

From: [REDACTED]
Sent: August 6, 2026 12:59 PM
To: Wallace, Lisa <Lisa.Wallace@novascotia.ca>
Cc: Penney, Nicole <Nicole.Penney@novascotia.ca>; Morgan, Adrienne <Adrienne.Morgan@novascotia.ca>; Nguyen, Anh <Anh.Nguyen@novascotia.ca>; Blake Williams <Blake.Williams@nspower.ca>; Carley Freeman <carley.freeman@nspower.ca>; Chris Lanteigne <chris.lanteigne@nspower.ca>; Jennifer Ross <jennifer.ross@nspower.ca>; Kathleen Murray <kathleen.murray@nspower.ca>; Lisa Forsey <lisa.forsey@nspower.ca>; Sofia Reiner <sofia.reiner@nspower.ca>
Subject: RE: M12972 - NSPI Complaint - Billing Issues - David Nickerson

**** EXTERNAL EMAIL / COURRIEL EXTERNE ****

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Subject: Clarification on the record – no non-party access to unredacted confidential materials

Hi Lisa,

Thank you for your emails of August 5 and 6, 2026.

I am writing to clarify an important point on the record and to request a clear written confirmation.

Basis of my decision to proceed:

My decision to proceed with this complaint was based on the Board's Rule 12 confidentiality decision. That decision states that my mailing/civic address, NS Power account number, personal email address, telephone number, and meter number will not be made public in this matter, and that the only item that would be publicly available is my full name.

I have rereviewed that decision. I do not see any statement in the Board's decision that members of the general public may access unredacted documents containing those confidential identifiers, including by attending at the Board's offices.

I understood and accepted that:

1. Redacted documents may be available on the public database.
2. My full name may appear publicly, as the Board decided.

What I need confirmed

With respect, statements that no member of the public has previously requested unredacted materials, or that the Board would "entertain" or "consider" such a request if one were made, do not provide me with meaningful protection. I am asking for a clear rule going forward. An assurance based on past experience does not prevent someone from being the first party to change the status quo.

Please confirm in writing and categorically that:

The identifiers the Board held confidential (mailing/civic address, NS Power account number, personal email address, telephone number, and meter number) remain confidential under Rule 12 and will not be made public.

The Board will not permit any person or entity other than the parties to this proceeding and the Board itself to access, inspect, or obtain copies of unredacted documents or materials in this matter that contain those confidential identifiers.

For clarity, this means the Board will not make unredacted documents containing those confidential identifiers available to members of the general public at the Board's offices or otherwise, whether upon request or otherwise.

The only persons/entities that may have access to those unredacted confidential identifiers in this matter are:

1. Myself (the complainant)
2. Nova Scotia Power Incorporated (the respondent)
3. The Board and its staff, as required to administer and decide this complaint
4. The DRO if appropriate

If any non-party ever requests access to unredacted materials containing those confidential identifiers, the Board will refuse that request on the basis of the existing Rule 12 confidentiality decision, unless disclosure is required by some force beyond the Board's control. If the Board believes disclosure might be required, I ask that I be given prompt notice and an opportunity to respond before any disclosure occurs.

I am not re-arguing confidentiality of my name. I am only seeking a clear, categorical confirmation of the scope of the confidentiality the Board already granted for the other identifiers, because that was the basis on which I elected to proceed.

Please confirm each of the points above in writing at your earliest convenience.

Thank you,

David