



September 21, 2026

CONFIDENTIAL (Attachment Only)

Lisa Wallace
Chief Clerk of the Board
Nova Scotia Energy Board
1601 Lower Water Street, 3rd Floor
Halifax, NS B3J 3S3

Re: M12980 – DRO Appeal – Kenneth McPhee – Compliance Filing

Dear Ms. Wallace:

On September 18, 2026, the Nova Scotia Energy Board (NSEB, Board) issued its decision regarding Mr. McPhee's DRO Appeal (M12980). In its decision, the Board directed Nova Scotia Power Inc. (NS Power, Company) to:

“[...] provide a compliance filing confirming that the \$56.71 billing adjustment and the \$100 goodwill credit have been applied to [Mr. McPhee's] account. The Board also directs NS Power to work with [Mr. McPhee] on a reasonable payment arrangement if required.”

Attached as **Confidential Attachment 1** are copies of Mr. McPhee's invoices confirming that both credits have been applied to his account. The \$56.71 billing adjustment was applied across two invoices and appears as the following line items: a Usage Adjustment of -\$54.01 and a GST/Harmonized Tax Adjustment of -\$7.56 on the August 20, 2026 invoice, together with an Adjusted Provincial Rebate of +\$4.86 on the September 3, 2026 invoice. These amounts total the billing adjustment of \$56.71. The \$100 goodwill credit appears on the September 3, 2026 invoice under "Customer Goodwill."

Further, NS Power will have a customer care representative contact Mr. McPhee directly to determine whether he would like to establish a payment arrangement.

Yours truly,

A handwritten signature in blue ink that reads "Kathleen Murray".

Kathleen Murray
Regulatory Counsel

REDACTED (CONFIDENTIAL INFORMATION REMOVED)

McPhee DRO Appeal Confidential Attachment 1 has been removed due to confidentiality.