

REQUEST FOR CONFIDENTIALITY

Pursuant to Nova Scotia Energy Board Regulatory Rule 12

To: Nova Scotia Energy Board
P.O. Box 1692, Unit M, Suite 300
1601 Lower Water Street
Halifax, NS B3J 2S3
Email: board@novascotia.ca

From: David Nickerson

CIVIC Address: [REDACTED]

[REDACTED]

Nova Scotia

NS Power Account Number: [REDACTED]

Re: Request for Confidentiality Pursuant to Rule 12 — Filed in Connection with Statement of Complaint Against Nova Scotia Power Incorporated

Date: July 12, 2026

Introduction and Request

Pursuant to Regulatory Rule 12 of the Nova Scotia Energy Board ("the Board"), I respectfully request that the Board hold specific personal information, enumerated below, in confidence and withhold it from the public record, in connection with my Statement of Complaint against Nova Scotia Power Incorporated ("NS Power") filed concurrently with this request. This request is made at the time of filing, as directed by the Board's Chief Clerk, Lisa Wallace, in written correspondence dated June 30, 2026.

I have reviewed the Board's published confidentiality policy and confidentiality FAQ, which state that nothing is automatically redacted from filings and that all documents are public by default unless confidentiality is specifically requested and granted on a case-by-case basis, upon a showing of reasonable expectation of actual harm. I understand this differs from information conveyed to me informally, and I am proceeding on the basis of the Board's official published standard.

1. Information for Which Confidential Treatment Is Requested (Rule 12(4)(a))

I request that the following pieces of information be treated as confidential and withheld from the public record, wherever they appear in my Statement of Complaint, Cover Letter, and Exhibits A through G:

1. My full legal name, in whole or in part
2. My home civic/mailling address
3. My NS Power account number
4. My personal email address (including the compromised address discussed in Exhibit F)
5. My telephone number, wherever it appears in the record
6. My electricity meter number, as it appears in Exhibit A, Exhibit B, and Exhibit C

I further request that my full legal name be omitted from the Board's internal matter name and file title assigned to this proceeding (for example, in a format such as "M00001 — NSPI DRO Appeal — Billing Issues — [My Name]"), which I understand is published and viewable on the Board's website independently of the filed documents themselves. I request that a neutral designation be used in its place, for the same reasons of security and personal safety set out below.

2. Specific Harm Justification for Each Item (Rule 12(4)(a))

I understand that "personal discomfort or embarrassment" does not meet the Board's threshold for confidentiality, and I am accordingly setting out the specific, documented harm associated with disclosure of each item above, rather than a general preference for privacy.

Name, account number, and email address (items 1, 3, 4): These identifiers are directly tied to a confirmed 2025 NS Power data breach, after which the email address associated with my account experienced a marked increase in unsolicited messages and my computer was subsequently compromised. On two separate occasions in 2025, NS Power directed me to submit these same identifiers through an insecure social media channel, which I declined in writing on security grounds. Public disclosure of these identifiers in connection with this proceeding would compound an already-realized security failure, creating a documented, non-speculative risk of identity theft, phishing, or targeted fraud.

Phone number (item 5): Combined with my name and address, disclosure of my phone number increases the risk of targeted phishing or impersonation attempts, particularly given that I am hearing impaired and rely on alternative verification methods that could be exploited by a bad actor posing as NS Power or the Board.

Meter number (item 6): My meter number appears alongside my usage and billing data in Exhibits A, B, and C. Combined with my civic address, disclosure of this specific identifier creates a risk of meter tampering, unauthorized account manipulation, or energy theft attributed to my account, a risk distinct from and additional to the identity-theft risk described above.

Civic address and matter title (item 2 and the website listing): I live alone at a residence in a rural, isolated property with limited visibility from the road. My property has

been broken into on three separate occasions, and I have experienced repeated trespassing and vandalism, including a hit-and-run incident in which a vehicle struck my property at the end of my driveway. I am hearing impaired, which limits my ability to detect intrusions or rely on telephone-based emergency response. Publishing my name in a permanent, searchable government record, whether within the filed documents or in the Board's public matter title, would confirm identifying details in a new and durable format, compounding an already-established pattern of physical vulnerability at an isolated residence.

3. Format of Confidential Filing

In accordance with the Board's confidentiality policy and confidentiality FAQ, I will provide two versions of each document listed in this request: a public version in which the confidential information identified above is permanently "REDACTED" so that it cannot be retrieved, and a "CONFIDENTIAL" version in which the same information is highlighted in grey rather than removed, so that the Board can identify precisely what is being claimed as confidential. Both versions will be identical in pagination, page breaks, and formatting, differing only in the treatment of the confidential information as required.

4. No Objection to an Abridged Public Version (Rule 12(4)(b)(ii))

I'm fine with my REDACTED version being made public as the abridged version of my Statement of Complaint and exhibits. That version only removes the specific items listed in Section 1 above — my name, address, account number, email, phone number, and meter number — everything else stays exactly as written. I do object, though, to any further shortening, summarizing, or editing of my complaint beyond those specific redactions, since the full context is needed to properly understand what happened. As long as the Board keeps the complete, unredacted version on file under Rule 12(5), I'm prepared to provide both versions of each document in whatever format the Board requires.

5. Statement on Public Interest

The substance of my complaint, including the billing methodology, disputed credit amount, and the question of whether NS Power and the DRO provided a secure and reasonable means for me to transmit personal account information following NS Power's own data breach, can be fully understood and adjudicated by the Board without my name, account number, meter number, address, phone number, or email address appearing on the public record. These are institutional and procedural questions about NS Power's conduct and systems, not questions that depend on public identification of me personally. The Board, the DRO, and NS Power already possess my full identity and account details as necessary parties to this proceeding; no additional public interest is served by extending that disclosure to the general public, particularly where doing so compounds the specific, documented harms described above.

6. Filing and Service (Rule 12(4)(c))

This request is filed with the Board concurrently with my Statement of Complaint and Cover Letter, and will be served on Nova Scotia Power Incorporated as the respondent party, in accordance with Rule 12(4)(c).

Respectfully submitted,

David Nickerson

July 12, 2026