILY CONSUMPTION BEING 109.4 KW/HR DAY
($6455.73 \div 59 = 109.4$)

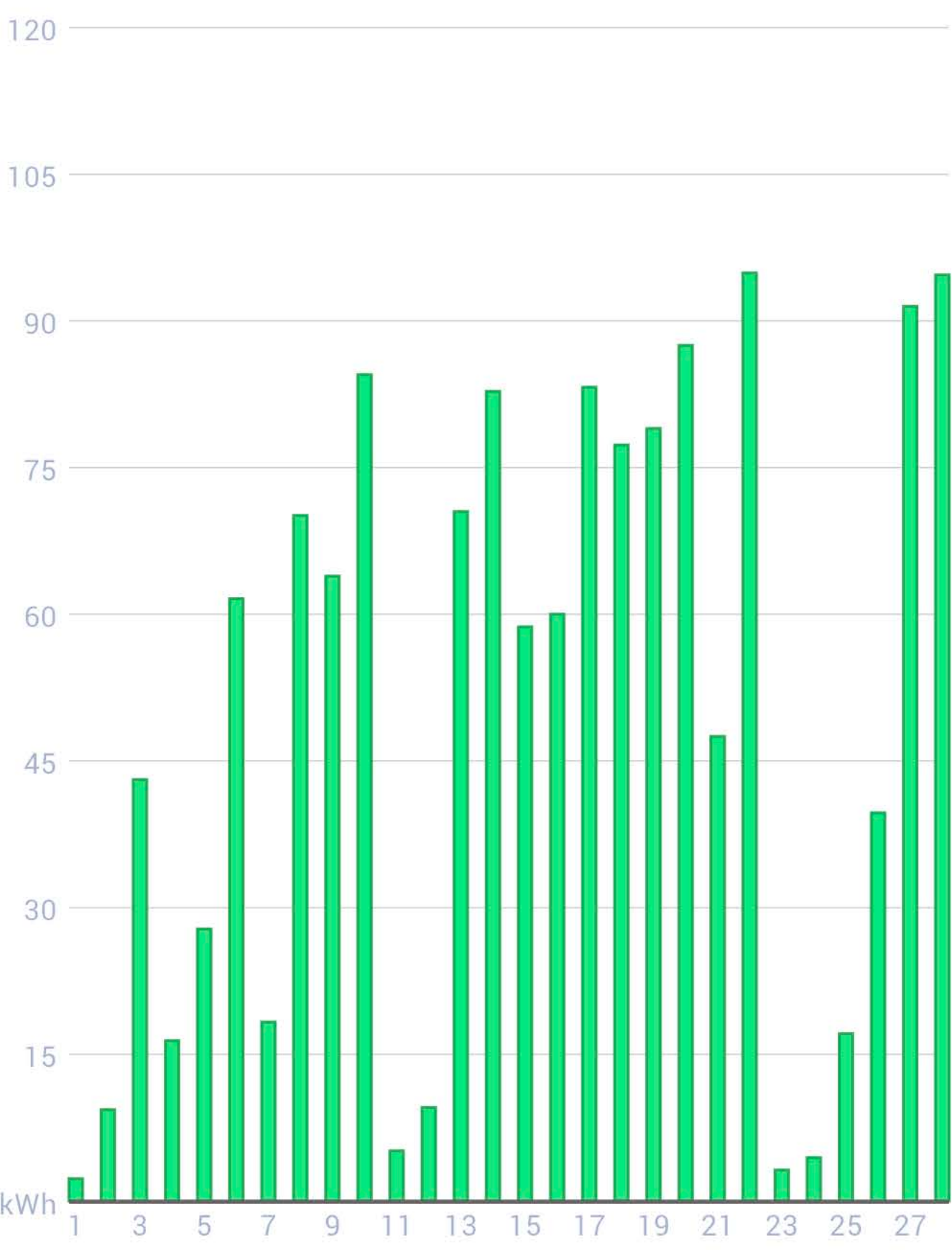


Production

Day | Week | **Month** | Year | Billing

< February 2026 > >>

Production 1.4 MWh



Production



Production

Day

Week

Month

Year

Billing

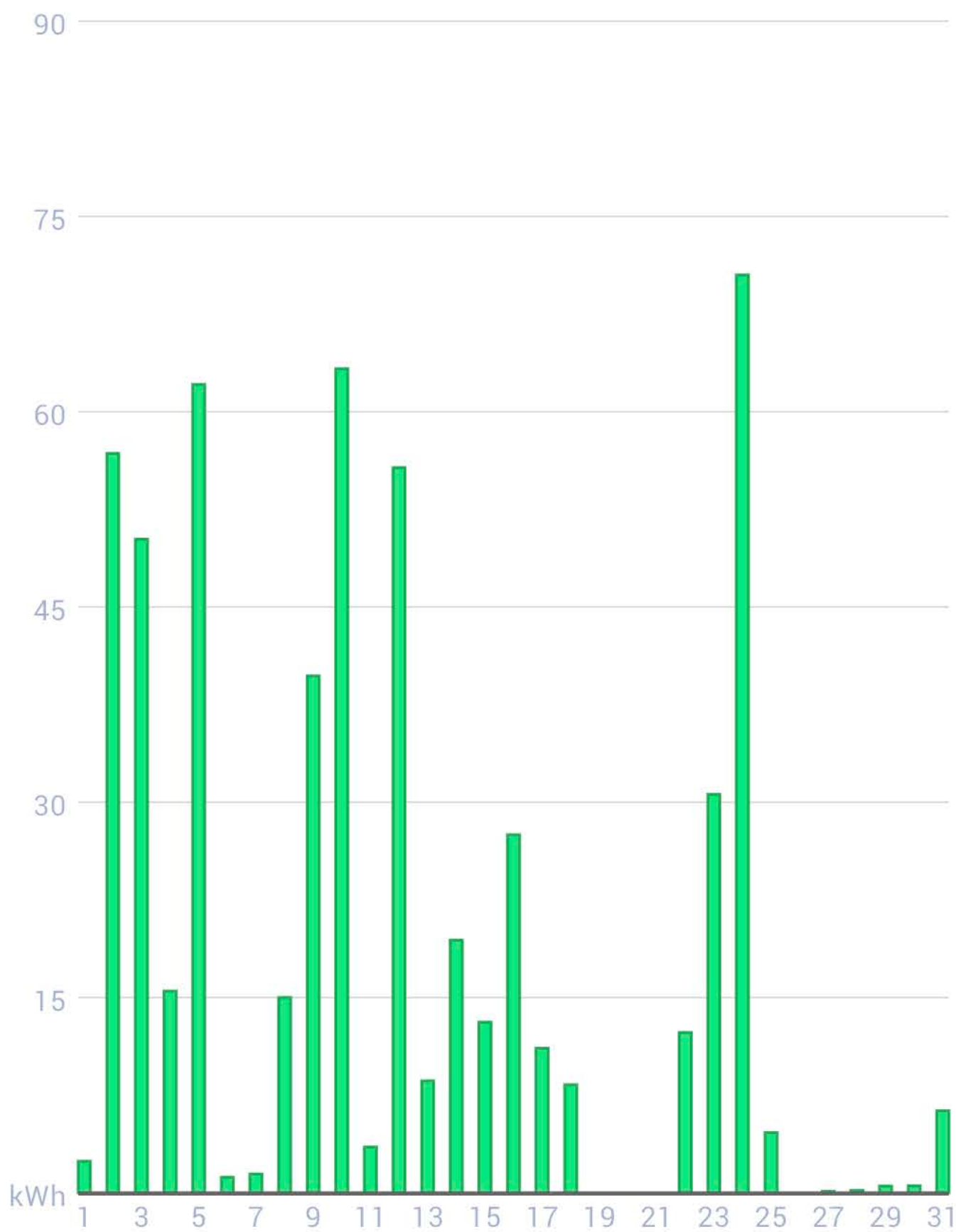


January 2026



Production

580 kWh



Production



Production

Day

Week

Month

Year

Billing

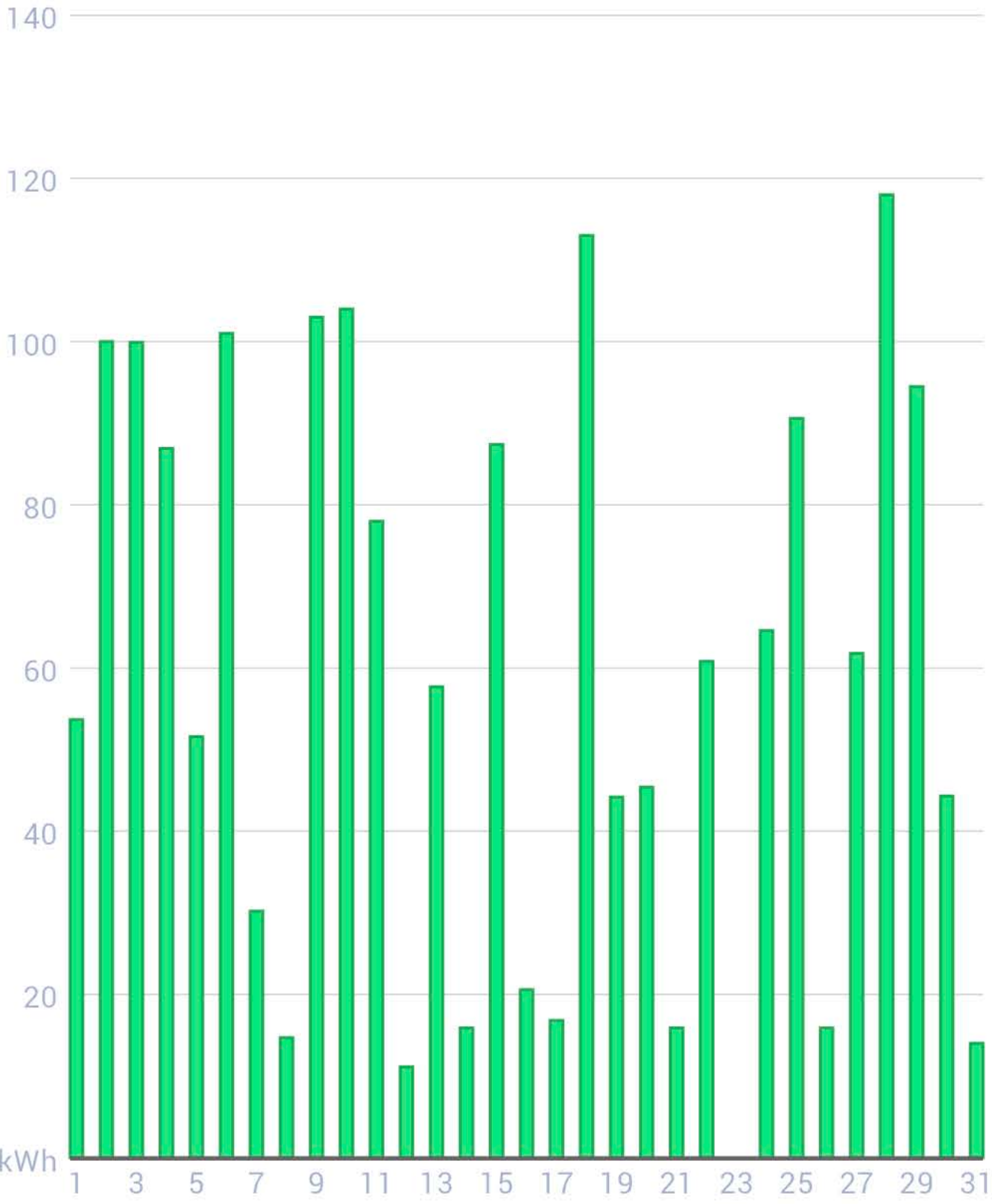


March 2026



Production

1.82 MWh



● Production