

From: Wallace, Lisa <Lisa.Wallace@novascotia.ca>

Sent: September 22, 2026 10:32 AM

To: [REDACTED]

Cc: Nguyen, Anh <Anh.Nguyen@novascotia.ca>; Cavanaugh, Marina <Marina.Cavanaugh@novascotia.ca>; Penney, Nicole <Nicole.Penney@novascotia.ca>; Blake Williams <Blake.Williams@nspower.ca>; Carley Freeman <carley.freeman@nspower.ca>; Chris Lanteigne <chris.lanteigne@nspower.ca>; Jennifer Ross <jennifer.ross@nspower.ca>; Kathleen Murray <kathleen.murray@nspower.ca>; Lisa Forsey <lisa.forsey@nspower.ca>; Sofia Reiner <sofia.reiner@nspower.ca>

Subject: RE: M12972 - NSPI Complaint - Billing - Nickerson

Good morning,

Based on NS Power's response, and review of the matter by the Board member assigned, the Board agrees to a 30-day extension to your response. The deadline will therefore be **Thursday, October 22, 2026, by 2:00 p.m.**

Thank you for providing a copy of your email to NS Power from September 10. It will be filed in this matter.

Yes, in your reply, you can indicate what further information you feel is required from NS Power.

With respect to #6, I am not sure what else I can advise. The Board receives all information through the secure submit and posts a redacted version on our public facing database. The confidential versions are kept in our Case Management system as has been explained to you previously. The confidential versions are required to be available to all parties in order to work on the matter.

I am going to open a separate TitanFile Channel for this matter because I think the back and forth on this is doing nothing but delaying the matter. You will be required to sign a Confidentiality Undertaking in order to access the channel. Once that channel is opened, you must file all information in that particular channel.

Could I please have NS Power indicate who they would like to have access to the channel so they can be added?

Thank you.

LISA WALLACE

Chief Clerk

Nova Scotia Energy Board

T 902 424 1332 Ext. 9291

TF 1 833 809 0040

F 902 424 3919



Statement of Confidentiality

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