

Explanation of Excel Sheets

Please note: The information includes all current information, including the most recent payment I have made on my account.

What each main column means

This explanation refers to the Phase 4 Summary sheet in the workbook.

From left to right:

Bill Label/Screenshot File Name. Newest to Oldest

This column lists each bill by my file name (for example, "1A.-MARCH-24_January-28-to-March-27-2026_854.66.jpg"), ordered from the most recent bill at the top down to older bills at the bottom.

NS Power kWh Used

This is how many kWh Nova Scotia Power says I used in each billing period. **At the bottom, the TOTAL row shows 18,337 kWh across all the bills in this table.**

NS Power Charges

This is the dollar amount Nova Scotia Power billed me for that period (the charge on each bill). **In the TOTAL row, these add up to \$3,556.93.**

Balance Owing After Last Statement

This is Nova Scotia Power's running account balance after the previous bill. **Negative numbers in brackets (for example, (\$635.22) in the TOTAL row) mean I am ahead or in credit by that amount, not that I owed it.**

My kWh Used

This is my own reading of kWh used in that period, based on my meter readings. I have photos of the meter taken during my readings. **The TOTAL at the bottom for my readings is 19,639 kWh.**

(My Reading) Minus (NS Power Reading) = Difference

This column shows how far apart my usage is from Nova Scotia Power's usage for each bill:

- Negative number → NSP shows more kWh than I do.
- Positive number → I am showing more kWh than NSP.
- A difference of 0 means NSP and I agree for that bill.

My Payments Made (and next column "My Payment Date")

This is how much I actually paid toward each bill. These numbers are from my bank statements. **The TOTAL at the bottom for my payments is \$3,537.49.**

So, taken together:

- Nova Scotia Power's total billed usage: 18,337 kWh.
- My total measured usage: 19,639 kWh.
- Nova Scotia Power's total charges: \$3,556.93.
- My total payments: \$3,537.49.

How the current bill (1A) looks

The top line, 1A, is my most recent bill:

Important note: On the "Bills" sheet, under "New Meter Read" (NSP) and under "My Current Reading" (Mine) the kWh readings are almost identical. Mine is -156 less than Nova Scotia powers reading but only because I took mine three days earlier than Nova Scotia Power did.

Had I taken my reading on the same day as Nova Scotia Power, I believe they would have been almost identical. My point in bringing this up is I am almost 100 percent confident that all my meter readings are correct. I also have photographs of the meters on the day that I took each meter reading. In my opinion, that means my credit amount that I have built up is not due to a mistake that I made on my end in my own meter readings.

- Nova Scotia Power kWh Used: 4,461
- Nova Scotia Power Charges: 854.66 (this is the amount Nova Scotia Power billed for that period).
- Balance Owing After Last Statement: (37.48) → before this bill, my account was in credit by 37.48.
- My kWh Used: 3,325 → my meter readings show less usage than NSP's 4,461 kWh.
- Difference: -1,136 → NSP is billing me for 1,136 kWh more than my own readings for this period.
- My Payments Made: 200.00 → I have already made a 200.00 partial payment on this 854.66 bill.

In plain terms: I started this period ahead. Nova Scotia Power billed \$854.66 based on a higher kWh number (NOT the meter reading itself) than my kWh, and I have paid \$200.00 so far while keeping the rest held back. I did this because I believe I have a fair amount of credit built up. I believe \$200.00 is close to being correct within a few dollars. This is why I requested a review of my account.

How the reconciliation bill (3C) shows up

The line labeled 3C.-NOV-23_March-to-November-26-2025_ODD-BILL_178.14.jpg is NS Power's special reconciliation bill:

- NS Power Charges: 178.14
- Balance Owing After Last Statement: (146.26) → I was in credit by 146.26 before this reconciliation bill.
- My kWh Used: 1,576 → ***NOTE: this is my normal meter reading for the October/November time period**, and was taken on November 24, 2025. However, NS Power treats this as part of a multi-month reconciliation period.
- Difference: 1,576 → I have entered my own kWh figure here; there is no single NS Power "Provider kWh Used" value filled in this row in the table, so the entire kWh entry for this 3C line is from my readings.
- My Payments Made: 178.14 → I paid this reconciliation bill in full. Note that I also had of (\$146.26) in the "Balance Owing After Last Statement" column.

Looking at the other rows (2B, 4D, 5E, 6F, 7G, 8H, 9I, 10J)

2B (Nov 26, 2025-Jan 28, 2026)

- NS Power kWh Used: 2,932
- My kWh Used: 3,133
- Difference: +201 → my reading is 201 kWh higher than NSP's.
- NS Power Charges: 606.56, My Payments Made: 644.04 → I paid more than billed, based on my reading.

4D (July 29-Sept 25, 2025)

- NS Power kWh Used: 694
- My kWh Used: 521
- Difference: -173 → NSP is billing for 173 kWh more than my readings for this period.
- NS Power Charges: (146.26) (a credit), My Payments Made: 0.00

5E (May 28-July 29, 2025)

- NS Power kWh Used: 742
- My kWh Used: 718
- Difference: -24 → NSP shows 24 kWh more than my readings for this period.

- NS Power Charges: 56.43, My Payments Made: 378.20 → I paid far more than that specific bill's charge, which helped build up the overall credit even more on my account. ***NOTE:** I overpaid here because I made a mistake in the amount that I owed. I used a wrong kWh number in my price calculations.

6F (Mar 22–May 28, 2025)

- NS Power kWh Used: 1,700
- My kWh Used: 2,558
- Difference: +858 → my readings show 858 kWh more than NSP billed for in this period.
- NS Power Charges: 371.57, My Payments Made: 500.00 → I paid more than the billed amount here as well because my reading was considerably higher than NSP. Again, keep in mind I was making my payment based solely on my readings. So, if my readings came out higher that's what I paid. Because Nova Scotia Power was estimating a lot of the bills I felt it was more prudent to rely on my own meter readings for the actual amount that I owed.

7G (Jan 23–Mar 22, 2025)

- NS Power kWh Used: 3,017
- My kWh Used: 3,017
- Difference: 0 → my readings and NSP's readings are in complete agreement for this period.
- NS Power Charges: 621.86, My Payments Made: 621.86 → I paid this bill exactly in full.

8H (Nov 21, 2024–Jan 23, 2025)

- NS Power kWh Used: 2,615
- My kWh Used: 2,570
- Difference: -45 → NSP shows 45 kWh more than my readings for this period.
- NS Power Charges: 530.26, My Payments Made: 530.26 → I again paid this bill exactly in full.

9I (Sept 20–Nov 21, 2024)

- NS Power kWh Used: 1,458
- My kWh Used: 1,503
- Difference: +45 → here my readings show 45 kWh more than NSP's billed usage.
- NS Power Charges: 309.99, My Payments Made: 309.99 → this bill was also paid in full.

10J (July 22–Sept 20, 2024)

- NS Power kWh Used: 718
- My kWh Used: 718
- Difference: 0 → my readings and NSP's readings match.
- NS Power Charges: 173.72, My Payments Made: 175.00 → I paid essentially the full amount, with a very small overpayment.

Looking at the older rows (4D to 10J)

On some bills, Nova Scotia Power's kWh are a bit higher than mine (negative differences like -173, -24, -45).

On others, my readings are higher than NS Power (positive differences like +858 and +45).

For two of the periods, the difference is 0, which shows my readings and NSP's readings line up exactly for those intervals.

These rows all contribute to the totals at the bottom. That TOTAL line shows:

- A large negative Balance Owing After Last Statement of (635.22), indicating that at some point in this series I am in substantial credit.
 - My overall payments (3,537.49) are very close to Nova Scotia Power's total charges (3,556.93), and my own kWh total is higher than NS Power.
-

Based on the totals in my spreadsheet, my payments to date are very close to Nova Scotia Power's total charges, with only about \$19.00 (+,-) still outstanding. I made a good-faith partial payment of \$200.00 toward the most recent \$854.66 bill.

My payments will essentially match what has been billed so far, leaving the account almost perfectly balanced while the remaining amount stays in dispute.

However, if I were to pay the full \$854.66 right now instead of just \$200.00, **my total payments would exceed the billed charges by approximately \$635.00**, meaning I would be significantly overpaying while the billing issues from the cyberattack period are still unresolved.

I look forward to a resolution to this matter.