

NON-CONFIDENTIAL

Request IR-6:

Following up on the response to IR-1:

(a) Did NS Power consider the customer's seasonal usage when applying the amount of the rebate?

(i) If not, why not?

(ii) If yes, why did NS Power settle on using average daily usage over the full period, using the number of days each rate would have been effective, as opposed to average seasonal usage over those days, when calculating the rebate?

(b) Given that this customer typically has higher usage in the summer, please recalculate the rebate amount using summer, shoulder and winter season usage from winter 2022 onward, to allocate the adjustment to seasonal rates.

Response IR-6:

(a) No, when calculating the adjustment between two true reads, a daily average is used over the entire period using the applicable rates for each of those time periods. However, seasonal rates are used when calculating the adjustment across the time period. For example, from 1 April 2025 to 1 November 2025 was a period of 209 days at the non winter rate for Time of Use. The methodology NSP uses is to calculate a daily average between two true reads, not a seasonal average between two true reads.

Fitzpatrick DRO Appeal (NSEB M12982)
NSPI Responses to NSEB Information Requests

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			# of days	Energy Charge	GST	PST Rebate	Total Billed Amount
Currently Billed	6-Apr-25	9-Apr-26	368	\$ 3,134.68	\$ 438.86	(\$282.12)	\$ 3,291.42
Should have billed	6-Apr-25	1-Nov-25	209	\$1,472.84	\$206.20	(\$132.56)	
	1-Nov-25	1-Jan-26	61	\$593.81	\$83.13	(\$53.44)	
	1-Jan-26	9-Apr-26	98	\$937.41	\$131.24	(\$84.37)	\$3,154.26
Variance				\$ 130.62	\$ 18.29	(\$11.75)	\$ 137.16

Updated credit adjustment based on correct estimated bill periods. Reflects an additional adjustment of \$29.39 (\$137.16 – \$107.77) which has been posted to the customer's account.

- (b) NS Power does not have approved rates for summer, shoulder, and winter seasons. For TVP Time of Use, NS Power has a single rate for April to October and Peak/Off Peak rates for November to March. NS Power does not categorize usage or rates by summer, shoulder, or winter seasons.

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Request IR-7:

(a) Please confirm that NS Power does not have the daily usage for the appellant from April 25, 2025, to February 21, 2026, inclusive, stored in its system or within the meter itself.

(i) If that data is available, please provide it in the same format as the Excel spreadsheet provided in response to IR-2b.

Response IR-7:

Confirmed. NS Power does not have daily usage from April 25, 2025 to February 21, 2026 stored within its system or within the meter itself.