

From: Jefferson Crabtree [REDACTED]
Sent: August 24, 2026 3:07 PM
To: Wallace, Lisa <Lisa.Wallace@novascotia.ca>
Cc: Carley Freeman <Carley.Freeman@nspower.ca>; Ross, Jennifer <Jennifer.Ross@nspower.ca>; Reiner, Sofia <Sofia.Reiner@nspower.ca>; Murray, Kathleen <Kathleen.Murray@nspower.ca>; Forsey, Lisa <Lisa.Forsey@nspower.ca>; Podolyako, Maryna <Maryna.Podolyako@novascotia.ca>; Penney, Nicole <Nicole.Penney@novascotia.ca>
Subject: Re: M13034 - NSPI to NSEB Jefferson Crabtree Complaint - Extension Request

**** EXTERNAL EMAIL / COURRIEL EXTERNE ****

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Good afternoon,

I am pleased with Nova Scotia Power's response lately. I also appreciate the Energy Board's attention to this matter. Skip ahead to "The Good News" to read more on this point.

For context:

I began this complaint during a weeks long period where the Sheri-Lynn Butt of the "Resolve desk" had provided her second unsatisfactory answer within a month regarding the easment.

First she said it was mine and my neighbor's responsibility to remove vegetation from the easment. I explained that my neighbor did not want to and that I had no right to do so because I am not a party named in the easment. I explained this in a detailed email and the planner Hui Qi See stepped in to say NSP have agreed to remove the vegetation over my request.

The second unsatisfactory answer came after the neighbor illegally stopped NSP contractors from working on July 24th. She said that I had to "resolve" this matter with the neighbor before they would come again. As I explained (and never received reply from her), there is no method for me to "resolve" this because the nature of the easment means I do not need the neighbor's current permission nor can I guarantee he may not interfere with work again. The law as it stands allows my property to have power through this easment, this was true before I purchased the property, it is fundamental to my property's value, etc etc etc. I cannot sue or file anything to make the easment any more true and valid than it already is. The burden is on the neighbor to file some challenge to the easment if he did have any legitimate legal argument to oppose it (he doesn't and to my knowledge has not began any formal process to stop it). My lawyer has written them a letter clarifying the easment and asking what their objection is, the neighbors have not yet responded. It took

me weeks and many hours on the phone to convince NSP to continue with the project and it was during this time that I began my Energy Board complaint.

The good news:

The fact that NSP has committed to bringing security (as communicated to me over the phone and in this latest letter) to the next install date indicates to me that NSP may now understand that it cannot allow its workers to be bullied into going home and leave me without power and cold. I understand this confrontation may be uncomfortable and I am committed to being on site when possible to assist with coordinating with RCMP if it comes to that. I have kept RCMP updated so they will have context available if they have to respond.

I also appreciate that there are NSP lawyers / paralegals on this email chain who will better understand why the easement simply has to be enforced and that a neighbor's dubious claims as he obstructs work should not be taken at face value. This letter is also helpful for when I sue the neighbor for damages after power is installed. I'm trying to fight one battle at a time.

As I understand it, NSP was scheduled to come last Tuesday, August 18th but did not come due to the rain that day. Each day I am without power is deeply costly so I appreciate a speedy timeline and the commitment of September 8th as the latest possible date the work is completed. There should be no further extensions as further delays risk the health of myself and my RV tenants.

Thank you again for your attention,

Jefferson Crabtree

