

From: [REDACTED]

Sent: August 17, 2026 5:54 PM

To: Wallace, Lisa <Lisa.Wallace@novascotia.ca>

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Subject: RE: M12972 - NSPI Complaint - Billing Issues - David Nickerson

**** EXTERNAL EMAIL / COURRIEL EXTERNE ****

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Subject: RE: Situation of complaint withdrawal — Follow-up on 4(b) and 4(c)

Hi Lisa,

Thank you for your response. However, I do not believe either answer resolves the two questions I asked, and I want to be precise about why, since this bears directly on whether I withdraw my complaint.

1. Question 4(b) has not been answered as asked

I asked for the specific legal authority — a statute, regulation, or Board rule — under which the Board discloses a complainant's civic/mailling address to a member of the public upon request. Your response cites the "open court principle." That is a general common-law doctrine, not a statute, regulation, or Board rule. It explains why hearings, evidence, and decisions are open to the public. It does not, on its own, identify any specific provision that authorizes or requires disclosure of a complainant's home address to a member of the public who requests it.

I would ask again, directly: is there a specific statute, regulation, or Board rule — by name and section — that addresses disclosure of civic/mailling addresses specifically, as distinct from the general openness of hearings and decisions? If none exists, I would ask the Board to confirm that in writing, so the record is clear that this is a matter of internal practice or discretion rather than a legal requirement.

2. This appears to directly conflict with the Board's own ruling on my file

The Board's Rule 12 decision on my confidentiality request already addressed this exact issue and found that my mailing/civic address, NS Power account number, personal email address, telephone number, and meter number would NOT be made public, and that only my full name would be publicly available. I relied on that ruling in deciding how to proceed.

Your response now states that my address is subject to disclosure to the public under the open court principle. I will state again: I was not made aware of this until **after** the Board had already ruled that my address was not to be disclosed. Your argument of "open court principle" and the Board's own ruling are in diametric opposition to each other. That is a direct contradiction. Both cannot be true and factual at the same time.

I do not understand how this is consistent with the Board's own prior ruling on my file. Put another way, what good is a ruling from the Board, when it can be changed at any time after the fact during the proceedings? That undermines the reliability of the entire process, not just my case.

I would ask the Board to clarify which position governs: the Rule 12 ruling that excluded my address from public disclosure, or your statement that it is disclosable. If the Board's position has changed, I would ask when and why, and whether the original ruling is being revisited or reversed.

3. Advance notice

I note your answer to 4(c) that no advance notice is required before disclosure. Given the direct conflict described above, I would ask that, at minimum, the Board provide written confirmation that my address will not be disclosed to any member of the public while this discrepancy is resolved and while my complaint remains active.

4. My position going forward

To restate my position clearly and for the record: I remain prepared to withdraw my complaint if the Board can identify the specific legal authority (statute, regulation, or Board rule) requiring or permitting disclosure of my civic address to the public, and can reconcile that with the Board's own Rule 12 ruling on my file. Absent that, I do not consider question 4(b) to have been answered, and I intend to remain in my complaint and pursue the address-disclosure issue as a separate matter, including through any other avenue available to me.

I would appreciate a response addressing these points directly.

Thank you,

David