

NOVA SCOTIA ENERGY BOARD

IN THE MATTER OF: THE PUBLIC UTILITIES ACT

- and -

**IN THE MATTER OF: AN APPEAL OF THE DISPUTE RESOLUTION OFFICER'S
DECISION by a customer of NOVA SCOTIA POWER INC. (NS
Power) – Bernard Wentzell**

INFORMATION REQUESTS

To: Bernard Wentzell



From: Board Staff
Nova Scotia Energy Board

Responses Due: Friday, September 18, 2026

Copies: 1 electronic copy (PDF searchable)

Contact Person: Chris Jiang, P.Eng.
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Issued at Halifax, Nova Scotia, this 3rd day of September 2026.

A handwritten signature in blue ink that reads "Lisa Wallace".

Lisa Wallace, Chief Clerk of the Board

1 **Request IR-1:**

2 Please clarify the specific dispute in this appeal. Please explain whether your concern relates to
3 Nova Scotia Power's (NS Power) generation credits, recorded consumption, meter accuracy,
4 billing calculations, or combination of those issues.

- 5 a) Please confirm whether the January 24, 2026, to March 24, 2026, billing period is the only
6 period in dispute.

7
8 **Request IR-2:**

9 Please confirm whether a solar generation evaluation, home energy consumption review,
10 electrical system assessment, solar installer review, electrician review, or other professional
11 assessment was completed before or after the additional solar array was installed.

- 12 a) If yes, please provide a copy of the assessment, report, inspection record, or written
13 findings.

- 14 b) Please identify the date of each assessment, the person or company who completed it,
15 and the material changes to the property because of these assessments.

16
17 **Request IR-3:**

18 Please confirm whether you accept NS Power's meter test results.

- 19 a) If no, please explain why, and confirm whether you requested or intended to request an
20 additional meter dispute test through Industry Canada.

- 21 b) If an additional test has already been completed, please provide a copy of the test results.
22 If it has not yet been completed, please advise when you intend to request one.