



Appeal - NS Power Dispute Resolution Officer (DRO)

Reference Number: 260720002

Submitted on: Monday, July 20 2026 at 07:50:10 PM (ADT)

Contact Information

Name on account: Ralph Fitzpatrick

Account number: [REDACTED]

Business contact: [REDACTED]

Account address: Address 1:
Address 2:
City:
Province:
Postal code:
Country:

Email Address: [REDACTED]

Mailing address: Address 1:
Address 2:
City:
Province:
Postal code:
Country:

Telephone number: [REDACTED]

**Alternate phone
number:** [REDACTED]

Complaint Information

**DRO made decision
on:** July 8, 2026

Type of complaint: Billing Issues

Additional details: The DRO did not contact me to gather any information related to my concerns before rendering the decision. I was not made aware in the decision that I had 12 days to appeal. They removed the meter for testing so I was waiting for the results of that before appealing. Nevertheless my complaint is as follows: we received the bill in May for the period Feb 1 - Apr 9 indicating usage of 7056 KWh at a cost of \$1304.02 the majority of which was adjustments for 2025 when the meter was not read. Upon detailed review the adjustment results in a 43% increase in consumption compared to prior year and the highest on record for us which makes no sense. Please see the attached excel file with my consumption review and details on why I believe the consumption reported by the meter a year after the fact is incorrect. NSPower is unable to provide anything to prove or justify this outrageous increase. We were participating in the time of day saving program at the time - coincidence or cause?

How do they want the complaint resolved? I would like the 2025 retro active portion of the consumption of 5411 KWh removed from the bill so that the total billed for 2025 is equal to the 2024 actual experience as nothing changed on our end, in fact if anything consumption should have been less.

Supporting documents uploaded:

- Fitzpatrick Consumption Review for 2025.xlsx
- DRO 9 July POST DECISION re DRO Final Written Decision re Dennita Fitzpatrick consumption.docx
- DRO Final Written Decision re Dennita Fitzpatrick consumption billing dispute.docx
- Dennita & Ralph Fitzpatrick Ledger.pdf
- Dennita & Ralph Fitzpatrick Meter Reads.pdf

* * * NOVA SCOTIA POWER INC. * * *

Statement of Account / Customer / Premises

Acct RALPH FITZPATRICK

Account #

[REDACTED]

Bill Date	Type	Net KWH	Billed Demand	Energy Charge	All Taxes	Other	Payment	Balance
2026/06/09	Elec	1,276.00		279.14	13.96			1,597.12
2026/04/13	Elec	7,055.00		1,321.43	66.07			1,304.02
2026/02/10	Elec	2,028.00		410.91	20.55			83.48CR
2026/02/04	Elec						312.00CR	514.94CR
2025/12/11	Elec						514.00CR	202.94CR
2025/12/09	Elec	1,393.00		296.89	14.85			311.06
2025/11/13	Elec						513.00CR	.68CR
2025/10/09	Elec	3,446.00		488.25	24.42			512.32
2025/10/08	Elec						408.00CR	.35CR
2025/08/28	Elec	2,680.00		388.24	19.41			407.65
2025/07/14	Elec						239.64CR	
2025/06/10	Elec	1,460.00		228.96	11.44			239.64
2025/05/30	Elec						335.00CR	.76CR
2025/04/09	Elec	1,298.00		319.80	16.00			334.24
2025/03/24	Elec						522.00CR	1.56CR
2025/03/19	Late Charge					7.69		520.44
2025/02/11	Elec	2,028.00		485.27	24.27			512.75
2025/01/20	Elec						349.29CR	3.21
2025/01/16	Late Charge					5.21		352.50
2024/12/11	Elec	1,547.00		321.04	16.05			347.29
2024/11/18	Elec						680.01CR	10.20
2024/11/14	Late Charge					10.20		690.21
2024/10/09	Elec	3,447.00		648.56	32.42			680.01
2024/09/06	Elec						544.00CR	.97CR
2024/08/12	Elec	2,680.00		512.78	25.64			543.03
2024/07/18	Elec						307.26CR	4.61
2024/07/17	Late Charge					4.61		311.87
2024/06/11	Elec	1,413.00		288.18	14.40			307.26
2024/05/23	Elec						311.89CR	4.68
2024/05/16	Late Charge					4.68		316.57
2024/04/10	Elec	1,448.00		292.42	14.62			311.89
2024/03/20	Elec						387.00CR	4.85
2024/03/19	Late Charge					5.79		391.85
2024/02/09	Elec	1,895.00		362.10	18.10			386.06
2024/01/31	Elec						390.67CR	5.86
2024/01/16	Late Charge					5.86		396.53
2023/12/11	Elec	1,961.00		359.04	17.96			390.67

* * * NOVA SCOTIA POWER INC. * * *

Statement of Account / Customer / Premises

Acct. RALPH FITZPATRICK

Account #

Bill Date	Type	Net KWH	Billed Demand	Energy Charge	All Taxes	Other	Payment	Balance
2023/11/22	Elec						911.47CR	13.67
2023/11/21	Late Charge					13.67		925.14
2023/10/12	Elec	5,010.00		857.68	42.88			911.47
2023/09/27	Elec						748.00CR	10.91
2023/09/19	Late Charge					11.22		758.91
2023/08/10	Adjustment					2.06CR		747.69
2023/08/10	Elec	4,107.00		710.00	35.50			749.75
2023/07/31	Elec						688.00CR	4.25
2023/06/28	Late Charge					4.29		692.25
2023/06/09	Elec	1,943.00		356.10	20.91	20.64		687.96
2023/05/18	Late Charge					4.29		290.31
2023/04/12	Elec	1,495.00		264.07	13.20			286.02
2023/03/28	Elec						672.00CR	8.75
2023/03/13	Late Charge					4.45		680.75
2023/02/10	Late Charge					4.45		676.30
2023/02/09	Elec	1,978.00		342.39	17.12			671.85
2023/01/17	Late Charge					4.45		312.34
2023/01/10	Elec						769.00CR	307.89
2022/12/16	Late Charge					11.36		1,076.89
2022/12/09	Elec	1,608.00		282.40	14.12			1,065.53
2022/11/22	Late Charge					11.36		769.01
2022/10/13	Elec	4,326.00		723.12	36.16		712.00CR	757.65
2022/09/15	Late Charge					10.50		710.37
2022/08/10	Elec	4,086.00		684.20	34.21			699.87
2022/07/05	Elec						296.00CR	18.54CR
2022/06/10	Elec	1,498.00		264.56	13.22			277.46
2022/04/27	Elec						296.00CR	.32CR
2022/04/11	Elec	1,545.00		272.18	13.61			295.68
2022/03/24	Elec						712.00CR	9.89
2022/03/14	Late Charge					5.28		721.89
2022/02/11	Late Charge					5.28		716.61
2022/02/09	Elec	1,957.00		337.43	16.88			711.33
2022/01/18	Late Charge					5.28		357.02
2021/12/09	Elec	1,911.00		327.57	16.38			351.74
2021/11/30	Elec						560.00CR	7.79
2021/11/18	Late Charge					8.39		567.79
2021/10/12	Late Charge					.16		559.40
2021/10/12	Elec	3,126.00		522.07	26.10			559.24
2021/09/16	Late Charge					.16		11.07
2021/09/15	Elec						649.00CR	10.91
2021/09/01	Elec						500.00CR	659.91

* * * NOVA SCOTIA POWER INC. * * *

Statement of Account / Customer / Premises

Acct. RALPH FITZPATRICK

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Bill Date	Type	Net KWH	Billed Demand	Energy Charge	All Taxes	Other	Payment	Balance
2021/08/11	Elec	5,054.00		830.70	41.54			1,159.91
2021/08/09	Late Charge					4.13		287.67
2021/07/15	Late Charge					4.13		283.54
2021/06/23	Elec						299.93CR	279.41
2021/06/14	Late Charge					4.37		579.34
2021/06/09	Elec	1,527.00		266.10	13.31			574.97
2021/05/19	Late Charge					4.37		295.56
2021/04/13	Elec	1,565.00		272.19	13.61			291.19
2021/03/22	Elec						363.00CR	5.39
2021/03/17	Late Charge					5.44		368.39
2021/02/09	Elec	2,011.00		341.74	17.08			362.95
2021/02/03	Elec						275.00CR	4.13
2021/01/14	Late Charge					4.13		279.13
2020/12/09	Elec	1,520.00		261.90	13.10			275.00
2020/11/16	Elec						702.86CR	
2020/11/13	Elec						750.00CR	702.86
2020/11/02	Late Charge					11.22		1,452.86
2020/10/09	Elec	3,974.00		649.75	32.48			1,441.64
2020/10/08	Late Charge					11.22		759.41
2020/09/17	Elec						650.00CR	748.19
2020/08/12	Elec	4,704.00		765.13	38.26			1,398.19
2020/08/07	Elec						620.00CR	594.80
2020/06/09	Elec	1,624.00		278.33	13.92			1,214.80
2020/04/09	Elec	1,542.00		265.37	13.27			922.55
2020/02/11	Elec	2,141.00		358.42	17.91			643.91
2020/01/29	Elec						575.00CR	267.58
2020/01/06	Late Charge					1.46		842.58
2019/12/10	Elec	1,437.00		245.88	12.29			841.12
2019/12/06	Late Charge					1.46		582.95
2019/11/26	Elec						675.00CR	581.49
2019/11/12	Late Charge					11.59		1,256.49
2019/10/11	Late Charge					11.59		1,244.90
2019/10/09	Elec	2,604.00		427.96	21.39			1,233.31
2019/09/17	Late Charge					11.59		783.96
2019/08/12	Elec	4,557.00		732.69	36.63			772.37
2019/07/31	Elec						490.00CR	3.05
2019/07/11	Late Charge					2.86		493.05
2019/06/11	Elec	1,655.00		279.89	13.99			490.19
2019/06/10	Late Charge					2.86		196.31
2019/05/16	Late Charge					2.86		193.45
2019/04/10	Adjustment					63.68CR		190.59

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Statement of Account / Customer / Premises

Acct. RALPH FITZPATRICK

Account #

Bill Date	Type	Net KWH	Billed Demand	Energy Charge	All Taxes	Other	Payment	Balance
2019/04/10	Elec	1,380.00		236.98	11.85			254.27
2019/03/19	Elec						649.00CR	5.44
2019/03/11	Late Charge					4.45		654.44
2019/02/11	Elec	1,977.00		327.97	16.40			649.99
2019/02/08	Late Charge					4.45		305.62
2019/01/15	Late Charge					4.45		301.17
2018/12/10	Elec	1,702.00		282.59	14.13			296.72
2018/11/30	Elec						557.79CR	
2018/11/20	Late Charge					8.10		557.79
2018/11/15	Elec						648.36CR	549.69
2018/10/12	Late Charge					9.73		1,198.05
2018/10/11	Elec	3,152.00		504.89	25.24			1,188.32
2018/09/18	Late Charge					9.73		658.19
2018/08/10	Elec	3,887.00		617.58	30.88			648.46
2018/07/24	Elec						273.33CR	
2018/07/17	Late Charge					4.04		273.33
2018/07/05	Elec						250.00CR	269.29
2018/06/11	Late Charge					3.51		519.29
2018/06/11	Elec	1,587.00		264.96	13.24			515.78
2018/05/17	Late Charge					3.51		237.58
2018/04/11	Adjustment					32.37CR		234.07
2018/04/11	Elec	1,526.00		255.61	12.78			266.44
2018/04/05	Elec						380.00CR	1.95CR
2018/03/22	Elec						310.00CR	378.05
2018/03/20	Late Charge					10.17		688.05
2018/02/09	Late Charge					4.43		677.88
2018/02/09	Elec	2,196.00		356.01	17.80			673.45
2018/01/16	Late Charge					4.43		299.64
2017/12/08	Elec	1,728.00		281.95	14.09			295.21
2017/11/27	Elec						606.90CR	.83CR
2017/11/16	Late Charge					8.84		606.07
2017/10/19	Elec						450.00CR	597.23
2017/10/13	Late Charge					7.60		1,047.23
2017/10/11	Elec	3,155.00		496.90	24.85			1,039.63
2017/09/19	Late Charge					7.60		517.88
2017/09/13	Elec						400.00CR	510.28
2017/08/11	Late Charge					3.55		910.28
2017/08/10	Elec	4,048.00		631.41	31.57			906.73
2017/07/18	Late Charge					3.55		243.75
2017/07/06	Elec						254.38CR	240.20
2017/06/12	Late Charge					3.25		494.58

* * * NOVA SCOTIA POWER INC. * * *

Statement of Account / Customer / Premises

Acct. RALPH FITZPATRICK

Account #

Bill Date	Type	Net KWH	Billed Demand	Energy Charge	All Taxes	Other	Payment	Balance
2017/06/09	Elec	1,545.00		254.38	12.72			491.33
2017/05/17	Late Charge					3.25		224.23
2017/05/03	Elec						371.77CR	220.98
2017/04/17	Late Charge					4.53		592.75
2017/04/11	Adjustment					69.68CR		588.22
2017/04/11	Elec	1,630.00		267.19	13.36			657.90
2017/03/21	Late Charge					5.58		377.35
2017/02/09	Elec	2,170.00		346.33	17.32			371.77
2017/02/03	Elec						895.00CR	8.12
2017/01/17	Late Charge					13.21		903.12
2016/12/16	Late Charge					8.95		889.91
2016/12/09	Elec	1,627.00		262.46	13.12			880.96
2016/11/22	Late Charge					8.95		605.38
2016/10/12	Elec	3,663.00		563.78	28.19			596.43
2016/10/05	Elec						411.00CR	4.46
2016/09/22	Elec						400.00CR	415.46
2016/09/15	Late Charge					11.99		815.46
2016/08/19	Late Charge					4.22		803.47
2016/08/10	Elec	3,099.00		480.31	24.02			799.25
2016/07/27	Elec						320.00CR	294.92
2016/07/19	Late Charge					9.02		614.92
2016/06/10	Late Charge					4.47		605.90
2016/06/09	Elec	1,779.00		284.95	14.24			601.43
2016/05/17	Late Charge					4.47		302.24
2016/04/20	Elec						418.43CR	297.77
2016/04/11	Late Charge					6.18		716.20
2016/04/11	Elec	1,730.00		277.70	13.89			710.02
2016/03/16	Late Charge					6.18		418.43
2016/02/24	Elec						345.20CR	412.25
2016/02/09	Elec	2,497.00		392.62	19.63			757.45
2016/02/08	Late Charge					5.03		345.20
2016/01/14	Late Charge					5.03		340.17
2015/12/15	Elec						482.66CR	335.14
2015/12/09	Elec	1,987.00		318.66	15.93			817.80
2015/11/17	Late Charge					7.13		483.21
2015/10/13	Late Charge					.55		476.08
2015/10/09	Elec	2,597.00		409.83	20.50			475.53
2015/10/07	Elec						525.07CR	45.20
2015/09/17	Late Charge					8.43		570.27
2015/08/14	Elec						350.88CR	561.84
2015/08/12	Elec	3,368.00		525.07	26.25			912.72

* * * NOVA SCOTIA POWER INC. * * *

Statement of Account / Customer / Premises

Acct. RALPH FITZPATRICK

Account #

Bill Date	Type	Net KWH	Billed Demand	Energy Charge	All Taxes	Other	Payment	Balance
2015/08/10	Late Charge					5.26		361.40
2015/07/15	Late Charge					5.26		356.14
2015/06/09	Elec	2,061.00		329.72	16.49			350.88
2015/06/02	Elec						311.22CR	4.67
2015/05/20	Late Charge					4.67		315.89
2015/04/13	Elec	1,800.00		290.71	14.54			311.22
2015/03/31	Elec						397.67CR	5.97
2015/03/17	Late Charge					5.97		403.64
2015/02/09	Elec	2,389.00		371.77	18.93	6.97		397.67
2015/01/14	Elec						318.14CR	
2014/12/09	Elec	1,820.00		281.03	14.69	12.67		318.14
2014/11/13	Elec						1,277.38CR	9.75
2014/10/14	Late Charge					9.75		1,287.13
2014/10/09	Elec	3,791.00		561.92	29.42	26.38		1,277.38
2014/09/17	Late Charge					9.75		659.66
2014/08/12	Elec	3,970.00		587.42	30.75	27.63		649.91
2014/08/08	Elec						274.17CR	4.11
2014/07/16	Late Charge					4.11		278.28
2014/06/10	Elec	1,602.00		249.96	13.06	11.15		274.17
2014/06/03	Elec						306.75CR	
2014/05/15	Late Charge					4.44		306.75
2014/05/13	Elec						400.00CR	302.31
2014/04/14	Late Charge					6.19		702.31
2014/04/09	Elec	1,622.00		252.81	13.19	11.14		696.12
2014/03/19	Late Charge					6.19		418.98
2014/02/13	Elec						289.54CR	412.79
2014/02/11	Elec	2,480.00		370.66	19.24	14.21		702.33
2014/02/10	Late Charge					4.34		298.22
2014/01/15	Late Charge					4.34		293.88
2013/12/10	Elec	1,710.00		257.47	13.36	9.80	549.12CR	289.54
2013/11/14	Late Charge					8.12		558.03
2013/11/14	Elec						500.00CR	549.91
2013/10/11	Late Charge					8.91		1,049.91
2013/10/09	Elec	2,754.00		401.44	20.86	15.78		1,041.00
2013/09/17	Late Charge					8.91		602.92
2013/09/12	Elec						600.00CR	594.01
2013/08/12	Late Charge					5.02		1,194.01
2013/08/12	Elec	5,480.00		777.35	40.43	31.40		1,188.99
2013/07/17	Late Charge					5.02		339.81
2013/06/11	Elec	2,069.00		306.98	15.95	11.86		334.79
2013/05/31	Elec						706.40CR	

* * * NOVA SCOTIA POWER INC. * * *

Statement of Account / Customer / Premises

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Bill Date	Type	Net KWH	Billed Demand	Energy Charge	All Taxes	Other	Payment	Balance
2013/05/16	Late Charge					10.35		706.40
2013/04/12	Late Charge					5.97		696.05
2013/04/10	Elec	1,747.00		262.57	13.63	10.01		690.08
2013/03/19	Late Charge					5.97		403.87
2013/03/06	Elec						379.08CR	397.90
2013/02/11	Elec	2,627.00		379.08	19.71	15.20		776.98
2013/02/08	Late Charge					5.16		362.99
2013/01/15	Late Charge					5.16		357.83
2013/01/07	Elec						582.14CR	352.67
2012/12/14	Late Charge					8.60		934.81
2012/12/10	Elec	2,198.00		314.79	16.38	12.90		926.21
2012/11/20	Late Charge					8.60		582.14
2012/10/11	Elec	3,697.00		514.69	26.82	21.70	688.89CR	573.54
2012/09/18	Late Charge					10.33		699.22
2012/08/13	Elec						295.51CR	688.89
2012/08/10	Late Charge					4.43		984.40
2012/08/10	Elec	4,496.00		621.25	32.39	26.39		979.97
2012/07/17	Late Charge					4.43		299.94
2012/06/11	Elec	1,859.00		269.58	14.02	10.91		295.51
2012/06/01	Elec						694.24CR	1.00
2012/05/17	Late Charge					10.19		695.24
2012/04/13	Late Charge					5.63		685.05
2012/04/11	Elec	1,885.00		273.04	14.21	11.06		679.42
2012/03/20	Late Charge					5.63		381.11
2012/02/10	Elec						280.42CR	375.48
2012/02/09	Elec	2,481.00		340.21	17.68	13.38		655.90
2012/01/17	Late Charge					4.21		284.63
2011/12/09	Elec	1,957.00		257.95	13.35	9.12		280.42
2011/12/07	Elec						616.52CR	
2011/11/22	Late Charge					8.97		616.52
2011/11/16	Elec						300.00CR	607.55
2011/10/26	Elec						300.00CR	907.55
2011/10/14	Late Charge					9.31		1,207.55
2011/10/12	Elec	4,144.00		522.01	27.07	19.31		1,198.24
2011/09/20	Late Charge					9.31		629.85
2011/08/15	Elec						299.51CR	620.54
2011/08/11	Elec	4,506.00		565.71	29.34	21.00		920.05
2011/07/26	Late Charge					4.49		304.00
2011/06/10	Elec	2,073.00		271.95	14.08	9.66		299.51
2011/06/09	Elec						254.46CR	3.82
2011/05/17	Late Charge					3.82		258.28

* * * NOVA SCOTIA POWER INC. * * *

Statement of Account / Customer / Premises

Acct. RALPH FITZPATRICK

Account #

[REDACTED]

Bill Date	Type	Net KWH	Billed Demand	Energy Charge	All Taxes	Other	Payment	Balance
2011/04/11	Elec	1,721.00		229.45	11.87	8.02		254.46
2011/04/06	Elec						341.35CR	5.12
2011/03/17	Late Charge					5.12		346.47
2011/02/09	Elec	2,475.00		316.13	16.26	8.96	200.00CR	341.35
2011/02/02	Elec						344.19CR	200.00
2011/01/18	Late Charge					7.92		544.19
2010/12/21	Elec						355.13CR	536.27
2010/12/13	Late Charge					8.33		891.40
2010/12/09	Elec	2,395.00		299.77	15.22	4.62		883.07
2010/11/18	Late Charge					8.33		563.46
2010/10/12	Elec	4,295.00		520.40	26.43	8.29		555.13
2010/09/15	Elec						644.00CR	.01
2010/08/12	Elec						282.78CR	644.01
2010/08/11	Elec	4,978.00		599.71	30.45	9.61		926.79
2010/07/20	Late Charge					4.24		287.02
2010/06/10	Elec	2,064.00		261.33	13.27	3.98		282.78
2010/06/09	Elec						279.81CR	4.20
2010/05/19	Late Charge					4.20		284.01
2010/04/13	Elec	2,074.00		262.49	13.32	4.00		279.81
2010/04/08	Elec						347.07CR	
2010/03/17	Late Charge					5.13		347.07
2010/02/10	Elec						271.36CR	341.94
2010/02/09	Elec	2,329.00		293.94	14.83	2.57		613.30
2010/02/08	Late Charge					4.27		301.96
2010/01/14	Late Charge					4.27		297.69
2009/12/17	Elec						596.22CR	293.42
2009/12/11	Late Charge					8.94		889.64
2009/12/09	Elec	2,041.00		262.42	13.12			880.70
2009/11/17	Late Charge					8.94		605.16
2009/10/09	Elec	4,452.00		546.82	41.31			596.22
2009/10/07	Elec						539.31CR	8.09
2009/09/17	Late Charge					8.09		547.40
2009/08/12	Elec	3,983.00		491.49	42.87			539.31
2009/08/07	Elec						330.13CR	4.95
2009/07/16	Late Charge					4.95		335.08
2009/06/10	Elec	2,307.00		293.79	32.45			330.13
2009/05/28	Elec						259.39CR	3.89
2009/05/20	Late Charge					3.89		263.28
2009/04/14	Elec	1,739.00		226.79	27.55			259.39
2009/04/01	Elec						336.85CR	5.05
2009/03/18	Late Charge					5.05		341.90

* * * NOVA SCOTIA POWER INC. * * *

Statement of Account / Customer / Premises

Bill Date	Type	Net KWH	Billed Demand	Energy Charge	All Taxes	Other	Payment	Balance
2009/02/10	Elec	2,494.00		304.26	32.59			336.85
2009/01/06	Elec						267.60CR	
2008/12/09	Elec	2,011.00		236.23	27.58			267.60
2008/12/03	Elec						846.72CR	3.79
2008/11/18	Late Charge					12.51		850.51
2008/10/14	Late Charge					3.79		838.00
2008/10/09	Elec	4,715.00		524.75	52.89			834.21
2008/09/17	Late Charge					3.79		256.57
2008/08/22	Elec						381.01CR	252.78
2008/08/12	Elec	5,025.00		557.83	72.52			633.79
2008/07/21	Elec						229.36CR	3.44
2008/07/16	Late Charge					3.44		232.80
2008/06/10	Elec	1,761.00		209.56	16.43			229.36
2008/05/28	Elec						224.38CR	3.37
2008/05/21	Late Charge					3.37		227.75
2008/04/10	Elec	1,762.00		209.67	10.49			224.38
2008/03/19	Elec						281.60CR	4.22
2008/03/18	Late Charge					4.22		285.82
2008/02/11	Elec	2,266.00		263.44	13.17			281.60
2008/01/28	Elec						332.46CR	4.99
2008/01/16	Late Charge					4.99		337.45
2007/12/11	Elec	2,656.00		305.06	18.31			332.46
2007/11/30	Elec						606.05CR	9.09
2007/11/20	Late Charge					9.09		615.14
2007/10/11	Elec	5,086.00		564.34	33.86			606.05
2007/09/19	Elec						523.12CR	7.85
2007/09/18	Late Charge					7.85		530.97
2007/08/13	Elec	4,391.00		490.18	29.42			523.12
2007/07/27	Elec						234.92CR	3.52
2007/07/17	Late Charge					3.52		238.44
2007/06/11	Elec	1,874.00		221.62	13.30			234.92
2007/05/16	Elec						199.38CR	
2007/04/12	Elec	1,600.00		184.34	11.06			199.38
2007/03/21	Elec						265.20CR	3.98
2007/03/20	Late Charge					3.98		269.18
2007/02/09	Elec	2,256.00		250.19	15.01			265.20
2007/01/15	Elec						855.65CR	
2006/12/15	Late Charge					8.76		855.65
2006/12/08	Elec	1,986.00		222.84	31.20			846.89
2006/11/21	Late Charge					8.76		592.85
2006/10/12	Elec	4,781.00		505.98	70.84			584.09

* * * NOVA SCOTIA POWER INC. * * *

Statement of Account / Customer / Premises

Acct. RALPH FITZPATRICK

Account #

Bill Date	Type	Net KWH	Billed Demand	Energy Charge	All Taxes	Other	Payment	Balance
2006/10/04	Elec						484.55CR	7.27
2006/09/19	Late Charge					7.27		491.82
2006/08/11	Elec	3,982.00		425.04	59.51			484.55
2006/07/13	Elec						241.91CR	
2006/06/09	Elec	1,773.00		201.26	31.17	6.54		241.91
2006/05/23	Elec						196.27CR	2.94
2006/05/16	Late Charge					2.94		199.21
2006/04/07	Elec	1,577.00		167.06	25.06			196.27
2006/03/28	Elec						276.63CR	4.15
2006/03/21	Late Charge					4.15		280.78
2006/02/09	Elec	2,336.00		237.04	35.56			276.63
2006/01/20	Elec						268.62CR	4.03
2006/01/17	Late Charge					4.03		272.65
2005/12/09	Elec	2,222.00		226.53	33.98			268.62
2005/11/29	Elec						540.48CR	8.11
2005/11/22	Late Charge					8.11		548.59
2005/10/12	Elec	4,778.00		462.19	69.33			540.48
2005/09/22	Elec						597.05CR	8.96
2005/09/20	Late Charge					8.96		606.01
2005/08/11	Elec	5,396.00		519.17	77.88			597.05
2005/07/06	Elec						209.82CR	
2005/06/10	Elec	1,715.00		179.78	26.97			209.82
2005/05/18	Elec						204.62CR	3.07
2005/05/17	Late Charge					3.07		207.69
2005/04/11	Elec	1,815.00		177.93	26.69			204.62
2005/03/16	Elec						271.76CR	
2005/02/10	Elec	2,493.00		236.31	35.45			271.76
2005/01/13	Elec						228.90CR	
2004/12/10	Elec	1,969.00		191.19	28.68			228.90
2004/11/22	Elec						601.99CR	9.03
2004/11/18	Late Charge					9.03		611.02
2004/10/12	Elec	5,741.00		515.96	77.39			601.99
2004/09/22	Elec						576.32CR	8.64
2004/09/16	Late Charge					8.64		584.96
2004/08/11	Elec	5,569.00		501.15	75.17			576.32
2004/07/28	Elec						208.19CR	
2004/07/15	Late Charge					3.08		208.19
2004/06/09	Elec	1,820.00		178.36	26.75			205.11
2004/05/12	Elec						199.29CR	
2004/04/13	Elec	1,727.00		170.35	25.55			199.29
2004/03/18	Elec						225.80CR	3.39

* * * NOVA SCOTIA POWER INC. * * *

Statement of Account / Customer / Premises

Acct. RALPH FITZPATRICK

Account #

[REDACTED]

Bill Date	Type	Net KWH	Billed Demand	Energy Charge	All Taxes	Other	Payment	Balance
2004/03/17	Late Charge					3.39		229.19
2004/02/10	Elec	2,102.00		202.64	30.40			225.80
2004/01/14	Elec						220.00CR	7.24CR
2003/12/09	Elec	1,897.00		184.99	27.75			212.76
2003/12/03	Elec						535.00CR	.02
2003/11/18	Late Charge					7.91		535.02
2003/10/09	Elec	5,072.00		458.36	68.75			527.11
2003/09/16	Elec						433.04CR	
2003/08/12	Elec	4,122.00		376.56	56.48			433.04
2003/07/16	Elec						226.01CR	
2003/06/10	Elec	2,031.00		196.53	29.48			226.01
2003/05/07	Elec						201.13CR	
2003/04/09	Elec	1,740.00		171.47	25.72			201.13
2003/03/21	Elec						262.44CR	3.94
2003/03/19	Late Charge					3.94		266.38
2003/02/11	Elec	2,399.00		228.21	34.23			262.44
2003/01/13	Elec						244.58CR	
2002/12/10	Elec	2,251.00		212.68	31.90			244.58
2002/11/06	Elec						284.66CR	
2002/10/09	Elec	2,674.00		244.28	36.64			284.66
2002/09/18	Elec						249.52CR	3.74
2002/09/17	Late Charge					3.74		253.26
2002/08/12	Elec	2,347.00		216.97	32.55			249.52
2002/07/15	Elec						186.33CR	
2002/06/11	Elec	1,689.00		162.03	24.30			186.33
2002/05/14	Elec						182.69CR	
2002/04/10	Elec	1,651.00		158.86	23.83			182.69
2002/03/18	Elec						237.27CR	
2002/02/11	Elec	2,302.00		213.22	31.98			237.27
2002/01/16	Elec						190.33CR	7.93CR
2001/12/11	Elec	1,648.00		158.61	23.79			182.40
2001/11/15	Elec						176.44CR	
2001/10/11	Elec	1,586.00		153.43	23.01			176.44
2001/09/11	Elec						169.17CR	
2001/08/13	Elec	1,591.00		153.85	23.08			169.17
2001/07/18	Elec						186.23CR	7.76CR
2001/06/11	Elec	1,689.00		162.03	24.30			178.47
2001/05/16	Elec						188.54CR	7.86CR
2001/04/10	Elec	1,630.00		157.11	23.57			180.68
2001/03/19	Elec						234.35CR	
2001/02/12	Elec	2,189.00		203.78	30.57			234.35

* * * NOVA SCOTIA POWER INC. * * *

Statement of Account / Customer / Premises

Acct. RALPH FITZPATRICK Account # [REDACTED]

Bill Date	Type	Net KWH	Billed Demand	Energy Charge	All Taxes	Other	Payment	Balance
2001/01/10	Elec						184.03CR	
2000/12/31	Balance Forward					184.03		184.03

Total Accounts Receivable Aging

Current	31 - 60	61 - 90	Over 90
293.10	.00	1304.02	.00
Aged Total	Unposted \$	Adjustments	Total
1597.12	.00	.00	1597.12

Account Usage Info. kWh/kVa * - CIS1310 - *** NOVA SCOTIA POWER INC. ***

File Edit Functions Go Path Help

Path [] Account # [] Name FITZPATRICK, RALPH

Usage Info | Usage Hist Comp | Usage Hist Comp |

Premises # [] Bill Date [17]
Meter # [] Utility E Display Billed Usage ☒ Yes ☐ No

Bill Date	Utl	Meter #	Read Date	U/R	Reading	Actual Usage
2026/06/09	E	[]	2026/06/05	R	94808.25	1276.00
2026/06/09	E	[]	2026/06/05	R	.00	.00
2026/06/09	E	[]	2026/06/05	R	.00	.00
2026/06/09	E	[]	2026/06/05	R	1276.21	1276.00
2026/04/13	E	[]	2026/04/09	R	93532.04	7055.00
2026/04/13	E	[]	2026/04/09	R	.00	.00
2026/04/13	E	[]	2026/04/09	R	.00	.00
2026/04/13	E	[]	2026/04/09	R	7055.36	7055.00
2026/02/10	E	[]	2026/02/01	R	86476.68	2028.00
2026/02/10	E	[]	2026/02/01	R	2027.97	2028.00
2026/02/10	E	[]	2026/02/01	R	.00	.00
2026/02/10	E	[]	2026/02/01	R	.00	.00

Refresh Select

OK Cancel

Account Usage Info. kWh/kVa * - CIS1310 - *** NOVA SCOTIA POWER INC. ***

File Edit Functions Go Path Help

Path [] Account # [] Name FITZPATRICK, RALPH

Usage Info | Usage Hist Comp | Usage Hist Comp

Premises # [] Bill Date [17]
Meter # [] Utility E Display Billed Usage ☒ Yes ☐ No

Bill Date	Utl	Meter #	Read Date	U/R	Reading	Actual Usage
2025/12/09	E	[]	2025/11/30	R	84448.71	1393.00
2025/12/09	E	[]	2025/11/30	R	1392.66	1393.00
2025/12/09	E	[]	2025/11/30	R	.00	.00
2025/12/09	E	[]	2025/11/30	R	.00	.00
2025/10/09	E	[]	2025/10/07	R	83056.05	3446.00
2025/10/09	E	[]	2025/10/07	R	.00	.00
2025/10/09	E	[]	2025/10/07	R	.00	.00
2025/10/09	E	[]	2025/10/07	R	3446.40	3446.00
2025/08/28	E	[]	2025/08/08	R	79609.65	2680.00
2025/08/28	E	[]	2025/08/08	R	.00	.00
2025/08/28	E	[]	2025/08/08	R	.00	.00
2025/08/28	E	[]	2025/08/08	R	2680.02	2680.00

Refresh Select

OK Cancel

Account Usage Info. kWh/kVa * - CIS1310 - *** NOVA SCOTIA POWER INC. ***

File Edit Functions Go Path Help

Path [] Account # [] Name FITZPATRICK, RALPH

Usage Info | Usage Hist Comp | Usage Hist Comp

Premises # [] Bill Date [17]
Meter # [] Utility [E] Display Billed Usage ☒ Yes ☐ No

Bill Date	Utl	Meter #	Read Date	U/R	Reading	Actual Usage
2025/06/10	E	[]	2025/06/06	R	76929.63	1460.00
2025/06/10	E	[]	2025/06/06	R	.00	.00
2025/06/10	E	[]	2025/06/06	R	.00	.00
2025/06/10	E	[]	2025/06/06	R	1460.34	1460.00
2025/04/09	E	[]	2025/04/06	R	75469.29	1298.00
2025/04/09	E	[]	2025/04/06	R	911.67	912.00
2025/04/09	E	[]	2025/04/06	R	280.47	280.00
2025/04/09	E	[]	2025/04/06	R	106.04	106.00
2025/02/11	E	[]	2025/02/07	R	74171.11	2028.00
2025/02/11	E	[]	2025/02/07	R	1536.70	1537.00
2025/02/11	E	[]	2025/02/07	R	491.29	491.00
2025/02/11	E	[]	2025/02/07	R	.00	.00

Refresh Select

OK Cancel

Account Usage Info. kWh/kVa * - CIS1310 - *** NOVA SCOTIA POWER INC. ***

File Edit Functions Go Path Help

Path [] Account # [] Name FITZPATRICK, RALPH

Usage Info | Usage Hist Comp | Usage Hist Comp

Premises # [] Bill Date [17]
Meter # [] Utility [E] Display Billed Usage ☒ Yes ☐ No

Bill Date	Utl	Meter #	Read Date	U/R	Reading	Actual Usage
2024/12/11	E	[]	2024/12/06	R	72143.12	87.00
2024/12/11	E	[]	2024/12/02	R	72055.78	1460.00
2024/12/11	E	[]	2024/12/06	R	51.78	52.00
2024/12/11	E	[]	2024/12/06	R	35.56	36.00
2024/12/11	E	[]	2024/12/06	R	.00	.00
2024/10/09	E	[]	2024/10/07	R	70595.47	3447.00
2024/08/12	E	[]	2024/08/08	R	67148.78	2680.00
2024/06/11	E	[]	2024/06/06	R	64468.89	1413.00
2024/04/10	E	[]	2024/04/08	R	63056.33	1448.00
2024/02/09	E	[]	2024/02/07	R	61608.11	1895.00
2023/12/11	E	[]	2023/12/07	R	59713.49	1961.00
2023/10/12	E	[]	2023/10/10	R	57752.63	5010.00

Refresh Select

OK Cancel

Account Usage Info. kWh/kVa * - CIS1310 - *** NOVA SCOTIA POWER INC. ***

File Edit Functions Go Path Help

Path [] Account # [] Name FITZPATRICK, RALPH

Usage Info | Usage Hist Comp | Usage Hist Comp

Premises # [] Bill Date [17]
Meter # [] Utility E Display Billed Usage ☒ Yes ☐ No

Bill Date	Utl	Meter #	Read Date	U/R	Reading	Actual Usage
2023/08/10	E	[]	2023/08/08	R	52742.71	4107.00
2023/06/09	E	[]	2023/06/07	R	48635.84	1943.00
2023/04/12	E	[]	2023/04/06	R	46692.84	1495.00
2023/02/09	E	[]	2023/02/07	R	45197.76	1978.00
2022/12/09	E	[]	2022/12/07	R	43219.28	1608.00
2022/10/13	E	[]	2022/10/07	R	41610.86	4326.00
2022/08/10	E	[]	2022/08/08	R	37284.95	4086.00
2022/06/10	E	[]	2022/06/07	R	33198.57	1498.00
2022/04/11	E	[]	2022/04/07	R	31700.56	1545.00
2022/02/09	E	[]	2022/02/07	R	30155.96	1957.00
2021/12/09	E	[]	2021/12/07	R	28198.49	1911.00
2021/10/12	E	[]	2021/10/07	R	26287.66	3126.00

Refresh Select

OK Cancel

Fitzpatrick Consumption Review 2025

Summary Remarks

- The adjustment results in a 43% overall increase in consumption and a 19% increase in cost from 2024 to 2025. This is unreasonable because:
1. We heat with oil & propane so winter temperatures have no impact. Only Feb was colder than 2024.
 2. Summer temperatures were comparable in 2024 and 2025. (we have a pool)
 3. The pool was shut down early in 2025 (the same as 2024). See summer 2024 consumption.
 4. New pool pump in 2023; new pool filter in 2024.
 5. An older freezer and fridge (both running in 2024 and included in last years consumption) were replaced with energy efficient appliances in 2025.
 6. We have been working to reduce consumption as shown by 2024 actuals and our participation in the time of day savings program in 2025.
 7. We were told participation in the time of day savings program would save us money. With the adjustments the cost increase is 19%.
 8. NSP is not able to provide any information or details to support the adjustments for 2025 having no accurate meter readings for the entire year.
 9. There were 11 less days of service in 2025 than 2024.
 10. Comparing year over year, the adjustment results in the highest consumption on record.
 11. Nothing else changed with regard to our consumption. There is no justifiable reason for this increase.

See below for the details of this analysis.

I do not know why the adjustment is so high but it is not reasonable or acceptable. I request further review. Test the meter? Escalate for further review?

Analysis

The latest bill of 7055 includes both the Feb 1-Apr 9, 2026 period and the 2025 adjustment. NSP indicates they can not break this down.
Isolate the 2025 adjustment amount: Assume Feb 1 - Apr 9, 2026 it was the same as the actual read Feb 7-Apr 6, 2025 = 1298 (this was an actual reading)
We were away Mar 14, 2026 to Apr 12, 2026 - there was no one home, so the consumption should actually be lower than the same period in 2025.

7055 the current reported consumption owing
-1298 The assumed consumption for Feb 1-Apr 9, 2026. Note this is
5757 this is the assumed amount of the adjustment for the 5 billing periods that were estimated in 2025
Assume this consumption is distributed at the same % as the actuals in 2024
The net result is indicating an overall 43% increase in consumption in 2025.
The net cost increase is 19% assuming NSP uses the time of day savings rates.

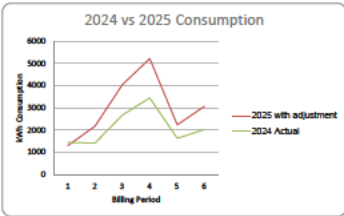
Account No	Meter No	Category	Period End	Consumption	Days of Service	Dollar Amount		% of Year	% of 5 period
		KWh (Usage)	Apr 10, 2024	1448	61	254.08 Actual	0.18	11%	
			Jun 11, 2024	1413	59	249.84 Actual	0.18	11%	13%
			Aug 12, 2024	2680	63	474.44 Actual	0.18	21%	24%
			Oct 09, 2024	3447	60	610.22 Actual	0.18	27%	31%
			Dec 11, 2024	1605	64	280.14 Actual	0.17	13%	15%
			Feb 11, 2025	2028	63	446.93 Actual	0.22	16%	18%
			Full Year	12651		2315.65 TOTAL			
			5 periods only	11203					
		KWh (Usage)	Feb 7- apr 6	1298	58	281.46 actual	0.22		
			Apr 09, 2025	1460	61	190.82 estimates	0.13		
			Jun 10, 2025	2680	63	349.9 estimates	0.13		
			Aug 28, 2025	3446	60	449.91 estimates	0.13		
			Oct 09, 2025	1993	54	258.15 estimate	0.19		
			Dec 09, 2025	2028	63	372.57 estimate	0.18		
			Nov 30-Feb 1	12305		1903.01 TOTAL			
		KWh (Usage)	Apr 13, 2026	7055	67	1283.09 adj			

this include Feb 1/26 - Apr 9/26 AND adjustment for Apr 6/25 - Feb 1/26

assumed % dist Of adjustment	added consumption not consumed	Prev Billed and paid not received	Total adjusted consumption	Variance w 2024
0	1298	1298	1298	-150
13%	726	1460	2186	773
24%	1377	2680	4057	1377
31%	1771	3446	5217	1770
15%	840	1393	2233	598
18%	1042	2028	3070	1042
	5757	12305	18062	43%

Estimated Cost of Adjustment*
94.80
179.81
231.27
155.95
191.46
853.28
1903.01
2756.29
19%

*assumes time of day discount applied



	Total Consumption	With Adjustment
2020	15375	15375
2021	15140	15140
2022	15041	15041
2023	16411	16411
2024	12651	12651
2025	12305	18062

Highest consumption on record

