

NOVA SCOTIA ENERGY BOARD

IN THE MATTER OF: THE PUBLIC UTILITIES ACT

- and -

**IN THE MATTER OF: AN APPLICATION by EFFICIENCYONE Requesting Approval of
2026 Q2 Demand Side Management (DSM) Report**

INFORMATION REQUESTS

To: **James R. Gogan**
EfficiencyOne
300-292 Charlotte Street
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By email: james.gogan@mcinnescooper.com

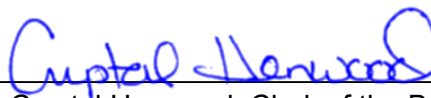
From: **Board Staff**
Nova Scotia Energy Board

Responses Due: **Thursday, October 15, 2026**

Copies: 1 electronic copy (PDF searchable)

Contact Person: **Chris Jiang, P.Eng.**
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Issued at Halifax, Nova Scotia, this 24th day of September, 2026.



Crystal Henwood, Clerk of the Board

Request IR-1:

In Attachment 1, E1 forecasts that expenditures for several rate classes will differ from those approved in the 2026 Plan. Please explain whether E1 redistributes funding among programs when actual expenditures in some programs are below budget while expenditures in other programs exceed budget.

- a) Please identify the method that governs funding redistribution, including any applicable percentage overspend or underspend thresholds.
- b) Please describe the level at which funding may be redistributed, such as the portfolio level, program level, measure level, or any other applicable level.
- c) Use Table 2 as an example, please describe how E1 intends to fund each item that is forecast to overspend, based on a comparison of the 2026 Plan as Approved budget and the 2026 Year-End Forecast. For each item forecast to underspend relative to the 2026 Plan as Approved, please also explain how the resulting variance will be treated.

Request IR-2:

On page 13 and 14, E1 noted following:

The Residential Behaviour program component remained paused throughout Q2, as NS Power customer data continued to be unavailable to generate customer insights and reports. Customer data has been unavailable from NS Power since a cybersecurity incident there in the spring of 2025 and Residential Behaviour has been paused since May 2025.

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Given that timeline, the earliest possible resumption of Residential Behaviour would be around November 2026, so E1 has decided not to resume the program component in 2026 and no savings will be achieved. This decision is in alignment with its 2027-2031 DSM Plan application, currently before the Nova Scotia Energy Board, which does not include Residential Behaviour.

- a) Please quantify the costs incurred in 2025 and incurred or forecasted for 2026 related to the residential program during the program suspension, for which no associated energy savings were achieved. Break down the costs by category and explain why they continue to be incurred.