

August 24, 2026

[REDACTED]

[REDACTED]

Dear Mr. Nickerson:

M12972 - NSPI Complaint - Billing Issues

Thank you for your email. The Board has explained its process and stated that all personal identifiers would be redacted, with the exception of your name. The Board did state, however, that if a member of the public wished to view the file at the Board's office, they would be permitted to view all unredacted documentation unless the Board determined the request was for an improper purpose.

Recognizing the uncertainty you have experienced in this matter, the Board has agreed to make an exception to its normal process in this matter only. The Board wishes to confirm that all your personal identifiers, except your name, will remain confidential to all members of the public, whether they are viewing it on the Board's website or in person at the Board's office.

In light of this, please advise how you wish to proceed.

Yours very truly,



Lisa Wallace
Chief Clerk of the Board

c. NSPI