

From: Wallace, Lisa <Lisa.Wallace@novascotia.ca>
Sent: August 6, 2026 8:36 AM
To: [REDACTED]
Cc: Penney, Nicole <Nicole.Penney@novascotia.ca>
Subject: RE: M12972 - NSPI Complaint - Billing Issues - David Nickerson

Good morning,

The redacted documents can be accessed by anyone on our public database, as was explained to you previously. If someone were to request to view the unredacted documents (other than the parties involved in the matter), they would have to request it and come to the Board to see the unredacted versions. As you are aware and as was stated in the Board's decision on your request for confidentiality, all personal identifiers are removed when posting on the public database (this is the redacted version).

"They" in this instance is the documents.

To put things in context, I have been with the Board for some time, and no member of the public has ever requested to see the unredacted versions of documentation (other than the parties which already have them). Again, they would have to make a request to the Board to see them and we would entertain the request at that time.

The information about disconnection is standard in these types of matters, not specific to your case.

In any correspondence (other than procedural issues), you must copy all the parties that were in the email sent to you.

Thank you.

LISA WALLACE

Chief Clerk

Nova Scotia Energy Board

T 902 424 1332 Ext. 9291

TF 1 833 809 0040

F 902 424 3919



Statement of Confidentiality

This message (including any attachments) may contain private or protected information meant for a specific person or organization. If you received this by mistake, please let the sender know, do not communicate the content, and delete the email from your system. Thank you.