

From: Wallace, Lisa <Lisa.Wallace@novascotia.ca>

Sent: August 18, 2026 9:10 AM

To: [REDACTED]

Cc: Penney, Nicole <Nicole.Penney@novascotia.ca>; Blake Williams <blake.williams@nspower.ca>; Carley Freeman <carley.freeman@nspower.ca>; Chris Lanteigne <chris.lanteigne@nspower.ca>; Jennifer Ross <jennifer.ross@nspower.ca>; Lisa Forsey <lisa.forsey@nspower.ca>; Sofia Reiner <sofia.reiner@nspower.ca>; Sonia Liao <sonia.liao@nspower.ca>; Kathleen Murray <kathleen.murray@nspower.ca>

Subject: RE: M12972 - NSPI Complaint - Billing Issues - David Nickerson

Good morning,

The Board has provided its responses and details of the process that will apply to your appeal, including its approach to protecting your privacy through the redaction of personal identifiers.

Please let us know within 15 days how you would like to proceed.

Regards,

LISA WALLACE

Chief Clerk

Nova Scotia Energy Board

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Statement of Confidentiality

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