



Appeal - NS Power Dispute Resolution Officer (DRO)

Reference Number: 260706002

Submitted on: Monday, July 06 2026 at 03:42:39 PM (ADT)

Contact Information

Name on account: Donna Himmelman

Account number: [REDACTED]

Business contact:

Account address:

Address 1:	[REDACTED]
Address 2:	
City:	[REDACTED]
Province:	Nova Scotia
Postal code:	[REDACTED]
Country:	Canada

Email Address: [REDACTED]

Mailing address:

Address 1:	
Address 2:	
City:	
Province:	
Postal code:	
Country:	

Telephone number: [REDACTED]

Alternate phone number: [REDACTED]

[REDACTED] Information

DRO made decision on: June 30/26

Type of complaint: Billing Issues

Additional details: Since December of 2025 my power bills have risen beyond belief. I have tried to have someone at NS Power and the DRO to realize, when comparing my bills of 2026 to 2024 and prior that the amounts can't possible be correct.

How do they want the complaint resolved? I want to have my bills corrected to the best of anyone's ability so that I can pay them and feel better going forward that I am not being overcharged.

Supporting documents uploaded:

- IMG_2850.JPG
- DRO Final Decision e-mail.pdf
- IMG_2849.JPG

Power Bills Query

Nov 20-Jan 20/26	\$1654	Jan 20-Mar 19/26	\$1274
Nov. 19-Jan 21/25	695.	Jan 21-Mar 18/25	736
Nov. 20-Jan 18/24	724	Jan. 18-Mar 18/24	840

Payments made in 2025

PSP Nov/24-Jan/25 - paid Feb 24 695.54

PSP Jan-Mar - paid Apr. 21 736.66

Mar-May 25 - paid July 21 301.10

May-July 25 - paid Aug 21 219.84

July-Sept 25 - paid Oct 20 213.13

?? Mar-Nov 25 - paid Dec 23 619.86

paid for year \$2786.13

Estimated Bills

Bills for
Jan-Nov/25
are okay &
paid

~~Under estimated~~

118.42 Mar-May/25

± 150.

Mar.

Payments made in 2024 (all PSP)

Nov. 20-Jan 18/24 - paid Feb 21 724.86

Jan 18-Mar 18/24 paid Apr. 19 840.50

Mar 18-May 21/24 paid Jun 24 406.67

May 21-July 18/24 paid Aug 21 195.45

Jul. 18-Sept. 17/24 paid Oct 21 220.91

Sept 17-Nov. 19/24 paid Dec 23 370.37

paid for year \$2758.76

