

From: [REDACTED]

Sent: September 23, 2026 1:16 PM

To: Wallace, Lisa <Lisa.Wallace@novascotia.ca>

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Subject: RE: M12972 - NSPI Complaint - Billing - Nickerson

**** EXTERNAL EMAIL / COURRIEL EXTERNE ****

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Hi Lisa,

I want to thank both NSEB and NS Power for the extension. I appreciate the consideration granted.

I acknowledge the October 22, 2026 deadline.

Regarding #6, to quickly confirm my point from September 20: I do understand what you're saying. My point was different. It concerns how documents containing my personal identifiers are sent to me, where they are stored along the way, and who can access them unencrypted. NS Power's September 8 response, which it designated confidential, was emailed to me, and the Board's letters of July 21, August 7 and August 24, 2026 also reached me by email with my identifiers included. That is why I asked that such documents be provided to me through the Board's secure channel.

To address your statement of "the back and forth on this is doing nothing but delaying the matter.": I share the aim of keeping the back and forth to a minimum. I understand that concern as well, and in fairness, I think it applies to all parties.

From my perspective, this process is all new to me. My understanding is that in a proceeding like this, a point left unclear and unquestioned may be taken as accepted.

Therefore, because this matter forms a record, it matters to me that everything on it is clear. Where the answers I receive are clear, that is sufficient for me. Where they raise further questions, I will ask for clarification. I am working through this process to the best of my ability, and I recognize that this can add to the back and forth.

TitanFile Channel:

Once the TitanFile Channel is opened, could you please confirm the following:

That documents containing my personal identifiers, other than my name, will be provided to me through the TitanFile channel rather than by email, both by NS Power and by the Board.

Separately, I have received the Confidentiality Undertaking from Allison Gregor. If I have questions about it, should I send them to Allison and the people on that email thread or raise them on this thread?

Thank you,

David