

From: [REDACTED]

Sent: August 24, 2026 5:05 PM

To: Penney, Nicole <Nicole.Penney@novascotia.ca>

Cc: Wallace, Lisa <Lisa.Wallace@novascotia.ca>; Blake Williams <blake.williams@nspower.ca>; Carley Freeman <carley.freeman@nspower.ca>; Chris Lanteigne <chris.lanteigne@nspower.ca>; Jennifer Ross <jennifer.ross@nspower.ca>; Kathleen Murray <kathleen.murray@nspower.ca>; Lisa Forsey <lisa.forsey@nspower.ca>; Sofia Reiner <sofia.reiner@nspower.ca>; Sonia Liao <sonia.liao@nspower.ca>

Subject: Re: M12972 NSPI Complaint - Billing Issues - David Nickerson

**** EXTERNAL EMAIL / COURRIEL EXTERNE ****

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Hello Nicole and Lisa,

Thank you for your letter of August 24, 2026 (Document 332618) confirming that the Board will make an exception to its normal process in this matter, so that all of my personal identifiers, with the exception of my name, will remain confidential to all members of the public, whether viewing the file on the Board's website or in person at the Board's office.

This resolves the concern I raised regarding the apparent inconsistency between the Board's July 21, 2026 Rule 12 ruling and the subsequent clarification that unredacted documents would be viewable by the public at the Board's office. On the basis of this written confirmation, I confirm that I wish to proceed with my complaint (Matter No. M12972).

For clarity on the record: my full name remaining publicly associated with this complaint is not in dispute and was never the subject of my concern. My concern was specifically the protection of my civic/mailling address and other identifiers, which the Board has now confirmed will be maintained.

Can you tell me what the next procedural steps are that I can expect to happen?

Please advise if any further steps or documentation are required from me at this time.

Yours truly,

David