

From: [Murray, Kathleen](#)
To: [Wallace, Lisa](#); [Podolyako, Maryna](#)
Cc: [Carley Freeman](#); [Ross, Jennifer](#); [Forsey, Lisa](#); [Reiner, Sofia](#)
Subject: RE: M13021 NSPI DRO Appeal - Transformer Safety Issues - S. L. Doward
Date: August 6, 2026 11:23:46 AM

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Good morning Maryna and Lisa,

I have reviewed the appeal and noted that the issue appears to fall outside the scope of the Regulations and is more in the nature of a day-to-day operational complaint.

We would be happy to look into the matter and respond directly to the customer, copying the Board on any correspondence. My sense is that this approach may be more appropriate than proceeding through the usual DRO Appeal process, but of course we will defer to the Board's discretion.

Please let me know what the Board considers to be the most appropriate way to proceed.

Kind regards,

Kathleen Murray (she/her) | Regulatory Counsel, Regulatory Affairs | **Nova Scotia Power**

C: 782-640-9405

E: kathleen.murray@nspower.ca

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From: Wallace, Lisa <Lisa.Wallace@novascotia.ca>

Sent: August 6, 2026 10:48 AM

To: [REDACTED]

Cc: nspdputeresolution@gmail.com; Podolyako, Maryna <Maryna.Podolyako@novascotia.ca>; Williams, Blake <Blake.Williams@nspower.ca>; Carley Freeman <carley.freeman@nspower.ca>; Chris Lanteigne <chris.lanteigne@nspower.ca>; Ross, Jennifer <jennifer.ross@nspower.ca>; Murray, Kathleen <kathleen.murray@nspower.ca>; Forsey, Lisa <lisa.forsey@nspower.ca>; Reiner, Sofia <sofia.reiner@nspower.ca>

Subject: M13021 NSPI DRO Appeal - Transformer Safety Issues - S. L. Doward

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to submit for review. **

Good morning,

Please find attached a Board letter and accompanying documentation.

NS Power's attention is drawn to the response date of **Thursday, August 20, 2026**.

The parties are reminded of the Board's filing deadline of **2:00 PM** on any day that documents are due to be filed with the Board.

Please ensure that all parties are copied on all correspondence.

Regards,

LISA WALLACE

Chief Clerk

Nova Scotia Energy Board

T 902 424 1332 Ext. 9291

TF 1 833 809 0040

F 902 424 3919



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