

Email of August 7, 2026 – Date, Subject, Body, Sender

Friday, August 7th, 2026 at 3:06 PM

Subject: Written confirmation required before I decide whether to withdraw – public access, return of documents, and website materials

Hi Lisa,

Regarding the Board's clarification regarding personal identifiers and access to paper records, that clarification now materially affects my position.

I elected to proceed on the basis of the Board's Rule 12 decision, which stated that my mailing/civic address, NS Power account number, personal email address, telephone number, and meter number **will not be made public in this matter**, and that **the only item that would be publicly available is my full name**.

I have now been advised, but only after I agreed to those conditions, that those identifiers are not "confidential" within the meaning of the Board's Rules of Practice, and that the paper version of the file is open to public scrutiny at the Board's offices upon request, subject only to staff refusing access where they have reasonable grounds to believe the request is for an illegal or improper purpose.

My principal concern is **public access to my civic/mailling address**. I do not consider staff discretion to be an adequate safeguard.

Before I decide whether to withdraw this complaint, please confirm the following in writing:

A. If I withdraw the complaint

1. Will the Board **return** all documents I filed in this matter (including cover letter, statement of complaint, exhibits, and confidentiality materials), including under Rule 12(13) or any equivalent practice?
2. Will **all** documents and materials I filed be **removed from the Board's public database / website**, so that no filed document remains publicly available online?
3. After withdrawal and any return of documents, will **any** paper or electronic copy of my filings be **retained** by the Board?
4. If anything is retained:
 - (a) Will my **civic/mailling address** (or any document containing it) remain available for inspection or copying by members of the **general public**?
 - (b) On what authority?

(c) Will I receive **advance notice** and an opportunity to object before any non-party is given access to materials containing my address?

5. After withdrawal, what information, if any, will remain on the public website (for example, matter number, my name, and a status such as “withdrawn”)?

B. If I do not withdraw

6. Please confirm whether, while the complaint remains active, any member of the general public who attends at the Board’s offices and requests the file may inspect or obtain copies of **unredacted** materials containing my **civic/mailing address**.

C. Timing

7. Please provide these confirmations within a reasonable time so I can make an informed decision.

For the record: had I been clearly informed, before I elected to proceed, that unredacted materials containing my civic/mailing address would be available to members of the general public at the Board’s offices upon request, **I would not have agreed to proceed** and would have withdrawn at the Rule 12(12) stage. In my opinion, clarifying that position only after I elected to proceed was neither transparent nor professional. I am disappointed. I relied on the Board’s earlier written assurance that those identifiers would not be made public.

I am not re-arguing confidentiality of my name. This request is directed to **civic/mailing address privacy**, document return, and what remains public if I withdraw.

Respectfully,

David