

NOVA SCOTIA ENERGY BOARD

IN THE MATTER OF: THE PUBLIC UTILITIES ACT

- and -

IN THE MATTER OF: AN APPEAL by NOVA SCOTIA POWER INCORPORATED DRO
Appeal - Darlene Gillis

INFORMATION REQUESTS

To: **Nova Scotia Power Incorporated**
Kathleen Murray
Regulatory Counsel
1223 Lower Water Street
Halifax, NS B3J 3S8
By email: Kathleen.Murray@nspower.ca

From: Board Staff
Nova Scotia Energy Board

Responses Due: **Monday, October 26, 2026**

Copies: 1 electronic copy (PDF searchable)

Contact Person: **Miranda Mavhunga**
Senior Advisor, Finance
Nova Scotia Energy Board
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Issued at Halifax, Nova Scotia, this 9th day of October 2026.



Lisa Wallace, Clerk of the Board

Request IR-1:

The following is a compilation of the customer's historical energy usage based on the information provided in NS Power's response dated July 30, 2026:

Energy Consumption (kWh)	2020	2021	2022	2023	2024	2025	2026
February		3,935	4,324	4,037	4,216	4,592	
April		3,388	3,741	3,551	3,554	3,408	15,349
June	1,022	1,449	1,518	1,742	1,335	1,517	
August	485	430	577	370	767	1,301	
October	619	477	482	647	1,856	1,886	
December	2,286	2,290	2,622	2,372	2,957	2,905	
Annual Usage	4,412	11,969	13,264	12,719	14,685	15,609	15,349

Energy Consumption (kWh)	2021	2022	2023	2024	2025
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August	430	577	370	767	1,301
October	477	482	647	1,856	1,886
December	2,290	2,622	2,372	2,957	2,905
Total Usage	4,646	5,199	5,131	6,915	7,609

Energy Consumption (kWh)	2021	2022	2023	2024	2025	2026
February	3,935	4,324	4,037	4,216	4,592	
April	3,388	3,741	3,551	3,554	3,408	15,349
Total Usage	7,323	8,065	7,588	7,770	8,000	15,349

NS Power attributes the increase in the April 2026 bill to the reconciliation of estimated consumption from 2025. However, the estimated consumption in 2025 generally appears to be consistent with the customer's historical consumption in prior years. The April 2026 bill reflects 15,349 kWh in consumption over four months, which exceeds the customer's total annual usage in four of the last five years.

a) Given the customer's historical consumption, the absence of any reported material change in the occupancy or household profile, and notwithstanding that the meter subsequently tested within acceptable limits, does NS Power consider the level of consumption recorded for this four-month period to be reasonable?

b) Please explain the basis for NS Power's conclusion.

Request IR-2:

a) Was the account flagged for any reviews prior to issuance?

- 1 b) Please advise whether NS power performed any exception analysis to determine whether
- 2 the increase was reasonable before concluding that the recorded consumption accurately
- 3 reflected electricity used at the premises.