

NOVA SCOTIA ENERGY BOARD

IN THE MATTER OF: THE PUBLIC UTILITIES ACT

- and -

**IN THE MATTER OF: An Appeal of the Dispute Resolution Officer's Decision by a
customer of NOVA SCOTIA POWER INC. (NS Power) – Ralph
and Dennita Fitzpatrick**

2nd Set of INFORMATION REQUESTS – Non-Confidential

To: **Nova Scotia Power Inc.**
Kathleen Murray
Regulatory Counsel
By email: Kathleen.Murray@nspower.ca

From: **Nova Scotia Energy Board**
Board Staff

Responses Due: **Wednesday, October 7, 2026**

Contact Person: **Eric Kirby, CPA, CMA**
Senior Advisor
Nova Scotia Energy Board
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Issued at Halifax, Nova Scotia, this 16th day of September 2026.



Lisa Wallace, Chief Clerk of the Board

Request IR-6:

Following up on the response to IR-1:

- a) Did NS Power consider the customer's seasonal usage when applying the amount of the rebate?
 - i. If not, why not?
 - ii. If yes, why did NS Power settle on using average daily usage over the full period, using the number of days each rate would have been effective, as opposed to average seasonal usage over those days, when calculating the rebate?
- b) Given that this customer typically has higher usage in the summer, please recalculate the rebate amount using summer, shoulder and winter season usage from winter 2022 onward, to allocate the adjustment to seasonal rates.

Request IR-7:

- a) Please confirm that NS Power does not have the daily usage for the appellant from April 25, 2025, to February 21, 2026, inclusive, stored in its system or within the meter itself.
 - i. If that data is available, please provide it in the same format as the Excel spreadsheet provided in response to IR-2b.